



California Association of  
**Health Plans**



**2024** Membership Directory





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## California Association of Health Plans

### OUR MISSION — Advocating for Health Plans

The mission of CAHP is to serve our member health plans by creating and sustaining an environment that permits them to maintain viability and grow as organizations dedicated to coordinating or providing high quality, affordable and accessible health care to their members.

#### *We do this by:*

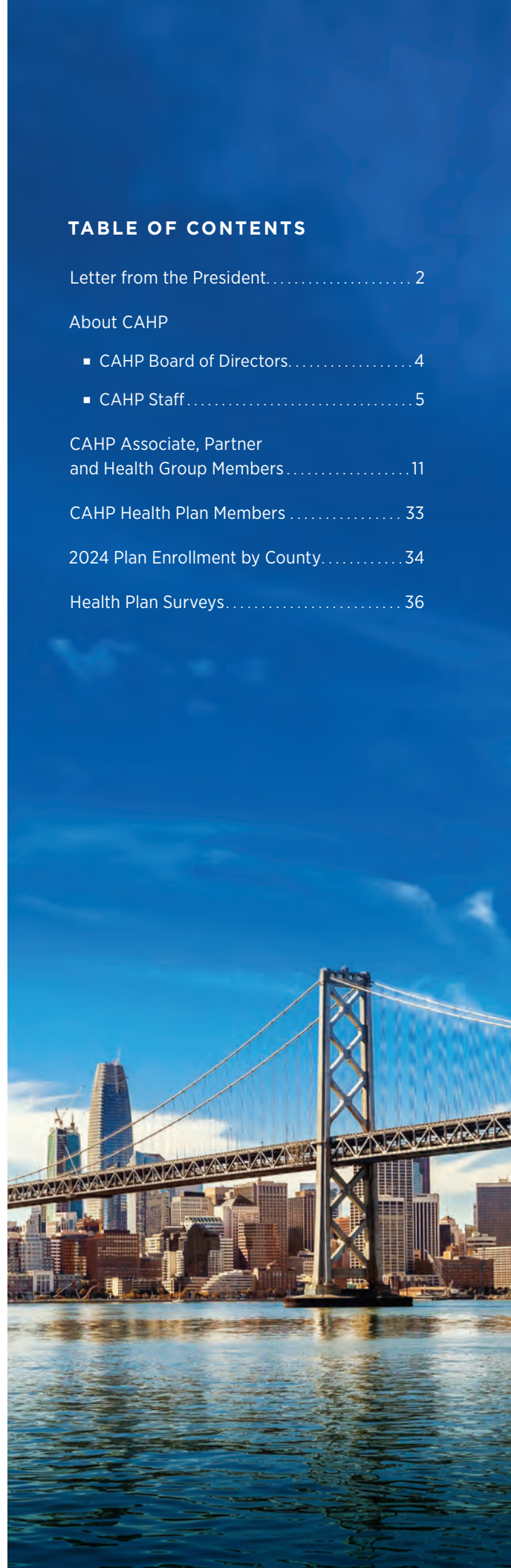
- » Advocating for the interests of health plans and their members on legislative and regulatory issues
- » Educating policy makers, opinion leaders and regulators on the implications of policy concepts, issues and proposals
- » Promoting collaborative efforts among health plans, providers, purchasers, brokers, other health care associations and other stakeholders to assert policy toward the provision of high quality, affordable and accessible health care
- » Informing the media and the public about our philosophy and the benefits health plans provide
- » Engaging the state's political leaders
- » Promoting opportunities and forums for plan members to meet, exchange ideas and discuss critical issues affecting the industry and industry effectiveness

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[www.calhealthplans.org](http://www.calhealthplans.org)

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# Letter from the **President**



**We are pleased to provide you with the 2024 CAHP Membership Directory.**

This publication is the source for concise, up-to-date information about each of the health plans in California.

Our members include for-profit, not-for-profit, and public full service licensed Knox-Keene health plans. They serve commercial, Medi-Cal, Medicare, and Covered California consumers.

The directory also highlights Associate, Partner, and Health Group Members. All contribute to the success of CAHP in our representation of managed health plans in California.

California health plans are committed to improving our health care system, providing affordable coverage and improving California's Medicaid program for the over 28 million Californians receiving coverage from CAHP's member plans.

Throughout the year, CAHP hosts a series of issue-based seminars and our annual conference in Palm Desert. For more information please visit our website at [www.calhealthplans.org](http://www.calhealthplans.org). You will also find a wide variety of resources and information.

Thank you for your interest in the California Association of Health Plans.

Sincerely,



Charles Bacchi  
President & CEO, *California Association of Health Plans*

**CAHP IS PROUD TO REPRESENT CALIFORNIA'S HEALTH PLANS, WHICH ENSURE ACCESS TO QUALITY HEALTH CARE FOR OVER 28 MILLION CALIFORNIANS.**

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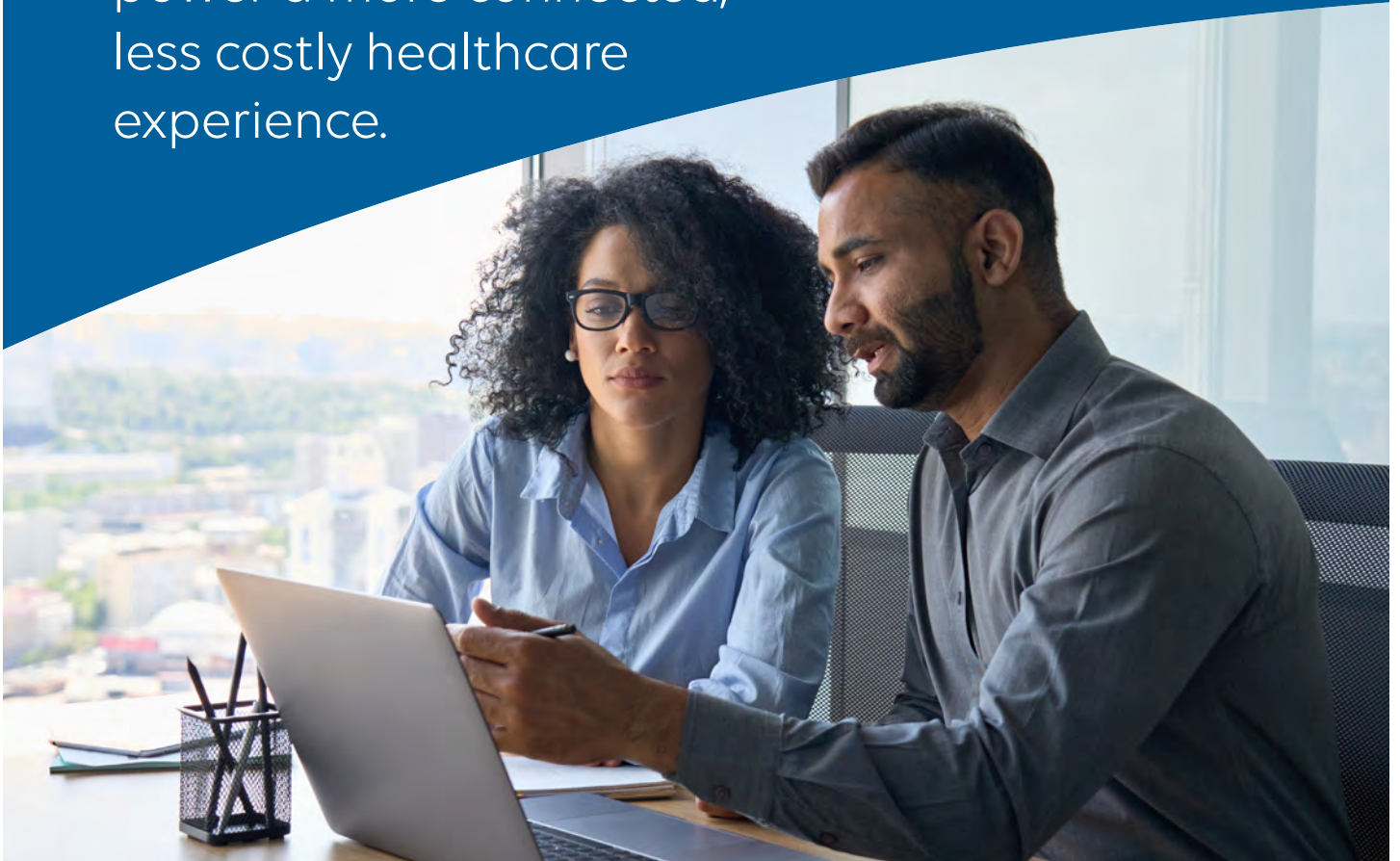
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California Association of  
**Health Plans**



Associate, Partner and Health Group Members



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Clinical Reviews, Utilization Management,  
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Gainwell Technologies  
Insightin Health  
MCG Health  
Optum  
QMetrics  
Sagility

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CalPACE  
Local Health Plans of CA (LHPC)

### Asthma Disease Management

Conversio Health

### Behavioral Health Services

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Del Mar Health BPO, LLC  
Five Acres  
Pathways Community Services

### Billing/Claims

Availity  
Calibrated Healthcare  
Companion Data Services  
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Del Mar Health BPO, LLC  
EXL Health  
HealthCare Information Management, Inc. (HCIM)  
Imagenet  
Kinetik  
Optum  
PCG Software  
PerformRx/PerformSpecialty  
Zelis

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Genentech, Inc.  
Karuna Therapeutics

### Biotechnology

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### Business Process Outsourcing (BPO)

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Companion Data Services  
CureIS Healthcare, Inc.  
Del Mar Health BPO, LLC  
EXL Health  
NationsBenefits  
Optum  
Sagility

### CalAIM

24 Hour Home Care  
Pair Team  
ZeOmega

### Care Management

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EXL Health  
InfoMC  
MCG Health  
MHK  
MTM, Inc.  
Partners in Care Foundation  
Podimetrics, Inc.  
Sagility  
ZeOmega

### Childrens Behavioral Health

Five Acres

### Clearinghouse

UHIN

### Clinical Reviews

Medical Review Institute of America

### Compliance

HealthCare Information Management, Inc. (HCIM)

### Consulting

3M Health Information Systems  
BRG  
Chapman Consulting  
Clearlink Partners  
Deloitte  
EXL Health  
FluidEdge Consulting  
Freed Associates  
Healthcare Fraud Shield  
HealthCare Information Management, Inc. (HCIM)  
Kentmere Healthcare Consulting Corporation  
Mazars USA LLP  
Optum  
PCG Software, Inc.  
QMetrics  
Risk Strategies Company  
Soda Health  
Sutherland Healthcare Solutions

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EXL Health  
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NOKOMIS  
PCG Software, Inc.  
Zelis

### Credentialing

Calibrated Healthcare

### Data Driven Optimization Solutions

Medical Review Institute of America

### Diabetes Care

Podimetrics, Inc.

### Diagnostics – Oncology

DermTech, Inc.

### Digital Health & Wellbeing

Twill

### Digital Transformation

Ushur

### EDI Conversion

Calibrated Healthcare  
Imagenet

### Fraud Detection

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NOKOMIS  
PCG Software, Inc.

### Government Affairs

Public Policy Advocates, LLC

### Health Information Exchange

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LANES

### Health Management Services

Advantmed LLC  
Optum

### Healthcare Data

1upHealth

### Healthcare Reinsurer

NOKOMIS  
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CAQH  
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HealthCare Information Management, Inc. (HCIM)  
Independent Living Systems, LLC  
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OptMyCare  
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Podimetrics, Inc.  
Risk Strategies  
Sandata Technologies  
Smart Communications  
Soda Health  
Ushur  
Vida Health  
Zelis

### Healthcare Transformation

Sutherland Healthcare Solutions

### Health Plan Solutions Provider

Goodroot

## BY CATEGORY Associate Members

### Hearing Aids and Services

Birdsong Hearing Benefits  
NationsBenefits

### Hearing Benefit Manager

Birdsong Hearing Benefits

### In-Home Testing

Simple HealthKit

### Informed Care Strategies

MCG Health  
QMetrics

### Integrated Healthcare Solutions

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Emcara Health  
Pathways Community Services

### IT/Software

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Applied Research Works – COZEVA  
Availity  
CAQH  
Companion Data Services  
CoverSelf Inc.  
HealthCare Information  
Management, Inc. (HCIM)  
Hexplora LLC  
InfoMC  
Inovalon  
Kinetik  
MCG Health  
MHK  
Optum  
PCG Software  
Sandata Technologies  
Smart Communications

### Laboratory Benefit Management & Services

Kentmere Healthcare Consulting  
Corporation

### Managed Care

CureIS Healthcare, Inc.  
HealthCare Information  
Management, Inc. (HCIM)  
QMetrics

### Meal Delivery

Soda Health

### Medical Benefits Management

Optum

### Medical Record Retrieval

Healthcare Fraud Shield

### Medically Tailored Nutraceutical Meals

Lifespring Homenutrition

### Medicaid

Gainwell Technologies

### Medical Equipment

Ramat Medical  
CHME

### Medical Supplies

Arkray USA, Inc.

### Medicare Eligibility Services

HFI (Healthcare Financial, Inc.)

### Member Communications/ Management

Insightin Health  
MHK  
Ushur  
Zelis  
ZeOmega

### Nutritional Support

Independent Living Systems, LLC  
Lifespring Homenutrition  
Soda Health

### Payer Management Solutions

HealthCare Information  
Management, Inc. (HCIM)

### Payment and Reimbursement Services

CureIS Healthcare, Inc.  
Gainwell Technologies  
Sagility  
VARIS LLC  
Zelis

### Pharmaceutical

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Bayer HealthCare Pharmaceuticals  
Eisai, Inc.  
EXL Health  
Genentech, Inc.  
Jazz Pharmaceuticals  
NS Pharma  
Optinose  
OptumRx  
Organon  
Sumitomo Pharma America, Inc.

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Navitus Health Solutions  
OptumRx  
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### Population Health Management

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Clearlink Partners  
Cotiviti, Inc.  
DR (Diagnostic Robotics)  
EXL Health  
Insightin Health  
MHK  
Optum  
Podimetrics, Inc.  
Sagility  
Socially Determined  
Soda Health  
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### Printing and Mailing

Zelis

### Prior Authorization

Medical Review Institute of America

### Quality Measure Services/ Quality Improvement

Soda Health  
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### Regulatory Monitoring

Medical Review Institute of America

### Reinsurance Intermediaries

Risk Strategies Company

### Respite Care

24 Hour Home Care

### Risk Adjustment & Management

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### Small Group Health Insurance Exchange

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### Social Security Disability

HFI (Healthcare Financial, Inc.)

### Specialty Benefits

Alivi Health

### Specialty Laboratories

Millennium Health, LLC

### Specialty Pharmacy

Inovalon  
PerformRx/PerformSpecialty

### Supplemental Benefits

InComm Healthcare  
NationsBenefits  
Soda Health

### Telemedicine

Hazel Health  
MedZed, LLC

### Transportation Benefit Services

Access2Care  
Alivi Health  
Call the Car  
Kinetik  
Modivcare  
MTM, Inc.  
Secure Transportation  
Soda Health

### Utilization Management

Calibrated Healthcare  
Del Mar Health BPO, LLC  
EXL Health  
InfoMC  
Medical Review Institute of America  
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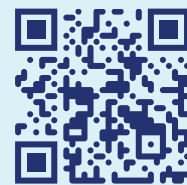


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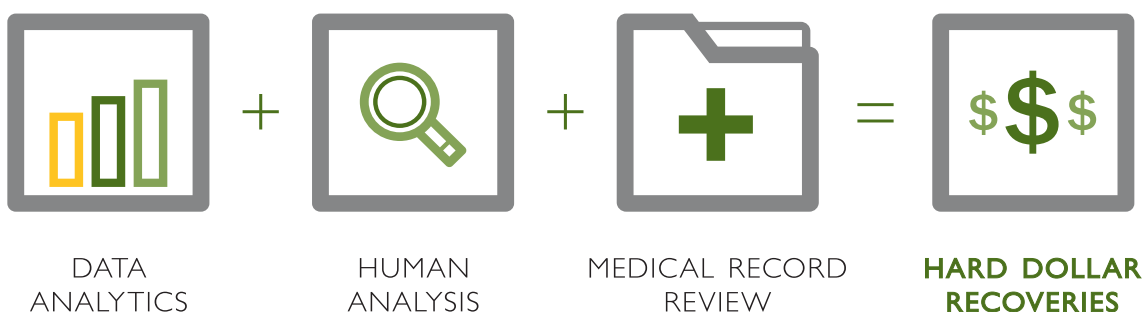
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\*IHSS: In-Home Supportive Services is a MediCAL program benefit operated by the California Department of Social Services.



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Sharp Health Plan

SIMNSA Health Plan

Sutter Health Plus

UnitedHealthcare

Universal Care (dba: Bright Health Plan)

Valley Health Plan

Ventura County Health Care Plan

Western Health Advantage





## 2024 Plan Enrollment by County

|              |    | Number of plans present in 2023 |   | Aetna Health of California, Inc. | AIDS Healthcare Foundation | Alameda Alliance for Health | Alignment Health Plan | AmericasHealth Plan | Anthem Blue Cross | Aspire Health Plan | Blue Shield of California | CalOptima | CalViva Health | CCHP (Chinese Community Health Plan) | CenCal Health | Central California Alliance for Health | Central Health Medicare Plan | Cigna HealthCare of California, Inc. | Community Care Health | Community Health Group | Contra Costa Health Plan | Gold Coast Health Plan | Health Net of California | Health Plan of San Joaquin/Mountain Valley Health Plan | Health Plan of San Mateo | Heritage Provider Network | Inland Empire Health Plan | Kaiser Permanente | Kern Family Health Care | L.A. Care Health Plan | MemorialCare Select Health Plan | Molina Healthcare of California | On Lok PACE | Partnership HealthPlan of California | San Francisco Health Plan | Santa Clara Family Health Plan | SCAN Health Plan | Scripps Health Plan Services | Sharp Health Plan | SIMNSA Health Plan | Sutter Health Plus | UnitedHealthcare | Universal Care (dba Brand New Day) | Valley Health Plan | Ventura County Health Care Plan | Western Health Advantage |
|--------------|----|---------------------------------|---|----------------------------------|----------------------------|-----------------------------|-----------------------|---------------------|-------------------|--------------------|---------------------------|-----------|----------------|--------------------------------------|---------------|--|------------------------------|--------------------------------------|-----------------------|------------------------|--------------------------|------------------------|--------------------------|--|--------------------------|---------------------------|---------------------------|-------------------|-------------------------|-----------------------|---------------------------------|---------------------------------|-------------|--------------------------------------|---------------------------|--------------------------------|------------------|------------------------------|-------------------|--------------------|--------------------|------------------|------------------------------------|--------------------|---------------------------------|--------------------------|
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| MODOC        | 6  |                                 |   |                                  |                            |                             |                       |                     |                   |                    |                           |           |                |                                      |               |  |                              |                                      |                       |                        |                          |                        |                          |  |                          |                           |                           |                   |                         |                       |                                 |                                 |             |                                      |                           |                                |                  |                              |                   |                    |                    |                  |                                    |                    |                                 |                          |
| MONO         | 5  |                                 |   |                                  |                            |                             |                       |                     |                   |                    |                           |           |                |                                      |               |  |                              |                                      |                       |                        |                          |                        |                          |  |                          |                           |                           |                   |                         |                       |                                 |                                 |             |                                      |                           |                                |                  |                              |                   |                    |                    |                  |                                    |                    |                                 |                          |
| MONTEREY     | 8  |                                 |   |                                  |                            |                             |                       |                     |                   |                    |                           |           |                |                                      |               |  |                              |                                      |                       |                        |                          |                        |                          |  |                          |                           |                           |                   |                         |                       |                                 |                                 |             |                                      |                           |                                |                  |                              |                   |                    |                    |                  |                                    |                    |                                 |                          |
| NAPA         | 9  |                                 |   |                                  |                            |                             |                       |                     |                   |                    |                           |           |                |                                      |               |  |                              |                                      |                       |                        |                          |                        |                          |  |                          |                           |                           |                   |                         |                       |                                 |                                 |             |                                      |                           |                                |                  |                              |                   |                    |                    |                  |                                    |                    |                                 |                          |
| NEVADA       | 7  | ■                               | ■ | ■                                | ■                          | ■                           | ■                     | ■                   | ■                 | ■                  | ■                         | ■         | ■              | ■                                    | ■             | ■                                      | ■                            | ■                                    | ■                     | ■                      | ■                        | ■                      | ■                        | ■  | ■                        | ■                         | ■                         | ■                 | ■                       | ■                     | ■                               | ■                               | ■           | ■                                    | ■                         | ■                              | ■                | ■                            | ■                 | ■                  | ■                  | ■                | ■                                  | ■                  | ■                               | ■                        |

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□ partial county

## Aetna

Aetna Health of California Inc. • 1401 Willow Pass Road, Suite 600 • Concord, CA 94520  
Ph: (925) 948-4700 • Fax: (925) 948-4264 • [www.aetna.com](http://www.aetna.com)

### CALIFORNIA OFFICE LOCATIONS

Concord, Fresno, Los Angeles,  
Rancho Cucamonga, San Diego,  
Santa Ana, Woodland Hills

### EXECUTIVE OFFICERS

#### Brian Kane

Executive Vice President, CVS Health  
& President, Aetna Inc.

#### Jeffrey Hermosillo

President, Aetna Health  
of California Inc.

#### Tracy L. Smith

Vice President & Treasurer,  
Aetna Health of California Inc.

#### Edward Chung-I Lee

Vice President & Secretary,  
Aetna Health of California Inc.

### EXECUTIVE STAFF

#### Pegah Mehdizadeh, D.O.

Medical Director,  
Aetna Health of California Inc.

#### Gabriela Ventura

Legal Counsel

#### Cathy Hughes

Vice President, Chief Network  
& Operations Officer,  
Aetna Health of California Inc.

### PRIMARY CONTACTS

#### Carla Saporta Cheng

Government Relations  
[Carla.SaportaCheng@cvshealth.com](mailto:Carla.SaportaCheng@cvshealth.com)

#### Katherine Wetzel

Corporate Communications  
[WetzelK@aetna.com](mailto:WetzelK@aetna.com)

### PLAN ORGANIZATION

|  |   |
|--|---|
| Parent Company/Affiliate                         | Aetna Inc., a CVS Health Company  |
| Recent mergers or acquisitions within California | None  |
| Year founded                                     | 1981  |
| Year licensed                                    | 1981  |
| Tax status                                       | For profit  |
| Number of employees                              | 2,891 full time   |
| Health Plan Enrollment                           | Approx. 39,000,000 (medical)<br>219,959 Aetna Health of California Inc. |

### PLAN-PROVIDER ARRANGEMENTS

|  |   |
|--|---|
| Model types (ranked in descending order) | Network of Medical Groups and IPAs,<br>Direct Contracts with Physicians                       |
| Number of medical groups/IPAs            | 0 owned, 95 contracted  |
| Number of hospitals                      | 0 owned, 371 contracted (Short-Term Acute,<br>Long-Term Acute, and Children's Hospitals only) |
| Number of physicians                     | 0 owned, 57,133 contracted  |
| Number of other licensed clinicians      | 0 owned, 32,857 contracted<br>(all provider types other than physicians)                      |

### COMPENSATION METHODS

|  |  |
|--|--|
| Physicians—primary care (ranked by method) | All Markets: Capitation,<br>Negotiated Fee Schedule        |
| Physicians—specialty (ranked by method)    | All Markets: Capitation,<br>Negotiated Fee Schedule        |
| Hospitals (ranked by payment type)         | All Markets: Per Diem, Capitation,<br>Discount off Charges |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|  |                    |
|--|--------------------|
| Covered California (Individual Market)     | HMO                |
| Small group (2–100 employees)              | HMO, POS           |
| Large group (100+ employees)               | HMO, POS, HRA, HSA |
| Medicare Advantage                         | Yes                |
| Medi-Cal Managed Care                      | Yes                |
| Medigap (Supplemental Insurance)           | Yes                |
| Special Needs Plans (SNPs)                 | Yes                |
| Medicare Part D stand-alone (SilverScript) | Yes                |
| Access for Infants and Mothers             | No                 |
| Healthy Kids                               | No                 |
| Major Risk Medical Insurance/GIP           | No                 |

#### ANCILLARY PRODUCTS

|                                  |     |
|----------------------------------|-----|
| Vision                           | Yes |
| Chiropractic                     | Yes |
| Dental                           | Yes |
| Prescription Drugs               | Yes |
| Long Term Health Care            | No  |
| Life Insurance                   | No  |
| Accidental Death & Dismemberment | No  |
| Acupuncture                      | Yes |
| Substance Abuse                  | Yes |
| Massage Therapy                  | Yes |
| Durable Medical Equipment        | Yes |
| Rehabilitation                   | Yes |
| Workers' Compensation            | No  |

**EXECUTIVE OFFICE**  
6255 W. Sunset Blvd., 21st Floor  
Los Angeles, CA 90028

**EXECUTIVE STAFF**  
**Michael Weinstein**  
*President*  
**Peter Reis**  
*Senior Vice President*  
**Scott Howell, DO**  
*Medical Director, Managed Care*

**Donna Stidham, RN**  
*Chief of Managed Care*  
**Lyle Honig**  
*Chief Financial Officer*

**Tom Myers**  
*Chief of Public Affairs  
and General Counsel*  
**Mohandoss Tychicus**  
*Chief Information Officer*

**PRIMARY CONTACT**  
**Tom Myers**  
*Public Affairs*  
(323) 860-5259

## AIDS Healthcare Foundation

PHP (HMO SNP) – Medicare Advantage Part D HIV Special Needs Plan (C-SNP)  
PHC California – Medi-Cal Managed Care AIDS Special Needs Plan  
6255 W. Sunset Blvd., 19th Floor • Los Angeles, CA 90028  
Ph: (323) 436-5000 • Fax: (323) 337-9141 • [www.positivehealthcare.org](http://www.positivehealthcare.org)

### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . AIDS Healthcare Foundation  
Recent mergers or acquisitions within California . . . . . None  
Year founded . . . . . 1987  
Year licensed . . . . . 2006  
Tax status . . . . . Non-profit  
Number of employees . . . . . 80  
Health Plan Enrollment . . . . . 1,500

### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Direct Contracting with Physicians,  
Network of Medical Groups and IPAs, Staff  
Number of medical groups/IPAs . . . . . 4 contracted  
Number of hospitals . . . . . 25 contracted  
Number of physicians . . . . . 9 owned; 1,400 contracted  
Number of other licensed clinicians . . . . . 620 contracted  
Number of provider offices . . . . . 69 owned National; 17 owned California

### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Fee-For-Service  
Physicians—specialty (ranked by method) . . . . . Fee-For-Service  
Hospitals (ranked by payment type) . . . . . Discounted Charges, Diagnosis-Related Group,  
Case Rates, Per Diem

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

Covered California (Individual Market) . . . . . None  
Individual market . . . . . None  
Small group (2–50 employees) . . . . . None  
Large group (50+ employees) . . . . . None  
Medicare Advantage . . . . . None  
Medi-Cal Managed Care . . . . . None  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . Medicare Advantage HMO, Medi-Cal HMO  
Medicare Part D stand-alone . . . . . None  
Access for Infants and Mothers . . . . . None  
Healthy Kids . . . . . None  
Major Risk Medical Insurance/GIP . . . . . None  
Other . . . . . None

#### ANCILLARY CARE

Vision . . . . . Medicare Advantage HMO, Medi-Cal HMO  
Chiropractic . . . . . Medicare Advantage HMO, Medi-Cal HMO  
Dental . . . . . Medicare Advantage HMO  
Prescription Drugs . . . . . Medicare Advantage HMO, Medi-Cal HMO  
Long Term Health Care . . . . . Medi-Cal HMO  
Life Insurance . . . . . None  
Accidental Death & Dismemberment . . . . . None  
Acupuncture . . . . . Medicare Advantage HMO, Medi-Cal HMO  
Substance Abuse . . . . . Medicare Advantage HMO, Medi-Cal HMO  
Massage Therapy . . . . . Medicare Advantage HMO  
Durable Medical Equipment . . . . . Medicare Advantage HMO, Medi-Cal HMO  
Rehabilitation . . . . . Medicare Advantage HMO, Medi-Cal HMO  
Workers' Compensation . . . . . None  
Other (please specify) . . . . . None



## Alameda Alliance for Health

1240 South Loop Road • Alameda, CA 94502

Ph: (510) 747-4500 • Fax: (510) 747-4508 • [www.alamedaalliance.org](http://www.alamedaalliance.org)

### EXECUTIVE OFFICERS

**Matthew Woodruff**  
Chief Executive Officer

**Ruth Watson**  
Chief Operating Officer

**Steven O'Brien, MD**  
Chief Medical Officer

**Lao Paul Vang**  
Chief Health Equity Officer

**Gil Riojas, CPA**  
Chief Financial Officer

**Sasikumar Karaiyan**  
Chief Information Officer  
Chief Security Officer

**Tiffany Cheang**  
Chief Analytics Officer

**Anastacia Swift**  
Chief Human  
Resource Officer

**Richard Golfin, III**  
Chief Compliance Officer  
Chief Privacy Officer

### PRIMARY CONTACT

**Matthew Woodruff**  
Chief Executive Officer  
(510) 747-6180

### PLAN ORGANIZATION

|  |                             |
|--|-----------------------------|
| Parent Company/Affiliate                         | Alameda Alliance for Health |
| Recent mergers or acquisitions within California | None                        |
| Year founded                                     | 1995                        |
| Year licensed                                    | 1995                        |
| Tax status                                       | Non profit                  |
| Number of employees                              | 535                         |
| Health Plan Enrollment                           | 350,000                     |

### PLAN-PROVIDER ARRANGEMENTS

|  |  |
|--|--|
| Model types (ranked in descending order) | Network of Medical Groups and IPAs;<br>Direct Contracting with Physicians;<br>Behavioral health network for the<br>mild to moderate Medi-Cal benefit |
| Number of medical groups/IPAs            | 0 owned, 6 contracted  |
| Number of hospitals                      | 0 owned, 17 contracted   |
| Number of physicians                     | 0 owned, 9,700 contracted, including specialists   |

### COMPENSATION METHODS

|  |   |
|--|---|
| Physicians—primary care (ranked by method) | Fee-For-Service, Group Capitation,<br>Individual Capitation |
| Physicians—specialty (ranked by method)    | Fee-For-Service   |
| Hospitals (ranked by payment type)         | Per Diem  |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|                                  |   |
|----------------------------------|---|
| Individual market                | None  |
| Small group (2–50 employees)     | None  |
| Large group (50+ employees)      | HMO   |
| Medicare Advantage               | None  |
| Medi-Cal Managed Care            | HMO   |
| Medigap (Supplemental Insurance) | None  |
| Special Needs Plans (SNPs)       | None  |
| Medicare Part D stand-alone      | None  |
| Access for Infants and Mothers   | None  |
| Healthy Kids                     | None  |
| Major Risk Medical Insurance/GIP | None  |
| Other: Alliance Group Care       | In-Home Supportive Services<br>Workers in Alameda County: HMO |

#### ANCILLARY PRODUCTS

|                                  |      |
|----------------------------------|------|
| Vision                           | HMO  |
| Chiropractic                     | HMO  |
| Transportation                   | HMO  |
| Dental                           | None |
| Prescription Drugs               | HMO  |
| Long Term Health Care            | HMO  |
| Life Insurance                   | None |
| Accidental Death & Dismemberment | None |
| Acupuncture                      | HMO  |
| Substance Abuse                  | HMO  |
| Massage Therapy                  | None |
| Durable Medical Equipment        | HMO  |
| Rehabilitation                   | HMO  |
| Workers' Compensation            | None |

## CALIFORNIA OFFICE LOCATION

**Headquarters**  
1100 W Town and Country Rd.  
Suite 1600  
Orange, CA 92868

## EXECUTIVE OFFICERS

**Dawn Maroney**  
CEO of Alignment  
Health Plan and President,  
Markets of Alignment Health

**John Kim, MD**  
SVP, Market Management –  
West Coast Region  
of Alignment Health

**Ken Kim, MD**  
Chief Medical Officer  
of Alignment Health

**Thomas Freeman**  
Chief Financial Officer  
of Alignment Health

**John Kao**  
Founder and CEO  
of Alignment Health

## PRIMARY CONTACT

**Randall Fitzpatrick**  
SVP, Product  
(844) 310-2247

# Alignment Health Plan

1100 W Town and Country Rd, Suite 1600 • Orange, CA 92868  
Ph: (844) 310-2247 • [www.alignmenthealth.com](http://www.alignmenthealth.com)

## PLAN ORGANIZATION

|  |                                   |
|--|-----------------------------------|
| Parent Company/Affiliate                         | Alignment Health                  |
| Recent mergers or acquisitions within California | N/A                               |
| Year founded                                     | 2003                              |
| Year licensed                                    | 2004                              |
| Tax status                                       | For-profit                        |
| Number of employees                              | 981 (includes seasonal employees) |
| Health Plan Enrollment                           | 107,143 members in California     |

## PLAN-PROVIDER ARRANGEMENTS

|  |   |
|--|---|
| Model types (ranked in descending order) | Network Independent Practice Associations (IPAs), Medical Groups and Independent Physicians |
| Number of medical groups/IPAs            | 0 owned, 107 contracted   |
| Number of hospitals                      | 0 owned, 232 contracted   |
| Number of CA physicians                  | 22 owned, 33,316 contracted   |
| Number of other licensed clinicians      | 110 owned, 9,785 contracted   |
| Number of provider offices               | 3 owned, 16,453 contracted  |

## COMPENSATION METHODS

|  |  |
|--|--|
| Physicians—primary care (ranked by method) | Capitation; Value-Based Reimbursement; Medicare Fee-For-Service      |
| Physicians—specialty (ranked by method)    | Medicare Fee-For-Service; Capitation; Case Rates                     |
| Hospitals (ranked by payment type)         | Medicare Fee-For-Service (MS-DRG); Case Rates; Per Diems; Capitation |

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

|  |                   |
|--|-------------------|
| Covered California (Individual Market) | None              |
| Individual market                      | None              |
| Small group (2–50 employees)           | None              |
| Large group (50+ employees)            | None              |
| Medicare Advantage                     | HMO; PPO          |
| Medi-Cal Managed Care                  | None              |
| Medigap (Supplemental Insurance)       | None              |
| Special Needs Plans (SNPs)             | HMO; C-SNP; D-SNP |
| Medicare Part D stand-alone            | None              |
| Access for Infants and Mothers         | None              |
| Healthy Kids                           | None              |
| Major Risk Medical Insurance/GLP       | None              |
| Other                                  | None              |

### ANCILLARY PRODUCTS

|                                  |                        |
|----------------------------------|------------------------|
| Vision                           | HMO; C-SNP; D-SNP; PPO |
| Chiropractic                     | HMO; C-SNP; D-SNP; PPO |
| Dental                           | HMO; C-SNP; D-SNP; PPO |
| Prescription Drugs               | HMO; C-SNP; D-SNP; PPO |
| Long Term Health Care            | None                   |
| Life Insurance                   | None                   |
| Accidental Death & Dismemberment | None                   |
| Acupuncture                      | HMO; C-SNP; D-SNP      |
| Substance Abuse                  | HMO; C-SNP; D-SNP; PPO |
| Massage Therapy                  | None                   |
| Durable Medical Equipment        | HMO; C-SNP; D-SNP; PPO |
| Rehabilitation                   | HMO; C-SNP; D-SNP; PPO |
| Workers' Compensation            | None                   |
| Other (please specify)           | None                   |

## AmericasHealth Plan\*

1000 Town Center Drive, Suite 410 • Oxnard, CA 93036  
Ph: (800) 633-3313 • Fax: (805) 673-3962 • [www.americashp.com](http://www.americashp.com)

### EXECUTIVE OFFICERS

**Antonio Alatorre**  
Chief Executive Officer

**Sonia DeMarta**  
Chief Financial Officer

**Jeffrey Dziedzic**  
Chief Operations Officer

**Robert Streeter, M.D.**  
Chief Medical Director

**Ronald McGinnis**  
Chief Compliance &  
Privacy Officer

### PRIMARY CONTACTS

**Antonio Alatorre**  
Chief Executive Officer  
(800) 633-3313

**Sonia DeMarta**  
Chief Financial Office  
(800) 633-3313

**Jeffrey Dziedzic**  
Chief Operations Officer  
(800) 633-3313

**Robert Streeter, M.D.**  
Chief Medical Director  
(800) 633-3313

**Ronald McGinnis**  
Chief Compliance &  
Privacy Officer  
(800) 633-3313

### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Clinicas del Camino Real  
Recent mergers or acquisitions within California . . . . . None  
Year founded . . . . . 2011  
Year licensed. . . . . 2013  
Tax status . . . . . For profit  
Number of employees. . . . . AHP 14  
Health Plan Enrollment . . . . . 4,000+

### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Network of Medical Groups  
Number of Medical Groups/IPAs . . . . . 3 contracted  
Number of hospitals . . . . . 22 contracted  
Number of physicians . . . . . 2,000+ contracted  
Number of other licensed clinicians . . . . . 250+ contracted, 62 owned  
Number of provider offices . . . . . 250+ contracted, 16 owned

### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Capitation, Fee-For-Service  
Physicians—specialty (ranked by method) . . . . . Fee-For-Service  
Hospitals (ranked by payment type) . . . . . Fee-For-Service

### PLAN PRODUCTS

**PRODUCTS CURRENTLY OFFERED** . . . . . Medicare, Medi-Cal  
Covered California (Individual Market) . . . . . No  
Individual market . . . . . No  
Small group (2–50 employees) . . . . . No  
Large group (50+ employees) . . . . . No  
Medicare Advantage . . . . . Yes  
Medi-Cal Managed Care . . . . . Yes  
Medigap (Supplemental Insurance) . . . . . No  
Special Needs Plans (SNPs) . . . . . No  
Medicare Part D stand-alone . . . . . No  
Access for Infants and Mothers . . . . . No  
Healthy Kids . . . . . No  
Major Risk Medical Insurance/GIP . . . . . No  
Other . . . . . No

### ANCILLARY PRODUCTS

Vision . . . . . Yes  
Chiropractic . . . . . Yes  
Dental . . . . . Yes  
Prescription Drugs . . . . . Yes  
Long Term Health Care . . . . . Yes  
Life Insurance . . . . . No  
Accidental Death & Dismemberment . . . . . No  
Acupuncture . . . . . Yes  
Substance Abuse . . . . . Yes  
Massage Therapy . . . . . No  
Durable Medical Equipment . . . . . Yes  
Rehabilitation . . . . . Yes  
Workers' Compensation . . . . . No

\*2023 MEMBERSHIP DIRECTORY PROFILE (NOT UPDATED)

## CALIFORNIA OFFICE LOCATIONS

Cerritos  
Costa Mesa  
Los Angeles  
Palo Alto  
Rancho Cordova  
Sacramento  
Walnut Creek  
Woodland Hills

## EXECUTIVE OFFICERS

**Gail Boudreaux**  
CEO of Elevance Health

**Beth Andersen**  
President,  
Anthem Blue Cross  
Commercial Health Plans

**Les Ybarra**  
President, Anthem Blue Cross  
Medicaid Health Plan

**Vinod Mohan**  
President, West Region,  
Anthem Blue Cross Medicare

## EXECUTIVE STAFF

**John Yao**  
Senior Clinical Officer

**Terry German**  
Legal Counsel

**John Pickett**  
Vice President,  
Provider Solutions

**Mark Reynolds**  
Vice President,  
California Market Operations

## PRIMARY CONTACTS

**Mike Proso**  
Government Relations  
(916) 403-0527

**Mike Bowman**  
Public Relations  
(916) 403-0528

# Anthem Blue Cross\*

21215 Burbank Blvd. • Woodland Hills, CA 91367

Ph: (800) 331-1476 • Fax: (805) 713-7736 (for providers) • [www.anthem.com/ca](http://www.anthem.com/ca)

## PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Elevance Health  
Year founded . . . . . 1937  
Year licensed . . . . . 1993  
Tax status . . . . . For profit  
Number of employees . . . . . 7,100 full time  
Health Plan Enrollment . . . . . 8.8 million members in California

## PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Network of Medical Groups and IPAs,  
Direct Contracting with Physicians  
Number of medical groups/IPAs . . . . . 631 contracted  
Number of hospitals . . . . . 424 contracted  
Number of physicians . . . . . 57,444 contracted  
Number of other licensed clinicians . . . . . None  
Number of provider offices . . . . . 0 owned, 29,320 contracted

## COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Other (Fee Schedule), Group Capitation,  
Individual Capitation  
Physicians—specialty (ranked by method) . . . . . Other (Fee Schedule), Group Capitation  
Hospitals (ranked by payment type) . . . . . Per Diem, Capitation, Case Rates,  
Discounted Charges

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

Covered California (Individual Market) . . . . . EPO, HMO  
Individual market . . . . . HMO, PPO  
Small group . . . . . HMO, PPO, EPO  
Large group . . . . . HMO, PPO, POS, Other  
Medicare Advantage . . . . . HMO, PPO  
Medigap (Supplemental Insurance) . . . . . PPO  
Special Needs Plans (SNPs) . . . . . HMO, PPO  
Medicare Part D stand-alone . . . . . PPO  
Access for Infants and Mothers . . . . . HMO, PPO  
Medi-Cal Managed Care . . . . . HMO  
Healthy Kids . . . . . Yes  
Major Risk Medical Insurance/GIP . . . . . PPO  
Other (California Kids, Interim High Risk) . . . . . PPO

### ANCILLARY CARE

Vision . . . . . HMO, PPO, POS  
Chiropractic . . . . . HMO/POS, PPO/EPO, Medicare  
Dental . . . . . HMO, PPO, POS  
Prescription Drugs . . . . . HMO, PPO, POS  
Long Term Health Care . . . . . No  
Life Insurance . . . . . Yes  
Accidental Death & Dismemberment . . . . . No  
Acupuncture . . . . . HMO/POS, PPO/EPO, Medicare  
Substance Abuse . . . . . None  
Massage Therapy . . . . . None  
Durable Medical Equipment . . . . . None  
Rehabilitation . . . . . None  
Workers' Compensation . . . . . PPO

\*2023 MEMBERSHIP DIRECTORY PROFILE (NOT UPDATED)



#### CALIFORNIA OFFICE LOCATIONS

Monterey, CA  
Salinas, CA

#### EXECUTIVE OFFICERS

**Tyler Munson**  
CEO

**Gilly Guez, MD, MBA**  
Chief Medical Officer

**Lili Muñoz**  
Executive Assistant  
(Tyler Munson & Gilly Guez, MD)

**Melissa Hall**  
COO, Health Plan

**Liz Lorenzi, MHA**  
VP/COO, Population Health

**Brandy Rivera**  
Executive Assistant  
(Melissa Hall & Liz Lorenzi)

**Matt Morgan**  
Chief Financial Officer

**Liz Lualemana**  
Executive Assistant  
(Matt Morgan)

#### PRIMARY CONTACTS

##### GOVERNMENT RELATIONS

**Tyler Munson**  
CEO  
(831) 657-0700

##### PUBLIC AFFAIRS

**Monica Sciuto**  
Strategic Marketing Partner  
(831) 622-2756

## Aspire Health Plan

10 Ragsdale Drive • Monterey, CA 93940  
Ph: (831) 657-0700 • Fax: (831) 574-4939  
[www.aspirehealth.org](http://www.aspirehealth.org)

#### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Montage Health and Salinas Valley Health  
Recent mergers or acquisitions within California . . . . . None  
Year founded . . . . . 2012  
Year licensed. . . . . 2013  
Tax status . . . . . Non Profit  
Number of employees. . . . . 100  
Health Plan Enrollment . . . . . 68,000

#### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order). . . . . Network of Medical Groups and IPAs;  
direct contracts – other licensed clinicians  
Number of Medical Groups/IPAs. . . . . 2 contracted  
Number of hospitals . . . . . 4 contracted  
Number of physicians . . . . . 451 contracted  
Number of other licensed clinicians . . . . . 271 contracted

#### COMPENSATION METHODS

Physicians – primary care (ranked by method) . . . . . FFS  
Physicians – specialty (ranked by method) . . . . . FFS  
Hospitals (ranked by payment type) . . . . . Capitation

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

Medicare Advantage. . . . . HMO, HMO-POS  
ASO . . . . . Large Self-Funded Employers  
Commercial. . . . . HMO Shared Risk, and ACO

## OFFICE LOCATIONS

El Dorado Hills, Huntington Park,  
Lancaster, Lodi, Long Beach,  
Palmdale, Rancho Cordova,  
Redding, Sacramento, San Diego,  
San Francisco, Woodland Hills  
Washington, D.C.

## EXECUTIVE OFFICERS

**Paul Markovich**  
*President and Chief Executive Officer*

**Nishant Anand, M.D.**  
*President and  
Chief Executive Officer, Altais*

**Debbie Chang**  
*President & CEO, Blue Shield  
of California Foundation*

**Aliza Arjoyan**  
*Senior Vice President,  
Provider Partnerships and  
Network Management*

**Sandra Clarke**  
*Executive Vice President and  
Chief Operating Officer*

**Lisa Davis**  
*Executive Vice President,  
Chief Information Officer*

**Ravi Kavasery, MD**  
*Interim Vice President,  
Medical Officer*

**Tosha Larios, DO**  
*Interim Vice President,  
Chief Medical Officer*

**Tim Lieb**  
*Senior Vice President, Growth*

**Peter Long**  
*Executive Vice President,  
Strategy and Health Solutions*

**Haley Mixon**  
*Senior Vice President,  
Chief Human Resources Officer*

**Krishna Ramachandran**  
*Senior Vice President,  
Health Transformation  
and Provider Adoption*

**Hope Scott**  
*Executive Vice President,  
General Counsel  
and Corporate Secretary*

**Jigar Shah**  
*Senior Vice President,  
Chief Marketing Officer*

**Kelly Stern**  
*Senior Vice President,  
Communications,  
Corporate Citizenship*

**Mike Stuart**  
*Executive Vice President,  
Chief Financial Officer*

**Millie Virgil**  
*Senior Vice President,  
Transformation, Operations  
and Customer Service*

**Kathryn Qin**  
*Interim Senior Vice President,  
Chief Actuary*

## PRIMARY CONTACT

**Andrew Kiefer**  
*Vice President, Government Affairs*

# Blue Shield of California

601 12th Street • Oakland, CA 94607  
Ph: (510) 607-2000 • [www.blueshieldca.com](http://www.blueshieldca.com)

## PLAN ORGANIZATION

|  |   |
|--|---|
| Parent Company/Affiliate . . . . .                         | California Physicians' Service, Inc.<br>dba Blue Shield of California |
| Recent mergers or acquisitions within California . . . . . | None  |
| Year founded . . . . .                                     | 1939  |
| Year licensed . . . . .                                    | 1939  |
| Tax status . . . . .                                       | Non-profit  |
| Number of employees . . . . .                              | ~7,200  |
| Health Plan Enrollment . . . . .                           | 4.8 million   |

## PLAN-PROVIDER ARRANGEMENTS

|  |   |
|--|---|
| Model types (ranked in descending order) . . . . . | HMO – Direct contracting with Network of Medical Groups<br>and IPAs; PPO – Direct Contracting with Physicians |
| Number of medical groups/IPAs . . . . .            | 297 contracted medical groups/IPAs (HMO)  |
| Number of hospitals . . . . .                      | 369 contracted hospitals (HMO);<br>384 contracted hospitals (PPO)   |
| Number of physicians . . . . .                     | 13,202 PCPs (HMO); 33,805 PCPs (PPO)  |
| Number of other licensed clinicians . . . . .      | 50,019 contracted specialists (HMO);<br>83,697 contracted specialists (PPO)                                   |
| Number of provider offices . . . . .               | 117,975 provider offices (HMO);<br>253,492 provider offices (PPO)   |

## COMPENSATION METHODS

|  |   |
|--|---|
| Physicians—primary care (ranked by method) . . . . . | Fee Schedule (PPO), Capitation (HMO)                                    |
| Physicians—specialty (ranked by method) . . . . .    | Fee Schedule (PPO), Capitation (HMO)                                    |
| Hospitals (ranked by payment type) . . . . .         | Per Diem, Discount off Charges,<br>Fee Schedule, Case Rates, Capitation |

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

|  |  |
|--|--|
| Covered California . . . . .               | For individual and family plans (IFP), Small Group plans |
| Individual market . . . . .                | HMO, PPO   |
| Small group (1–100 employees) . . . . .    | HMO, PPO, POS  |
| Large group (100+ employees) . . . . .     | HMO, PPO, POS  |
| Medicare Advantage . . . . .               | HMO, PPO   |
| Medigap (Supplemental Insurance) . . . . . | Offered for individuals                                  |
| Special Needs Plans (SNPs) . . . . .       | None   |
| Medicare Part D stand-alone . . . . .      | For individual and group plans                           |
| Access for Infants and Mothers . . . . .   | None   |
| Medi-Cal Managed Care . . . . .            | Yes  |
| Healthy Kids . . . . .                     | None   |
| Major Risk Medical Insurance/GIP . . . . . | For individual and family plans (IFP)                    |
| Other . . . . .                            | Shared Advantage, Trio HMO, Tandem PPO                   |

### ANCILLARY PRODUCTS

|  |  |
|--|--|
| Vision . . . . .                           | PPO  |
| Chiropractic . . . . .                     | Available as a discounted service: HMO, PPO                              |
| Dental . . . . .                           | HMO, PPO   |
| Prescription Drugs . . . . .               | Not available as a stand-alone product                                   |
| Long Term Health Care . . . . .            | No   |
| Life Insurance . . . . .                   | Offered  |
| Accidental Death & Dismemberment . . . . . | Offered in conjunction with our Life Insurance                           |
| Acupuncture . . . . .                      | Available as a discounted service: HMO; PPO                              |
| Substance Abuse . . . . .                  | Not available as a stand-alone product                                   |
| Massage Therapy . . . . .                  | Available as a discounted service rather than<br>as an Ancillary Product |
| Durable Medical Equipment . . . . .        | Not available as an Ancillary Product                                    |
| Rehabilitation . . . . .                   | Not available as an Ancillary Product                                    |
| Workers' Compensation . . . . .            | No   |
| Other . . . . .                            | Not applicable   |

## EXECUTIVE OFFICERS

**Michael Hunn**  
Chief Executive Officer

**Veronica Carpenter, MPA**  
Chief of Staff

**Nancy Huang**  
Chief Financial Officer

**Yunkyung Kim, MPH**  
Chief Operating Officer

**Richard Pitts, D.O., Ph.D.**  
Chief Medical Officer

**Michael Silva Rose, DrPH, LCSW**  
Chief Health Equity Officer

**John Tanner, MBA**  
Chief Compliance Officer

**Zeinab Dabbah, M.D., J.D., MPH**  
Deputy Chief Medical Officer

## EXECUTIVE STAFF

**Kelly Bruno-Nelson, MSW**  
Executive Director, Medi-Cal/CalAIM

**Kelly Giardina, MSG, CCM**  
Executive Director, Clinical Operations

**Michael Gomez**  
Executive Director, Network Operations

**Marie Jeannis, RN, MSN, CCM**  
Executive Director,  
Population Health Management

**Carmen Katsarov, LPCC, CCM**  
Executive Director,  
Behavioral Health Integration

**Ladan Khamseh, MA**  
Executive Director, Operations

**Donna Laverdiere, MPP**  
Executive Director,  
Strategic Development

**Linda Lee, MPH**  
Executive Director, Quality

**Eric Rustad**  
Executive Director, Finance

**Javier Sanchez**  
Executive Director, Medicare Programs

**Deanne Thompson**  
Executive Director,  
Marketing and Communications

## PRIMARY CONTACTS

**Kevin Bassett**  
Senior Director,  
State Government Affairs  
(714) 504-1615

**Donovan Higbee**  
Director, Public Policy  
(657) 900-1482

## CalOptima Health (Orange County Health Authority)

505 City Parkway West • Orange, CA 92868  
Ph: (714) 246-8400 • Fax: (714) 246-8492 • [www.caloptima.org](http://www.caloptima.org)

## PLAN ORGANIZATION

Parent Company/Affiliate . . . . . None  
Recent mergers or acquisitions within California . . . . . None  
Year founded . . . . . 1995  
Year licensed. . . . . 2000  
Tax status . . . . . Government Agency  
Number of employees . . . . . 1,579 full time  
Health Plan Enrollment . . . . . 979,148

## PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Delegated (HMO, Shared Risk Group,  
Physician-Hospital Consortium), Direct Fee-for-Service  
Number of medical groups/IPAs . . . . . 0 owned, 12 delegated, 1 direct fee-for-service  
Number of hospitals . . . . . 0 owned, 44 contracted  
Number of providers . . . . . 0 owned, 10,346 contracted  
Number of community health centers . . . . . 0 owned, 52 contracted  
Number of pharmacies . . . . . 0 owned, 553 contracted  
Number of long-term care facilities . . . . . 0 owned, 104 contracted

## COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Group Capitation, Fee-For-Service  
Physicians—specialty (ranked by method) . . . . . Group Capitation, Fee-For-Service  
Hospitals (ranked by payment type) . . . . . Diagnosis-Related Group, Capitation,  
Per Diem/Case Rate

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

Individual market. . . . . None  
Small group (2–50 employees) . . . . . None  
Large group (50+ employees) . . . . . None  
Medicare Advantage . . . . . See SNP  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . HMO D-SNP  
Medicare Part D stand-alone . . . . . None  
Access for Infants and Mothers . . . . . None  
Medi-Cal Managed Care . . . . . HMO  
Healthy Kids . . . . . None  
Major Risk Medical Insurance/GLP . . . . . None  
Program of All-Inclusive Care for the Elderly (PACE) . . . . . HMO  
Other . . . . . None

### ANCILLARY PRODUCTS

Vision . . . . . None  
Chiropractic . . . . . None  
Dental . . . . . None  
Prescription Drugs . . . . . None  
Long Term Health Care . . . . . None  
Life Insurance . . . . . None  
Accidental Death & Dismemberment . . . . . None  
Acupuncture . . . . . None  
Substance Abuse . . . . . None  
Massage Therapy . . . . . None  
Durable Medical Equipment . . . . . None  
Rehabilitation . . . . . None  
Workers' Compensation . . . . . None  
Other (please specify) . . . . . None

#### EXECUTIVE OFFICERS

**Jeffrey Nkansah**

*CEO*

**Daniel Maychen**

*CFO*

**Patrick Marabella, M.D.**

*CMO*

**Mary Lourdes Leone**

*CCO*

#### PRIMARY CONTACT

**Cheryl Hurley**

*Director, HR/Office  
Commission Clerk*

## CalViva Health (Fresno-Kings-Madera Regional Health Authority)

7625 N. Palm Ave., Suite 109 • Fresno, CA 93711

Ph: (559) 540-7840 • [www.calvivahealth.org](http://www.calvivahealth.org)

#### PLAN ORGANIZATION

|  |   |
|--|---|
| Parent Company/Affiliate . . . . .                         | Fresno Kings Madera Regional Health Authority       |
| Recent mergers or acquisitions within California . . . . . | No recent mergers or acquisitions                   |
| Year founded . . . . .                                     | 2009  |
| Year licensed. . . . .                                     | 2010  |
| Status . . . . .   | Not-for-profit                                      |
| Number of employees . . . . .                              | 17 staff, subcontracted for administrative services |
| Health Plan Enrollment . . . . .                           | 431,551 as of 9/30/23                               |

#### PLAN-PROVIDER ARRANGEMENTS

|   |   |
|---|---|
| Model types (ranked in descending order). . . . . | All physician providers in capitated and/or direct contracted model types |
| Number of medical groups/IPAs . . . . .           | 5 IPAs  |
| Number of hospitals . . . . .                     | 10 hospitals contracted   |
| Number of physicians . . . . .                    | 1,861 contracted  |
| Number of provider offices . . . . .              | 711   |

#### COMPENSATION METHODS

|                                   |  |
|-----------------------------------|--|
| Physicians—primary care . . . . . | FFS percent of Medi-Cal Rates and Capitation |
| Physicians—specialty. . . . .     | FFS percent of Medi-Cal Rates                |
| Hospitals. . . . .                | APR DRGs and Percent of Medi-Cal Rates       |

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

|                                    |     |
|------------------------------------|-----|
| Medi-Cal Managed Care. . . . .     | Yes |
| Special Needs Plans (SPD). . . . . | Yes |
| MSO Services . . . . .             | No  |

##### ANCILLARY PRODUCTS

|                                     |     |
|-------------------------------------|-----|
| Prescription Drugs . . . . .        | No  |
| Substance Abuse . . . . .           | No  |
| Durable Medical Equipment . . . . . | Yes |



#### EXECUTIVE OFFICER

**Larry Loo, MPH**  
*CEO*

#### EXECUTIVE STAFF

**Kenneth Choi**  
*CFO*

**Toni Bonde**  
*COO*

**Christopher Aguirre**  
*IT Director*

**Janet Eisenberg**  
*Compliance Officer*

**Dr. Craig Reich**  
*Medical Director*

#### PRIMARY CONTACT

**Toni Bonde**  
*COO*  
(415) 955-8800

## CCHP (Chinese Community Health Plan)

445 Grant Ave., Suite 700 • San Francisco, CA 94108

Ph: (415) 955-8800 • Fax: (415) 955-8818 • [www.cchphealthplan.com](http://www.cchphealthplan.com)

#### PLAN ORGANIZATION

|                          |                              |
|--------------------------|------------------------------|
| Parent Company/Affiliate | Chinese Hospital Association |
| Tax status               | For profit                   |
| Year founded             | 1984                         |
| Year licensed            | 1985                         |
| Number of employees      | 122                          |
| Health Plan Enrollment   | 11,881                       |

#### PLAN-PROVIDER ARRANGEMENTS

|  |  |
|--|--|
| Model Types (ranked in descending order) | Network of Medical Groups and Independent Practice Associations (IPAs) |
| Number of medical groups/IPAs            | Jade Medical Group; Hill Physicians; Access Primary Medical Group      |
| Number of hospitals                      | 22 contracted  |
| Number of physicians                     | 7,400 contracted   |

#### COMPENSATION METHODS

|  |  |
|--|--|
| Physicians—primary care (ranked by method) | Fee-For-Service, Capitation  |
| Physicians—specialty (ranked by method)    | Fee-For-Service  |
| Hospitals (ranked by payment type)         | Capitation, Per Diem, Discounted Charges, Differential by Service Type, Case Rates |

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

|  |          |
|--|----------|
| Covered California (Individual Market) | HMO      |
| Individual market                      | HMO, PPO |
| Small group (2–50 employees)           | HMO      |
| Large group (50+ employees)            | HMO      |
| Medicare Advantage                     | HMO      |
| Special Needs Plans (SNPs)             | HMO      |

##### ANCILLARY PRODUCTS

|                           |     |
|---------------------------|-----|
| Vision                    | HMO |
| Prescription Drugs        | HMO |
| Durable Medical Equipment | HMO |
| Rehabilitation            | HMO |

## EXECUTIVE OFFICERS

**Marina Owen**  
Chief Executive Officer

**Jordan Turetsky, MPH**  
Chief Operating Officer

**Karen Kim, JD, MPH**  
Chief Compliance Officer

**Van Do-Reynoso, MPH, PhD**  
Chief Customer Experience Officer,  
Chief Health Equity Officer

**Kashina Bishop, CPA**  
Chief Financial Officer, Treasurer

**Bill Cioffi, MPPA, CHCIO**  
Chief Information Officer

**Emily Fonda, MD, MMM, CHCQM**  
Chief Medical Officer

**Chris Morris, MSOD**  
Chief Performance Officer

## OFFICERS

**Michael Harris**  
Government Affairs &  
Administrative Officer

**Jai Raisinghani**  
Deputy Chief Information Officer,  
HIPAA Security Officer

**Chris Hill**  
Health Services Officer

**Carlos Hernandez**  
Quality & Population Health Officer

## PRIMARY CONTACTS

**Marina Owen**  
Chief Executive Officer  
(805) 685-9525 ext. 1020

**Michael Harris**  
Government Affairs &  
Administrative Officer  
(805) 685-9525 ext. 1012

**Citlaly Santos**  
Director, Strategic Engagement  
(805) 685-9525 ext. 9274

# CenCal Health

4050 Calle Real • Santa Barbara, CA 93110

Ph: (805) 685-9525 • Fax: (805) 685-8292 • [www.cencalhealth.org](http://www.cencalhealth.org)

## PLAN ORGANIZATION

|  |  |
|--|--|
| Parent Company/Affiliate                         | Santa Barbara/San Luis Obispo<br>Regional Health Authority |
| Recent mergers or acquisitions within California | CenCal Health is a public entity                           |
| Year founded                                     | 1983   |
| Year licensed                                    | 2000   |
| Tax status                                       | Non profit   |
| Number of employees                              | 358 full time  |
| Health Plan Enrollment                           | 241,000  |

## PLAN-PROVIDER ARRANGEMENTS

|  |                                    |
|--|------------------------------------|
| Model types (ranked in descending order) | Direct Contracting with Physicians |
| Number of medical groups/IPA             | 0 owned / 1,118 contracted         |
| Number of hospitals                      | 0 owned / 14 contracted            |
| Number of physicians                     | 0 owned / 5,018 contracted         |
| Number of other licensed clinicians      | 0 owned / 2,384 contracted         |
| Number of provider offices               | 0 owned / 1,627 contracted         |

## COMPENSATION METHODS

|  |   |
|--|---|
| Physicians—primary care (ranked by method) | Individual and Group Capitation, Fee-For-Service,<br>Withhold and Pay for Performance                                   |
| Physicians—specialty (ranked by method)    | Fee-For-Service, Group Capitation   |
| Hospitals (ranked by payment type)         | Per Diem/DRG (Inpatient), Percent of Charges<br>(Inpatient and Outpatient), Fee-For-Service<br>(Outpatient), Capitation |

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

|                                  |      |
|----------------------------------|------|
| Individual market                | None |
| Small group (2–50 employees)     | None |
| Large group (50+ employees)      | None |
| Medicare Advantage               | None |
| Medigap (Supplemental Insurance) | None |
| Special Needs Plans (SNPs)       | None |
| Medicare Part D stand-alone      | None |
| Access for Infants and Mothers   | None |
| Medi-Cal Managed Care            | Yes  |
| Major Risk Medical Insurance/GLP | None |
| Other                            | None |

### ANCILLARY PRODUCTS

|                                  |      |
|----------------------------------|------|
| Vision                           | HMO  |
| Chiropractic                     | HMO  |
| Dental                           | None |
| Prescription Drugs               | None |
| Long Term Health Care            | HMO  |
| Life Insurance                   | None |
| Accidental Death & Dismemberment | None |
| Acupuncture                      | HMO  |
| Substance Abuse                  | HMO  |
| Massage Therapy                  | None |
| Durable Medical Equipment        | HMO  |
| Rehabilitation                   | HMO  |
| Workers' Compensation            | None |
| Behavioral Health                | HMO  |

## Central California Alliance for Health

(Santa Cruz-Monterey-Merced-San Benito-Mariposa Managed Medical Care Commission)

1600 Green Hills Road, Suite 101 • Scotts Valley, CA 95066

Ph: (831) 430-5500 • Fax: (831) 430-5882 • <https://thealliance.health/>

### CALIFORNIA OFFICE LOCATIONS

Scotts Valley (Main office)

Salinas, Merced, San Benito,  
and Mariposa (Regional offices)

### EXECUTIVE OFFICERS

**Michael Schrader**  
Chief Executive Officer

**Dennis Hsieh, MD**  
Chief Medical Officer

**Van Wong**  
Chief Operating Officer

**Scott Fortner**  
Chief Administrative Officer

**Lisa Ba**  
Chief Financial Officer

**Cecil Newton**  
Chief Information Officer

**Jenifer Mandella**  
Chief Compliance Officer

### EXECUTIVE STAFF

**Navneet Sachdeva, PharmD**  
Pharmacy Director

**Danita Carlson**  
Government Relations Director

**Jennifer Mockus**  
Community Care  
Coordination Director

**Ronita Margain**  
Community Engagement Director

**Lilia Chagolla**  
Member Services Director

**Linda Gorman**  
Communications Director

**Jessie Dybdahl**  
Provider Services Director

### PRIMARY CONTACTS

**Danita Carlson**  
Government Relations  
(831) 212-1602

**Linda Gorman**  
Public Affairs  
(831) 430-4175

### PLAN ORGANIZATION

|  |                                      |
|--|--------------------------------------|
| Parent Company/Affiliate . . . . .                         | None                                 |
| Recent mergers or acquisitions within California . . . . . | None                                 |
| Year founded . . . . .                                     | 1996                                 |
| Year licensed . . . . .                                    | 2000                                 |
| Tax status . . . . .                                       | Non profit                           |
| Number of employees . . . . .                              | 544                                  |
| Health Plan Enrollment . . . . .                           | 406,004 (Medi-Cal & IHSS enrollment) |

### PLAN-PROVIDER ARRANGEMENTS

|  |                                    |
|--|------------------------------------|
| Model types (ranked in descending order) . . . . . | Direct Contracting with Physicians |
| Number of medical groups/IPAs . . . . .            | 0 owned, 311 contracted            |
| Number of hospitals . . . . .                      | 0 owned, 33 contracted             |
| Number of physicians . . . . .                     | 0 owned, 11,981 contracted         |
| Number of other licensed clinicians . . . . .      | 0 owned, 1,254 contracted          |
| Number of provider offices . . . . .               | 0 owned, 820 contracted            |

### COMPENSATION METHODS

|  |   |
|--|---|
| Physicians—primary care (ranked by method) . . . . . | Fee-For-Service, Capitation, Incentive Program  |
| Physicians—specialty (ranked by method) . . . . .    | Fee-For-Service, Incentive Program  |
| Hospitals (ranked by payment type) . . . . .         | APR-DRG, Discounted Charge, Per Diem,<br>Case Rates, Fee-For-Service, Incentive Program |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|  |                                  |
|--|----------------------------------|
| Individual market . . . . .                | None                             |
| Small group (2–50 employees) . . . . .     | None                             |
| Large group (50+ employees) . . . . .      | None                             |
| Medicare Advantage . . . . .               | None                             |
| Medi-Cal Managed Care . . . . .            | County Organized Health System   |
| Medigap (Supplemental Insurance) . . . . . | None                             |
| Special Needs Plans (SNPs) . . . . .       | None                             |
| Medicare Part D stand-alone . . . . .      | None                             |
| Major Risk Medical Insurance/GIP . . . . . | None                             |
| Other . . . . .                            | In-Home Supportive Services: HMO |

#### ANCILLARY PRODUCTS

|  |  |
|--|--|
| Vision . . . . .                           | COHS   |
| Chiropractic . . . . .                     | COHS, HMO  |
| Dental . . . . .                           | None, Dental services provided through Medi-Cal<br>Dental Program for the Medi-Cal product |
| Prescription Drugs . . . . .               | HMO, Prescription Drugs provided through<br>Medi-Cal Rx for the Medi-Cal product           |
| Long Term Health Care . . . . .            | COHS   |
| Life Insurance . . . . .                   | None   |
| Accidental Death & Dismemberment . . . . . | None   |
| Acupuncture . . . . .                      | COHS, HMO  |
| Substance Abuse . . . . .                  | HMO  |
| Massage Therapy . . . . .                  | None   |
| Durable Medical Equipment . . . . .        | COHS, HMO  |
| Rehabilitation . . . . .                   | COHS   |
| Workers' Compensation . . . . .            | None   |
| Other . . . . .                            | None   |

# Central Health Medicare Plan

2400 E. Katella Ave., Suite 1100 • Anaheim, CA 92806  
Ph: (866) 314-2427 • Fax: (626) 388-2361 • [www.centralhealthplan.com](http://www.centralhealthplan.com)

## EXECUTIVE OFFICERS

**Shawn Dewers**  
*Chief Executive Officer*

**An Pang Chieng, M.D.**  
*Chief Medical Officer*

**Chet Uma**  
*Chief Financial Officer*

## PRIMARY CONTACT

**Annie Hsu Shieh**  
*Sr. Director of Compliance, CA  
Compliance Officer*  
(626) 388-2390, ext. 93103

## PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Bright Health, Inc.  
Recent mergers or acquisitions within California . . . . . Acquired on 4/1/21  
Year founded . . . . . 2004  
Year licensed. . . . . 2004  
Tax status . . . . . For profit  
Number of employees. . . . . 202 full time  
Health Plan Enrollment . . . . . 49,958

## PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order). . . . . Staff, Single Medical Group,  
Network of Medical Groups and IPAs,  
Direct Contracting with Physicians  
Number of medical groups/IPAs . . . . . 76  
Number of hospitals . . . . . 115  
Number of physicians . . . . . 11,415  
Number of other licensed clinicians. . . . . 596  
Number of provider offices . . . . . 9,432

## COMPENSATION METHODS

Physicians – primary care (ranked by method) . . . . . Fee-For-Service, Individual Capitation,  
Group Capitation  
Physicians – specialty (ranked by method) . . . . . Fee-For-Service, Group Capitation  
Hospitals (ranked by payment type) . . . . . Per Diem, Diagnosis-Related Group,  
Case Rates, Capitation

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

Medicare Advantage. . . . . HMO  
Special Needs Plans (SNPs) . . . . . HMO

### ANCILLARY PRODUCTS

Vision . . . . . HMO  
Chiropractic . . . . . HMO  
Dental . . . . . HMO  
Prescription Drugs . . . . . HMO  
Acupuncture. . . . . HMO  
Substance Abuse . . . . . HMO  
Durable Medical Equipment . . . . . HMO  
Rehabilitation . . . . . HMO



## Cigna HealthCare of California, Inc.\*

400 N. Brand Boulevard, #300 • Glendale, CA 91203

Ph: (818) 500-6262 • Fax: (818) 500-6365 • [www.cigna.com/healthcare](http://www.cigna.com/healthcare)

### CALIFORNIA OFFICE LOCATIONS

Glendale  
Irvine  
San Francisco  
San Diego  
Walnut Creek

### EXECUTIVE OFFICERS

**Peter B. Welch**  
*President*

**Davit Aghazaryan**  
*CFO*

**Jeffery Klein**  
*Chief Medical Officer*  
(818) 546-5183

**Zula Saunders**  
*Quality Director*

**Michelle Demonteverde**  
*Provider Contracting  
Managing Director,  
Network Management*

**Scott Hamilton**  
*Vice President,  
Network Management,  
Northern California*

**Teri Lauenstein**  
*Vice President,  
Network Management,  
Southern California*

**April Gibson**  
*Claim Operations Director*

**Thomas Medaris**  
*Customer Service Manager*

**William S. Jameson**  
*Associate Chief Counsel*

### PRIMARY CONTACTS

**William S. Jameson**  
*Managing Counsel*  
(818) 500-6276

**Kris Frank**  
*Government Relations*  
(770) 261-0203

**Jocelyn Parker**  
*Public Relations*  
(612) 244-1723

### PLAN ORGANIZATION

|  |  |
|--|--|
| Parent Company/Affiliates . . . . .                        | HealthSource, Inc./Cigna Dental Health of CA, Inc.,<br>Evernorth Behavioral Health,<br>Cigna Health & Life Insurance Company (CHLIC) |
| Recent mergers or acquisitions within California . . . . . | None   |
| Year founded . . . . .                                     | 1929   |
| Year licensed . . . . .                                    | 1979   |
| Tax status . . . . .                                       | For profit   |
| Number of employees . . . . .                              | 1,888 active employees in California (as of 2/2022)  |
| Health Plan Enrollment . . . . .                           | 936,537 total members**<br>103,926 California HMO and POS<br>832,611 California PPO and Open Access Plus (OAP)                       |

### PLAN-PROVIDER ARRANGEMENTS

|  |   |
|--|---|
| Model types (ranked in descending order) . . . . . | Network of Medical Groups and IPAs,<br>Direct Contracting with Physicians |
| Number of medical groups/IPAs . . . . .            | 236 HMO; 126 OAP (as of 1/2022)   |
| Number of hospitals . . . . .                      | 269 HMO; 285 OAP (as of 1/2022)   |
| Number of physicians . . . . .                     | 86,415 HMO; 82,940 OAP (as of 1/2022)                                     |

### COMPENSATION METHODS

|  |  |
|--|--|
| Physicians—primary care (ranked by method) . . . . . | Group Capitation, Fee-For-Service including bonus;<br><i>Source: Contracting</i>   |
| Physicians—specialty (ranked by method) . . . . .    | Group Capitation, Fee-For-Service including bonus;<br><i>Source: Contracting</i>   |
| Hospitals (ranked by payment type) . . . . .         | Per Diem, Capitation, Case Rates, Discounted Charges,<br>Diagnosis-Related Group, and Other (Hospital<br>Collaborative Care program); <i>Source: Contracting</i> |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|  |                        |
|--|------------------------|
| Individual market . . . . .                | None                   |
| Small group (2–99 employees) . . . . .     | OAP, PPO               |
| Large group (100+ employees) . . . . .     | HMO, POS, OA, OAP, PPO |
| Medicare Advantage . . . . .               | EGWP                   |
| Medigap (Supplemental Insurance) . . . . . | None                   |
| Special Needs Plans (SNPs) . . . . .       | None                   |
| Medicare Part D stand-alone . . . . .      | Medicare Part D        |
| Access for Infants and Mothers . . . . .   | None                   |
| Medi-Cal Managed Care . . . . .            | None                   |
| Healthy Kids . . . . .                     | None                   |
| Major Risk Medical Insurance/GIP . . . . . | None                   |
| Other . . . . .                            | None                   |

#### ANCILLARY PRODUCTS

|  |                        |
|--|------------------------|
| Vision . . . . .                           | HMO, POS, OA, OAP, PPO |
| Chiropractic . . . . .                     | HMO, POS, OAP, PPO     |
| Dental . . . . .                           | Cigna Dental HMO & PPO |
| Prescription Drugs . . . . .               | HMO, POS, OAP, PPO     |
| Long Term Health Care . . . . .            | None                   |
| Life Insurance . . . . .                   | None                   |
| Accidental Death & Dismemberment . . . . . | None                   |
| Acupuncture . . . . .                      | HMO, POS, OAP, PPO     |
| Substance Abuse . . . . .                  | EBH                    |
| Massage Therapy . . . . .                  | HMO, POS, OAP, PPO     |
| Durable Medical Equipment . . . . .        | HMO, POS, OAP, PPO     |
| Rehabilitation . . . . .                   | HMO, POS, OAP, PPO     |
| Workers' Compensation . . . . .            | None                   |
| Other . . . . .                            | International          |

\*2023 MEMBERSHIP DIRECTORY PROFILE (NOT UPDATED)

\*\*This includes membership for all products including insured and self-funded.

**EXECUTIVE OFFICERS****Aldo De La Torre****EXECUTIVE STAFF****Tom Utecht, M.D.****Jennifer Lorge, Esq.****Michele Mills****Brigitte Golden****PRIMARY CONTACT****Jennifer Lorge, Esq.***Chief Legal and**Administrative Officer***(559) 603-7578**

## Community Care Health

45 River Park Pl. W., Suite 501 • Fresno, CA 93720

Ph: 1 (855) 343-2247 • [www.communitycarehealth.org](http://www.communitycarehealth.org)**PLAN ORGANIZATION**

|  |                                  |
|--|----------------------------------|
| Parent Company/Affiliate . . . . .                         | Fresno Community Medical Centers |
| Recent mergers or acquisitions within California . . . . . | None                             |
| Year founded . . . . .                                     | 2010                             |
| Year licensed. . . . .                                     | 2013                             |
| Tax status . . . . .                                       | For Profit                       |
| Number of employees. . . . .                               | 19                               |
| Health Plan Enrollment . . . . .                           | 13,202                           |

**PLAN-PROVIDER ARRANGEMENTS**

|   |                         |
|---|-------------------------|
| Model types (ranked in descending order). . . . .       | Shared Risk             |
| Number of Medical Groups/IPAs . . . . .                 | 0 owned, 0 contracted   |
| Number of hospitals . . . . .                           | 4 owned, 1 contracted   |
| Number of physicians . . . . .                          | 1,482                   |
| Number of other licensed clinicians . . . . .           | 1,074                   |
| Number of provider offices (unique locations) . . . . . | 0 owned, 879 contracted |

**COMPENSATION METHODS**

|  |                                       |
|--|---------------------------------------|
| Physicians—primary care (ranked by method) . . . . . | Capitation, Fee-For-Service           |
| Physicians—specialty (ranked by method) . . . . .    | Capitation, Cap Pool, Fee-For-Service |
| Hospitals (ranked by payment type) . . . . .         | Fee-For-Service                       |

**PLAN PRODUCTS****PRODUCTS CURRENTLY OFFERED**

|  |          |
|--|----------|
| Covered California (Individual Market) . . . . . | None     |
| Individual market . . . . .                      | None     |
| Small group (2–50 employees) . . . . .           | HMO, EPO |
| Large group (50+ employees) . . . . .            | HMO, EPO |
| Medicare Advantage. . . . .                      | None     |
| Medi-Cal Managed Care. . . . .                   | None     |
| Medigap (Supplemental Insurance) . . . . .       | None     |
| Special Needs Plans (SNPs) . . . . .             | None     |
| Medicare Part D stand-alone . . . . .            | None     |
| Access for Infants and Mothers . . . . .         | None     |
| Healthy Kids . . . . .                           | None     |
| Major Risk Medical Insurance/GIP . . . . .       | None     |
| Other . . . . .                                  | None     |

**ANCILLARY PRODUCTS**

|  |      |
|--|------|
| Vision . . . . .                           | Yes  |
| Chiropractic . . . . .                     | None |
| Dental . . . . .                           | Yes  |
| Prescription Drugs . . . . .               | Yes  |
| Long Term Health Care . . . . .            | None |
| Life Insurance . . . . .                   | None |
| Accidental Death & Dismemberment . . . . . | None |
| Acupuncture. . . . .                       | None |
| Substance Abuse . . . . .                  | None |
| Massage Therapy . . . . .                  | None |
| Durable Medical Equipment . . . . .        | None |
| Rehabilitation . . . . .                   | None |
| Workers' Compensation . . . . .            | None |
| Other (please specify) . . . . .           | None |

## Community Health Group

2420 Fenton Street, Suite 100 • Chula Vista, CA 91914

Ph: (619) 422-0422 • Fax: (619) 422-5930 • [www.chgsd.com](http://www.chgsd.com)

### EXECUTIVE OFFICERS

**Norma Diaz**

*Chief Executive Officer*

**Scott Carroll**

*Chief Financial Officer*

**Allan Sombillo**

*Chief Information Officer*

**Alan J. Conrad, MD, MMM,**

**CPE, FAAPL, FACHE**

*Chief Medical Officer*

**Ann Warren**

*Associate Chief Executive Officer*

**Joseph Garcia**

*Chief Operations Officer*

### EXECUTIVE STAFF

**Adrian Arce**

*Director of Claims Administration*

**Francisca Chavez**

*Senior Director of Operations*

**Yousaf Farook**

*Senior Director of*

*Health Care Services*

**Melissa Borrelli, JD**

*Outside Chief Legal Officer*

**Noreen Koizumi**

*Director of Corporate Quality*

**Elizabeth Martinez**

*Compliance and Ethics Officer*

**Salim French**

*Director of Contract*

*Administration*

### PRIMARY CONTACT

**Ann Warren**

(619) 498-6516

### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . None

Recent mergers or acquisitions within California . . . . . None

Year founded . . . . . 1982

Year licensed . . . . . 1985

Tax status . . . . . Non profit

Number of employees (full time/part time) . . . . . 339 full time, 66 part time as of September 30, 2023

Health Plan Enrollment . . . . . 350,271 (Medi-Cal); 6,803 (D-SNP)

### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Network of Medical Groups and IPAs,  
Direct Contracts with Physicians

Number of medical groups/IPAs . . . . . 0 owned, 1 contracted

Number of hospitals . . . . . 0 owned, 21 contracted

Number of physicians . . . . . 0 owned, 3,352 contracted

Number of other licensed clinicians . . . . . 0 owned, 1,969 contracted

Number of provider offices . . . . . 0 owned, 245 contracted (pcp)

### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Individual Capitation, Group Capitation,  
Fee-For-Service

Physicians—specialty (ranked by method) . . . . . Fee-For-Service, Group Capitation

Hospitals (ranked by payment type) . . . . . DRG, Discounted Charges, Per Diem

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

Individual market . . . . . None

Small group (2–50 employees) . . . . . None

Large group (50+ employees) . . . . . None

Medicare Advantage . . . . . None

Medigap (Supplemental Insurance) . . . . . None

Special Needs Plans (SNPs) . . . . . HMO

Medicare Part D stand-alone . . . . . None

Access for Infants and Mothers . . . . . None

Medi-Cal Managed Care . . . . . HMO

Healthy Kids . . . . . None

Major Risk Medical Insurance/GIP . . . . . None

Other . . . . . None

#### ANCILLARY PRODUCTS

Vision . . . . . None

Chiropractic . . . . . None

Dental . . . . . None

Prescription Drugs . . . . . None

Long Term Health Care . . . . . None

Life Insurance . . . . . None

Accidental Death & Dismemberment . . . . . None

Acupuncture . . . . . None

Substance Abuse . . . . . None

Massage Therapy . . . . . None

Durable Medical Equipment . . . . . None

Rehabilitation . . . . . None

Workers' Compensation . . . . . None

Other . . . . . None

#### EXECUTIVE OFFICERS

**Sharron Mackey MHS, MPA**  
CEO

**Patrick Godley**  
CFO

**Rajiv Pramanik, MD**  
CIO

#### EXECUTIVE STAFF

**Dr. Irene Lo, MD**  
Chief Medical Officer

**Stephanie Rivera**  
Chief Health Equity Officer

**Vacant**  
Chief Operations Officer

**Terri Lieder**  
Director of Provider Relations,  
Contracts, and Credentialing

**Elizabeth Hernandez**  
Director of  
Quality Management

**Suzanne Tsang**  
Director of Member Services

**Dr. Sara Levin, MD**  
Medical Director

**Dr. Nicolás Barceló**  
Medical Director

**Joseph Cardinalli, PharmD**  
Pharmacy Manager

**Patricia Munoz-Zuniga**  
Director of Advice Nurse

**Stephanie Schram, RN**  
Director of Case Management

**Chanda Gonzales**  
Deputy Executive Director

#### PRIMARY CONTACTS

**Sharron Mackey, MHS, MPA**  
CEO

**Chanda Gonzales**  
Deputy Executive Director

## Contra Costa Health Plan (Contra Costa County Medical Services)

595 Center Avenue, Suite 100 • Martinez, CA 94553

Ph: (925) 313-6000 • Fax: (925) 313-6002 • [www.contracostahealthplan.org](http://www.contracostahealthplan.org)

#### PLAN ORGANIZATION

|  |   |
|--|---|
| Parent Company/Affiliate . . . . .                         | Division of Contra Costa County Health Services Dept. |
| Recent mergers or acquisitions within California . . . . . | None  |
| Year founded . . . . .                                     | 1973  |
| Year licensed . . . . .                                    | 1973  |
| Tax status . . . . .                                       | Non profit  |
| Number of employees . . . . .                              | 295   |
| Health Plan Enrollment . . . . .                           | 275,255   |

#### PLAN-PROVIDER ARRANGEMENTS

|  |   |
|--|---|
| Model types (ranked in descending order) . . . . . | Staff, Direct Contracting with Physicians |
| Number of hospitals . . . . .                      | 1 owned, 11 contracted                    |
| Number of physicians . . . . .                     | 0 owned, 4,859 contracted                 |
| Number of other licensed clinicians . . . . .      | 0 owned, 2,118 contracted                 |
| Number of provider offices . . . . .               | 10 owned, 806 contracted                  |

#### COMPENSATION METHODS

|  |                                   |
|--|-----------------------------------|
| Physicians—primary care (ranked by method) . . . . . | Fee-For-Service, Salary           |
| Physicians—specialty (ranked by method) . . . . .    | Fee-For-Service, Salary           |
| Hospitals (ranked by payment type) . . . . .         | Per Diem, Diagnosis-Related Group |

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

|  |  |
|--|--|
| Covered California (Individual Market) . . . . . | None   |
| Small group (2–50 employees) . . . . .           | None   |
| Large group (50+ employees) . . . . .            | HMO  |
| Medicare Advantage . . . . .                     | None   |
| Medigap (Supplemental Insurance) . . . . .       | None   |
| Special Needs Plans (SNPs) . . . . .             | None   |
| Medicare Part D stand-alone . . . . .            | None   |
| Access for Infants and Mothers . . . . .         | None   |
| Medi-Cal Managed Care . . . . .                  | HMO  |
| Healthy Kids . . . . .                           | None   |
| Major Risk Medical Insurance/GIP . . . . .       | None   |
| Other . . . . .                                  | Commercial: In-Home Support Service Workers: HMO<br>Public: Basic Health Care – County Indigent Program,<br>plus Pharmacy-Only Program |

##### ANCILLARY PRODUCTS

|  |      |
|--|------|
| Vision . . . . .                           | HMO  |
| Chiropractic . . . . .                     | HMO  |
| Dental . . . . .                           | HMO  |
| Prescription Drugs . . . . .               | HMO  |
| Long Term Health Care . . . . .            | HMO  |
| Life Insurance . . . . .                   | None |
| Accidental Death & Dismemberment . . . . . | None |
| Acupuncture . . . . .                      | HMO  |
| Substance Abuse . . . . .                  | HMO  |
| Massage Therapy . . . . .                  | None |
| Durable Medical Equipment . . . . .        | HMO  |
| Rehabilitation . . . . .                   | HMO  |
| Workers' Compensation . . . . .            | None |
| Other . . . . .                            | None |



## Gold Coast Health Plan

711 Daily Drive, Suite 106 • Camarillo, CA 93010

Ph: (888) 301-1228 • Fax: (805) 437-5132 • [www.goldcoasthealthplan.org](http://www.goldcoasthealthplan.org)

### EXECUTIVE OFFICERS

**Nick Liguori**

*Chief Executive Officer*

### EXECUTIVE STAFF

**Felix Nunez, MD, MPH**

*Chief Medical Officer*

**Sara Dersh**

*Chief Financial Officer*

**Robert Franco**

*Chief Compliance Officer*

**Erik Cho**

*Chief Policy  
and Program Officer*

**Eve Gelb**

*Chief Innovation Officer*

**Marlen Torres**

*Executive Director,  
Strategy and External Affairs*

### PRIMARY CONTACT

*Government Relations*

**Marlen Torres**

**(805) 437-5535**

### PLAN ORGANIZATION

|  |                             |
|--|-----------------------------|
| Parent Company/Affiliate . . . . .                         | None                        |
| Recent mergers or acquisitions within California . . . . . | None                        |
| Year founded . . . . .                                     | July 1, 2011                |
| Year licensed . . . . .                                    | 2011                        |
| Tax status . . . . .                                       | Non-profit                  |
| Number of employees . . . . .                              | 321                         |
| Health Plan Enrollment . . . . .                           | 250,157 as of February 2024 |

### PLAN-PROVIDER ARRANGEMENTS

|   |                                     |
|---|-------------------------------------|
| Model types (ranked in descending order)      |                                     |
| Number of Medical Groups/IPAs . . . . .       | N/A                                 |
| Number of hospitals . . . . .                 | 24                                  |
| Number of physicians . . . . .                | 6,417 (499 PCPs; 5,918 specialists) |
| Number of other licensed clinicians . . . . . | 961                                 |
| Number of provider offices . . . . .          | N/A                                 |

### COMPENSATION METHODS

|  |                              |
|--|------------------------------|
| Physicians – primary care (ranked by method) . . . . . | CAP/FFS                      |
| Physicians – specialty (ranked by method) . . . . .    | FFS/CAP                      |
| Hospitals (ranked by payment type) . . . . .           | Per Diem/Case Rates; APR/DRG |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|  |      |
|--|------|
| Covered California (Individual Market) . . . . . | None |
| Individual Market . . . . .                      | None |
| Small group (2–50 employees) . . . . .           | None |
| Large group (50+ employees) . . . . .            | None |
| Medicare Advantage . . . . .                     | None |
| Medi-Cal Managed Care . . . . .                  | Yes  |
| Medigap (Supplemental Insurance) . . . . .       | None |
| Special Needs Plans (SNPs) . . . . .             | None |
| Medicare Part D stand-alone . . . . .            | None |
| Access for Infants and Mothers . . . . .         | None |
| Healthy Kids . . . . .                           | None |
| Major Risk Medical Insurance/GIP . . . . .       | None |
| Other . . . . .                                  | None |

#### ANCILLARY PRODUCTS

|  |                   |
|--|-------------------|
| Vision . . . . .                           | Yes               |
| Chiropractic . . . . .                     | Yes               |
| Dental . . . . .                           | N/A               |
| Prescription Drugs . . . . .               | N/A               |
| Long Term Health Care . . . . .            | Yes               |
| Life Insurance . . . . .                   | None              |
| Accidental Death & Dismemberment . . . . . | None              |
| Acupuncture . . . . .                      | None              |
| Substance Abuse . . . . .                  | Carve Out         |
| Massage Therapy . . . . .                  | None              |
| Durable Medical Equipment . . . . .        | Yes               |
| Rehabilitation . . . . .                   | Yes               |
| Workers' Compensation . . . . .            | None              |
| Other . . . . .                            | Behavioral Health |

## CALIFORNIA OFFICE LOCATIONS

Woodland Hills  
Sacramento  
Rancho Cordova  
Natomas  
Fresno

## EXECUTIVE OFFICER

**Brian Ternan**  
Chief Executive Officer  
and Plan President

## EXECUTIVE STAFF

**Jessica Sellner**  
Chief Financial Officer

**Dr. Alex Chen**  
Chief Medical Officer

**Martha Santana-Chin**  
Medi-Cal and  
Medicare President

**Colin Havert**  
Commercial Officer

**Dr. Pooja Mittal**  
Chief Health Equity Officer

**Christy Bosse**  
Senior Vice President  
and California  
Compliance Officer

**David Koenig**  
Vice President, Government  
& Public Affairs

**Darrel Ng**  
Vice President,  
Communications  
and Marketing

## PRIMARY CONTACT

**David Koenig**  
Vice President,  
Government  
& Public Affairs  
(818) 445-7565

# Health Net of California

4191 E. Commerce Way • Sacramento, CA 95834  
Ph: (888) 926-4988 • [www.HealthNet.com](http://www.HealthNet.com)

## PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Centene Corp.  
Year founded. . . . . 1979  
Year licensed. . . . . 1979  
Tax status. . . . . For profit  
Number of employees. . . . . 2,600  
Health Plan Enrollment . . . . . 3 million

## PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order). . . . . Network of Medical Groups or IPAs,  
Direct Contracting with Physicians  
Number of medical groups/IPAs . . . . . 0 owned, 285 contracted  
Number of hospitals . . . . . 0 owned, 338 contracted  
Number of physicians . . . . . 0 owned, 70,193 contracted

## COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Group Capitation, Other (RBRVS),  
Lesser of: Percent of Charges, Fee Schedule  
Physicians—specialty (ranked by method) . . . . . Group Capitation, Other (RBRVS),  
Lesser of: Percent of Charges, Fee Schedule  
Hospitals (ranked by payment type) . . . . . Per Diem, Capitation, Discounted Charges,  
Lesser of: Percent of Charges, Fee Schedule, DRG

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

Covered California (Individual Market) . . . . . HMO, PPO  
Individual market . . . . . HMO, PPO  
Covered California (SHOP). . . . . None  
Small group (2–100 employees) . . . . . HMO, PPO  
Large group (100+ employees) . . . . . HMO, PPO, POS, EOA  
Employer Group . . . . . Medicare Advantage and Medicare Supplement,  
Medicare COB plans  
Major Risk Medical Insurance/GIP. . . . . None  
Other . . . . . None

### ANCILLARY PRODUCTS

Vision . . . . . HMO, PPO, POS, EOA  
Chiropractic . . . . . HMO, PPO, POS, EOA  
Dental . . . . . HMO, PPO, POS, EOA  
Prescription Drugs . . . . . HMO, PPO, POS, EOA  
Long Term Health Care . . . . . None  
Life Insurance . . . . . Group Term Life  
Accidental Death & Dismemberment. . . . . In combination with Group Term Life  
Acupuncture . . . . . HMO, PPO, POS, EOA  
Substance Abuse . . . . . HMO, PPO, POS, EOA  
Durable Medical Equipment. . . . . HMO, PPO, POS, EOA  
Rehabilitation . . . . . HMO, PPO, POS, EOA

# Health Plan of San Joaquin/Mountain Valley Health Plan

(San Joaquin County Health Commission)

7751 S. Manthey Road • French Camp, CA 95231

1025 J Street • Modesto, CA 95354

4327 Golden Center Drive • Placerville, CA 95667

Ph: (209) 942-6300 • Fax: (209) 942-6305 • [www.hpsj-mvhp.org](http://www.hpsj-mvhp.org)

## EXECUTIVE STAFF

**Lizeth Granados**

*Chief Executive Officer*

**Lakshmi Dhanvanthari, MD**

*Chief Medical Officer*

**Victoria Worthy**

*Chief Information Officer*

**Michelle Tetreault**

*Chief Financial Officer*

**Liz Le**

*Chief Operations Officer*

**Sunny Cooper**

*Chief Compliance Officer*

**Evert Hendrix**

*Chief Administrative Officer*

**Betty Clark**

*Chief Legal & General Counsel*

## PRIMARY CONTACT

**Sunny Cooper**

*Chief Compliance Officer*

(209) 425-5611

## PLAN ORGANIZATION

|  |               |
|--|---------------|
| Parent Company/Affiliate . . . . .                         | None          |
| Recent mergers or acquisitions within California . . . . . | None          |
| Year founded . . . . .                                     | 1995          |
| Year licensed. . . . .                                     | 1996          |
| Tax status . . . . .                                       | Non profit    |
| Number of employees. . . . .                               | 558 full time |
| Health Plan Enrollment. . . . .                            | 425,763       |

## PLAN-PROVIDER ARRANGEMENTS

|  |   |
|--|---|
| Model types (ranked in descending order) . . . . . | Direct Contracting with Physicians,<br>Network of Medical Groups and IPAs,<br>Direct Contracts with Providers |
| Number of medical groups . . . . .                 | 0 owned, 117 contracted   |
| Number of hospitals . . . . .                      | 0 owned, 23 contracted  |
| Number of physicians . . . . .                     | 0 owned, 1,855 (451 PCPs + 1,404 Specialists)   |

## COMPENSATION METHODS

|  |   |
|--|---|
| Physicians—primary care (ranked by method) . . . . . | Individual Capitation, Group Capitation,<br>Capitation, FFS |
| Physicians—specialty (ranked by method) . . . . .    | Fee-For-Service   |
| Hospitals (ranked by payment type) . . . . .         | Per Diem, APR-DRG   |

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

|  |      |
|--|------|
| Individual market . . . . .                | None |
| Small group (2–50 employees) . . . . .     | None |
| Large group (50+ employees) . . . . .      | None |
| Medicare Advantage. . . . .                | None |
| Medigap (Supplemental Insurance) . . . . . | None |
| Special Needs Plans (SNPs) . . . . .       | None |
| Medicare Part D stand-alone . . . . .      | None |
| Access for Infants and Mothers . . . . .   | None |
| Medi-Cal Managed Care. . . . .             | HMO  |
| Healthy Kids . . . . .                     | None |
| Major Risk Medical Insurance/GIP . . . . . | None |
| Other . . . . .                            | None |

### ANCILLARY PRODUCTS

|   |      |
|---|------|
| Vision . . . . .                          | None |
| Chiropractic . . . . .                    | None |
| Dental . . . . .                          | None |
| Prescription Drugs . . . . .              | None |
| Long Term Health Care . . . . .           | None |
| Life Insurance . . . . .                  | None |
| Accidental Death & Dismemberment. . . . . | None |
| Acupuncture. . . . .                      | None |
| Substance Abuse . . . . .                 | None |
| Massage Therapy . . . . .                 | None |
| Durable Medical Equipment. . . . .        | None |
| Rehabilitation . . . . .                  | None |
| Workers' Compensation . . . . .           | None |

## EXECUTIVE OFFICER

**Pat Curran**  
*Chief Executive Officer*

## EXECUTIVE STAFF

**Trent Ehrgood**  
*Chief Financial Officer*

**Ian Johansson**  
*Chief Government Affairs  
and Compliance Officer*

**Dr. Chris Esguerra**  
*Chief Medical Officer*

**Eben Yong**  
*Chief Information Officer*

**Chris Baughman**  
*Chief Performance Officer*

**Colleen Murphey**  
*Chief Operating Officer*

**Amy Scribner**  
*Chief Health Equity Officer*

## PRIMARY CONTACT

**Ian Johansson**  
*Chief Compliance Officer*  
(650) 616-0050

# Health Plan of San Mateo (San Mateo Health Commission)

801 Gateway Blvd, Suite 100 • So. San Francisco, CA 94080  
Ph: (650) 616-0050 • Fax: (650) 616-0060 • [www.hpsm.org](http://www.hpsm.org)

## PLAN ORGANIZATION

|  |               |
|--|---------------|
| Parent Company/Affiliate . . . . .                         | None          |
| Recent mergers or acquisitions within California . . . . . | None          |
| Year founded . . . . .                                     | 1986          |
| Year licensed. . . . .                                     | 1987          |
| Tax status . . . . .                                       | Non profit    |
| Number of employees. . . . .                               | 354 full time |
| Health Plan Enrollment . . . . .                           | 155,000       |

## PLAN-PROVIDER ARRANGEMENTS

|   |   |
|---|---|
| Model types (ranked in descending order). . . . . | Network of Medical Groups and IPAs,<br>Direct Contracting with Physicians |
| Number of hospitals . . . . .                     | 0 owned, 16 contracted  |
| Number of physicians . . . . .                    | 0 owned, 6,729 contracted   |
| Number of provider offices . . . . .              | 0 owned, 1,632 contracted   |

## COMPENSATION METHODS

|  |  |
|--|--|
| Physicians—primary care (ranked by method) . . . . . | Fee-For-Service and Capitation,<br>depending on line of business                       |
| Physicians—specialty (ranked by method) . . . . .    | Fee-For-Service  |
| Hospitals (ranked by payment type) . . . . .         | DRG, APC, Per Diem, and Fee-For-Service,<br>depending on hospital and line of business |

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

|  |   |
|--|---|
| Individual market . . . . .                | None  |
| Small group (2–50 employees) . . . . .     | None  |
| Large group (50+ employees) . . . . .      | None  |
| Medicare Advantage. . . . .                | None  |
| Medigap (Supplemental Insurance) . . . . . | None  |
| Medicare-Medicaid Plan . . . . .           | HMO   |
| Medicare Part D stand-alone . . . . .      | None  |
| Access for Infants and Mothers . . . . .   | None  |
| Medi-Cal Managed Care. . . . .             | HMO   |
| Major Risk Medical Insurance/GIP . . . . . | None  |
| Other . . . . .                            | Public: In-Home Supportive Service<br>Workers in San Mateo: HMO<br>Third Party Administrator for County Indigent Programs |

### ANCILLARY PRODUCTS

|   |      |
|---|------|
| Vision . . . . .                          | HMO  |
| Chiropractic . . . . .                    | HMO  |
| Dental . . . . .                          | HMO  |
| Prescription Drugs . . . . .              | HMO  |
| Long-term Health Care . . . . .           | HMO  |
| Life Insurance . . . . .                  | None |
| Accidental Death & Dismemberment. . . . . | None |
| Acupuncture. . . . .                      | HMO  |
| Substance Abuse . . . . .                 | HMO  |
| Massage Therapy . . . . .                 | None |
| Durable Medical Equipment . . . . .       | HMO  |
| Rehabilitation . . . . .                  | HMO  |
| Workers' Compensation . . . . .           | None |
| Other . . . . .                           | None |



## Heritage Provider Network

8510 Balboa Boulevard, Suite 285 • Northridge, CA 91325

Ph: (818) 654-3461 • Fax: (818) 654-3460 • [www.heritageprovidernetwork.com](http://www.heritageprovidernetwork.com)

### EXECUTIVE OFFICERS

**Richard N. Merkin, M.D.**  
*President*

**S. Ian Drew, M.D.**  
*Medical Director*

**Jaya Kurian**  
*CFO*

**Rich Lipeles**  
*COO*

### EXECUTIVE STAFF

**Scott Bae**  
*Information Technology*

### PRIMARY CONTACTS

**Jaya Kurian**  
*Government Relations*  
(818) 654-3461

**Ann Wymer**  
(310) 823-5250

**Rich Lipeles**  
*Public Affairs*  
(714) 908-5613

### PLAN ORGANIZATION

|  |                 |
|--|-----------------|
| Parent Company/Affiliate                         | None            |
| Recent mergers or acquisitions within California | 0               |
| Year founded                                     | 1996            |
| Year licensed                                    | 1997            |
| Tax status                                       | For profit      |
| Number of employees                              | 4,106 full time |
| Health Plan Enrollment                           | N/A             |

### PLAN-PROVIDER ARRANGEMENTS

|  |   |
|--|---|
| Model types (ranked in descending order) | Network of Medical Groups and IPAs,<br>Direct Contracting with Physicians |
| Number of medical groups                 | 9 owned, 0 contracted   |
| Number of IPAs                           | 9 owned, 2 contracted   |
| Number of hospitals                      | 182 contracted  |
| Number of PCP, Specialists               | 3,024 PCPs, 9,186 Specialists   |
| Number of physicians                     | 330 owned (salaried)  |
| Number of provider offices               | 67 contracted   |

### COMPENSATION METHODS

|  |  |
|--|--|
| Physicians—primary care (ranked by method) | Other (Fee schedule), Group Capitation,<br>Individual Capitation, Salary |
| Physicians—specialty (ranked by method)    | Other (Fee schedule), Group Capitation                                   |
| Hospitals (ranked by payment type)         | Per Diem, Case Rates, DRG, Discount Charges                              |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY SERVED

|   |                        |
|---|------------------------|
| Individual market                       | HMO, PPO               |
| Small group (2–50 employees) enrollment | HMO                    |
| Large group (50+ employees) enrollment  | HMO, POS               |
| Medicare Advantage                      | HMO, Supplemental, FFS |
| Medi-Cal Managed Care                   | HMO, FFS               |
| Medigap (Supplemental Insurance)        | None                   |
| Special Needs Plans (SNPs)              | HMO                    |
| Medicare Part D stand-alone             | None                   |
| Access for Infants and Mothers          | None                   |
| Healthy Kids                            | HMO                    |
| Major Risk Medical Insurance/GLP        | PPO, FFS               |
| Other                                   | None                   |

#### ANCILLARY PRODUCTS

|                                  |                              |
|----------------------------------|------------------------------|
| Vision                           | None                         |
| Chiropractic                     | None                         |
| Dental                           | None                         |
| Prescription Drugs               | None                         |
| Long Term Health Care            | None                         |
| Life Insurance                   | None                         |
| Accidental Death & Dismemberment | None                         |
| Acupuncture                      | None                         |
| Substance Abuse                  | None                         |
| Massage Therapy                  | None                         |
| Durable Medical Equipment        | None                         |
| Rehabilitation                   | None                         |
| Workers' Compensation            | FFS Contract                 |
| Other                            | Industrial Physical, Champus |

#### EXECUTIVE OFFICER

**Jarrold McNaughton,**  
**MBA, FACHE**  
*Chief Executive Officer*

#### EXECUTIVE STAFF

**Vinil Devabhaktuni, MBA**  
*Chief Information Officer*

**Keenan Freeman, MBA**  
*Chief Financial Officer*

**Takashi Wada, MD, MPH**  
*Chief Medical Officer*

**Edward Juhn, MD, MBA, MPH**  
*Chief Quality Officer*

**Michelle Rai, MS**  
*Chief Communications  
and Marketing Officer*

**Susie White, MBA**  
*Chief Operating Officer*

**Supriya Sood, MBA**  
*Chief People Officer*

#### PRIMARY CONTACT

**Victoria Ostermann**  
*Government Relations/  
Public Affairs*  
(909) 890-4430

## Inland Empire Health Plan

10801 Sixth Street, Suite 120 • Rancho Cucamonga, CA 91730  
Ph: (909) 890-2000 • Fax: (909) 890-2019 • [www.iehnp.org](http://www.iehnp.org)

#### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . None  
Recent mergers or acquisitions within California . . . . . None  
Year founded . . . . . 1994  
Year licensed. . . . . 1996  
Tax status . . . . . Not-for-profit  
Number of employees . . . . . 3,663 as of 01/11/2024  
Health Plan Enrollment . . . . . 1,471,192 as of 01/11/2024

#### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Network of IPAs and Direct Physician Contracting  
Number of IPAs. . . . . 13 contracted as of 01/17/2024  
Number of hospitals . . . . . 36 contracted as of 01/17/2024  
Number of physicians . . . . . 4,001 contracted as of 01/17/2024  
Number of other licensed clinicians . . . . . 4,200 contracted as of 01/17/2024  
Number of provider offices . . . . . 4,314 contracted as of 01/17/2024

#### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Individual Capitation, Fee-For-Service  
Physicians—specialty (ranked by method) . . . . . Fee-For-Service  
Hospitals (ranked by payment type). . . . . Per Diem, Diagnosis-Related Group

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

Individual market . . . . . HMO  
Small group (2–50 employees) . . . . . None  
Large group (50+ employees) . . . . . None  
Medicare Advantage . . . . . None  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . None  
Medicare Part D stand-alone. . . . . None  
Access for Infants and Mothers. . . . . None  
Medi-Cal Managed Care. . . . . HMO  
Major Risk Medical Insurance/GIP . . . . . None  
Other (Medicare-Medicaid Plan) . . . . . HMO

##### ANCILLARY PRODUCTS

Vision . . . . . None  
Chiropractic . . . . . None  
Dental. . . . . None  
Prescription Drugs. . . . . None  
Long Term Health Care . . . . . None  
Life Insurance . . . . . None  
Accidental Death & Dismemberment. . . . . None  
Acupuncture. . . . . None  
Substance Abuse . . . . . None  
Massage Therapy . . . . . None  
Durable Medical Equipment. . . . . None  
Rehabilitation . . . . . None  
Workers' Compensation . . . . . None  
Other . . . . . None

#### CALIFORNIA OFFICE LOCATIONS

See website for most updated list of all office locations. [www.kp.org](http://www.kp.org)

#### EXECUTIVE OFFICERS

**Gregory A. Adams**

Director,  
Chairman of the Board,  
President & CEO

**Janet Liang**

Executive Vice President,  
Group President  
and Chief Operating  
Officer, Care Delivery  
Operations

**Carrie Owen Plietz**

Regional President,  
Northern California

**Michelle****Gaskill-Hames**

Regional President,  
Southern California

**Vanessa Benavides**

Senior Vice President,  
Chief Legal Officer  
and Secretary

**Kathryn Lancaster**

Executive Vice President  
and Chief Financial  
Officer

**Alfonse Upshaw**

Senior Vice President  
and Chief Financial  
Officer, Northern  
California

**Linton White**

Senior Vice President  
and Chief Financial  
Officer, Southern  
California

**Diane Comer**

Executive Vice President  
and Chief Information &  
Technology Officer

**Gregory Holmes**

Senior Vice President  
Chief Human  
Resources Officer

**Paul M. Swenson**

Executive Vice President  
Chief Administrative  
Officer

**Richard S. Isaacs,  
M.D.**

Executive Medical  
Director and CEO,  
Northern California

**Edward M. Ellison,  
M.D.**

Executive Medical  
Director,  
Southern California

**Philip B. Young**

Senior Vice President,  
Assistant General  
Counsel

**Robert Spagat**

Senior Vice President,  
Assistant General  
Counsel

**Kristy LoRusso**

SVP, Chief Marketing  
Officer

**Kathryn R. Brown**

COO Pharmacy  
Operations

#### PRIMARY CONTACTS

**Teresa Stark**

Vice President  
Government  
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(916) 201-4826

**Yvette Radford**

Vice President External  
and Community Affairs,  
Northern California  
(510) 987-4190

**Diana Halper**

Vice President,  
Communications and  
Media Services,  
Southern California  
(626) 405-5890

**Debby Cunningham**

Senior Vice President  
Strategy and Corporate  
Planning Admin,  
Northern California  
(510) 987-3995

**Deborah Espinal**

Vice President,  
Enterprise  
Regulatory Services  
(510) 393-6574

## Kaiser Permanente (Kaiser Foundation Health Plan, Inc.)

**Northern California Region** • 1950 Franklin Street, 20th Floor • Oakland, CA 94612

Ph: (510) 987-1000 • Fax: (510) 987-4303

**Southern California Region** • 393 East Walnut Street • Pasadena, CA 91188

Ph: (626) 405-5000 • Fax: (626) 405-2583

[www.kaiserpermanente.org](http://www.kaiserpermanente.org)

#### PLAN ORGANIZATION

|  |   |
|--|---|
| Parent Company . . . . .                                   | None  |
| Recent mergers or acquisitions within California . . . . . | None  |
| Year founded . . . . .                                     | 1945  |
| Year licensed . . . . .                                    | 1977  |
| Tax status . . . . .                                       | Non profit  |
| Number of employees . . . . .                              | 172,824   |
| Health Plan Enrollment . . . . .                           | 12,602,780 Nationally<br>4,571,398 Northern California<br>4,829,552 Southern California |

#### PLAN-PROVIDER ARRANGEMENTS

|  |  |
|--|--|
| Model types (ranked in descending order) . . . . . | Group Model HMO                              |
| Number of medical groups/IPAs . . . . .            | 0 owned, 2 exclusive contracts (TPMG, SCPMG) |
| Number of hospitals . . . . .                      | 38 owned, 12 Plan contracted                 |
| Number of physicians . . . . .                     | 21,317 TPMG & SCPMG                          |
| Number of other licensed clinicians . . . . .      | 11,571 TPMG & SCPMG                          |

#### COMPENSATION METHODS

|  |   |
|--|---|
| Physicians—primary care (ranked by method) . . . . . | Group Capitation  |
| Physicians—specialty (ranked by method) . . . . .    | Group Capitation  |
| Hospitals (ranked by payment type) . . . . .         | Cost Reimbursement (Kaiser)<br>Discounted Charges, Per Diem,<br>Case Rates (non-Kaiser) |

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

|  |                               |
|--|-------------------------------|
| Covered California (Individual Market) . . . . . | HMO, Other                    |
| Individual market . . . . .                      | HMO, Other                    |
| Covered California (SHOP). . . . .               | HMO, Other                    |
| Small group (2–100 employees) . . . . .          | HMO, PPO, Other               |
| Large group (101+ employees) . . . . .           | HMO, POS, PPO, Other          |
| Medicare Advantage. . . . .                      | HMO (with and without Part D) |
| Special Needs Plans (SNPs) . . . . .             | HMO                           |
| Medi-Cal Managed Care. . . . .                   | HMO                           |
| Major Risk Medical Insurance . . . . .           | HMO                           |
| Other . . . . .                                  | HMO                           |

##### ANCILLARY PRODUCTS

|                                     |  |
|-------------------------------------|--|
| Vision . . . . .                    | HMO, PPO, POS  |
| Chiropractic . . . . .              | HMO, PPO, POS  |
| Dental . . . . .                    | HMO, PPO, Other  |
| Prescription Drugs . . . . .        | HMO, PPO, POS  |
| Acupuncture . . . . .               | HMO, PPO, POS  |
| Substance Use . . . . .             | HMO, PPO, POS  |
| Durable Medical Equipment . . . . . | HMO, PPO, POS  |
| Rehabilitation . . . . .            | HMO, PPO, POS  |
| Workers' Compensation . . . . .     | Injury Care and Occupational Health<br>and Safety Services |

#### EXECUTIVE OFFICERS

**Emily Duran**

*Chief Executive Officer*

**Robert Landis**

*Chief Financial Officer, CPA*

**Alan Avery**

*Chief Operating Officer*

**Richard Pruitt**

*Chief Information Officer*

**Dr. Martha E. Tasinga**

*Chief Medical Officer*

**Deborah Murr, R.N.**

*Chief Health Services Officer*

**Traco Matthews**

*Chief Health Equity Officer*

**Devin W. Brown, Esq.**

*Chief Human Resources Officer*

#### PRIMARY CONTACTS

**Jeremy McGuire**

*Government Relations*

**Louis Iturriria**

*Public Affairs*

## Kern Family Health Care (Kern Health Systems)

2900 Buck Owens Blvd. • Bakersfield, CA 93308

Ph: (661) 664-5000 • Fax: (661) 664-5178 • [www.kernfamilyhealthcare.com](http://www.kernfamilyhealthcare.com)

#### PLAN ORGANIZATION

|  |                    |
|--|--------------------|
| Parent Company/Affiliate . . . . .                         | None               |
| Recent mergers or acquisitions within California . . . . . | None               |
| Year founded . . . . .                                     | 1994               |
| Year licensed. . . . .                                     | 1996               |
| Tax status . . . . .                                       | Non profit         |
| Number of employees. . . . .                               | 750 full time      |
| Health Plan Enrollment . . . . .                           | 347,513 (Medi-Cal) |

#### PLAN-PROVIDER ARRANGEMENTS

|   |                           |
|---|---------------------------|
| Number of hospitals . . . . .                 | 0 owned, 21 contracted    |
| Number of physicians . . . . .                | 0 owned, 1,177 contracted |
| Number of other licensed clinicians . . . . . | 0 owned, 824 contracted   |
| Number of provider offices . . . . .          | 0 owned, 514 contracted   |

#### COMPENSATION METHODS

|  |                                   |
|--|-----------------------------------|
| Physicians—primary care (ranked by method) . . . . . | Fee-For-Service, Capitation       |
| Physicians—specialty (ranked by method) . . . . .    | Fee-For-Service, Capitation       |
| Hospitals (ranked by payment type) . . . . .         | APR-DRG, Per Diem, Billed Charges |

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

|  |      |
|--|------|
| Individual market . . . . .                | None |
| Small group (2–50 employees) . . . . .     | None |
| Large group (50+ employees) . . . . .      | None |
| Medicare Advantage. . . . .                | None |
| Medigap (Supplemental Insurance) . . . . . | None |
| Special Needs Plans (SNPs) . . . . .       | None |
| Medicare Part D stand-alone . . . . .      | None |
| Access for Infants and Mothers . . . . .   | None |
| Medi-Cal Managed Care. . . . .             | HMO  |
| Healthy Kids . . . . .                     | None |
| Major Risk Medical Insurance/GIP. . . . .  | None |
| Other . . . . .                            | None |

##### ANCILLARY PRODUCTS

|   |      |
|---|------|
| Vision . . . . .                          | None |
| Chiropractic . . . . .                    | None |
| Dental. . . . .                           | None |
| Prescription Drugs . . . . .              | None |
| Long Term Health Care . . . . .           | None |
| Life Insurance . . . . .                  | None |
| Accidental Death & Dismemberment. . . . . | None |
| Acupuncture. . . . .                      | None |
| Substance Abuse . . . . .                 | None |
| Massage Therapy . . . . .                 | None |
| Durable Medical Equipment . . . . .       | None |
| Rehabilitation . . . . .                  | None |
| Workers' Compensation. . . . .            | None |
| Other . . . . .                           | None |



## L.A. Care Health Plan (Local Initiative Health Authority for Los Angeles County)

1055 W 7th Street, 10th Floor • Los Angeles, CA 90017

Ph: (213) 694-1250 • Fax: (213) 694-1246 • [www.lacare.org](http://www.lacare.org)

### EXECUTIVE OFFICERS

**John Baackes**

*Chief Executive Officer*

**Sameer Amin, MD**

*Chief Medical Officer*

**Terry Brown**

*Chief Human Resources Officer*

**Linda Greenfeld**

*Chief Product Officer*

**Augustavia Haydel, Esq.**

*General Counsel*

**Tom MacDougall**

*Chief Information  
and Technology Officer*

**Todd Gower**

*Chief Compliance Officer*

**Noah Paley**

*Chief of Staff*

**Acacia Reed**

*Chief Operations Officer*

**Afzal Shah**

*Chief Financial Officer*

### PRIMARY CONTACTS

**Cherie Compartore**

*Government Relations  
(916) 930-0043*

**Francisco Oaxaca**

*Public Affairs  
(213) 694-1250*

### PLAN ORGANIZATION

|  |                   |
|--|-------------------|
| Parent Company/Affiliate                         | None              |
| Recent mergers or acquisitions within California | None              |
| Year founded                                     | 1994              |
| Year licensed                                    | 1997              |
| Tax status                                       | Not-for-profit    |
| Number of employees                              | 2,100             |
| Health Plan Enrollment                           | 2,900,000 members |

### PLAN-PROVIDER ARRANGEMENTS

|                                     |  |
|-------------------------------------|--|
| Model types                         | Network of Medical Groups and IPA's Plan<br>Partner/Delegated; Direct Contracting<br>with Physicians |
| Number of medical groups/IPAs       | 0 owned, 62 contracted   |
| Number of hospitals                 | 0 owned, 73 contracted   |
| Number of other licensed clinicians | 0 owned, 6,862 contracted  |
| Number of physicians                | 0 owned, 18,622 contracted   |
| Number of provider offices          | 0 owned, 8,189 contracted  |

### COMPENSATION METHODS

|  |  |
|--|--|
| Physicians—primary care (ranked by method) | Group Capitation, Fee-For-Service  |
| Physicians—specialty (ranked by method)    | Group Capitation, Fee-For-Service  |
| Hospitals                                  | Per Diem, Diagnosis Related Groups,<br>Capitation, Case Rates, Discount Changes,<br>Differential by Service Type |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|  |      |
|--|------|
| Covered California (Individual Market) | HMO  |
| Individual market                      | None |
| Small group (2–50 employees)           | None |
| Large group (50+ employees)            | None |
| Medicare Advantage                     | HMO  |
| Medigap (Supplemental Insurance)       | None |
| Medicare Part D stand-alone            | None |
| Access for Infants and Mothers         | None |
| Medi-Cal Managed Care                  | HMO  |
| Major Risk Medical Insurance/GLP       | None |
| Other                                  | None |

#### ANCILLARY PRODUCTS

|                                  |      |
|----------------------------------|------|
| Vision                           | None |
| Chiropractic                     | None |
| Dental                           | None |
| Prescription Drugs               | None |
| Long Term Health Care            | None |
| Life Insurance                   | None |
| Accidental Death & Dismemberment | None |
| Acupuncture                      | None |
| Substance Abuse                  | None |
| Massage Therapy                  | None |
| Durable Medical Equipment        | None |
| Rehabilitation                   | None |
| Workers' Compensation            | None |
| Other                            | None |

#### EXECUTIVE OFFICERS

**Maribel Ferrer**  
CEO

**Scott Ferer, M.D.**  
CMO

#### PRIMARY CONTACTS

**Kristen Pugh**  
Government Relations  
(714) 377-3251

**Nicole Morales**  
Member &  
Provider Services  
(844) 805-8700

## MemorialCare Select Health Plan

17360 Brookhurst Street • Fountain Valley, CA 92708

Ph: (657) 241-3900 • Fax: (657) 241-3960 • [www.mcshp.org](http://www.mcshp.org)

#### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . MemorialCare Health System  
Year founded . . . . . 2013  
Year licensed . . . . . 2013  
Tax Status . . . . . Non-Profit  
Number of employees . . . . . 40  
Health Plan Enrollment . . . . . 70,430

#### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Network of Medical Group,  
IPA's, and Direct Contracting  
Number of Medical Groups/IPAs . . . . . 0 owned, 2 contracted  
Number of hospitals . . . . . 0 owned, 7 contracted  
Number of physicians . . . . . 0 owned, 326 PCP + 1,310 SPC contracted  
Number of other licensed clinicians . . . . . 0 owned, 0 contracted  
Number of provider offices . . . . . 0 owned, 0 contracted

#### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Group Capitation, Individual Capitation, FFS  
Physicians—specialty (ranked by method) . . . . . Group Capitation, Individual Capitation, FFS  
Hospitals (ranked by payment type) . . . . . Capitation, Case Rate, DRG, Per Diem

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

Individual market . . . . . Plan to Plan  
Small group (2–50 employees) . . . . . Plan to Plan  
Large group (50+ employees) . . . . . Plan to Plan, Direct 100+ Employees  
Medicare Advantage . . . . . Plan to Plan, Direct  
Medi-Cal Managed Care . . . . . Plan to Plan  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . Plan to Plan  
Medicare Part D stand-alone . . . . . None  
Access for Infants and Mothers . . . . . None  
Healthy Kids . . . . . None  
Major Risk Medical Insurance/GIP . . . . . None  
Other . . . . . None

##### ANCILLARY PRODUCTS

Vision . . . . . None  
Chiropractic . . . . . Large Group  
Dental . . . . . None  
Prescription Drugs . . . . . Large Group  
Long Term Health Care . . . . . None  
Life Insurance . . . . . None  
Accidental Death & Dismemberment . . . . . None  
Acupuncture . . . . . Large Group  
Substance Abuse . . . . . None  
Massage Therapy . . . . . None  
Durable Medical Equipment . . . . . None  
Rehabilitation . . . . . None  
Workers' Compensation . . . . . None  
Other (please specify) . . . . . None

## Molina Healthcare of California

200 Oceangate, Suite 100 • Long Beach, CA 90802  
Ph: (800) 526-8196 • [www.molinahealthcare.com](http://www.molinahealthcare.com)

### CALIFORNIA OFFICE LOCATIONS

**Long Beach**  
6583 Atlantic Ave., Suite 110  
Long Beach, CA 90805  
200 Oceangate  
Long Beach, CA 90802

**Sacramento**  
6075 Florin Rd.  
Sacramento, CA 95823  
2180 Harvard Street, Suite 400  
Sacramento, CA 95815

**Inland Empire**  
550 E. Hospitality Lane, Suite 100  
San Bernardino, CA 92408

**Indio**  
81735 Highway 111, Ste. B  
Indio, CA 92201

**San Diego**  
576 N. 2nd St.  
El Cajon, CA 92021  
689 Palomar St.  
Chula Vista, CA 91911

### EXECUTIVE OFFICERS

**Abbie Totten**  
*President*

**Amy Park**  
*Market CFO – CA*

**Sayed Khan**  
*Chief Medical Officer*

### EXECUTIVE STAFF

**Christina Ciciarelli**  
*VP Health Plan Operations*

**Jennifer Eisberg**  
*VP Network  
Management & Operations*

**John Rosenthal, Esq.**  
*Legal Counsel*

**John Kotal**  
*Chief Operating Officer*

**Veronica Mones**  
*VP Health Care Services*

### PRIMARY CONTACTS

**Matthew Levin**  
*VP Government Contracts*  
(562) 900-8814

**Cameron Smyth**  
*VP Government Affairs*  
(661) 505-2269

### PLAN ORGANIZATION

|  |  |
|--|--|
| Parent Company/Affiliate                         | Molina Healthcare, Inc.                  |
| Recent mergers or acquisitions within California | None                                     |
| Year founded                                     | 1980                                     |
| Year licensed                                    | 1994                                     |
| Tax status                                       | For profit                               |
| Number of employees                              | 710 full time                            |
| Health Plan Enrollment                           | 5,206,000 National<br>709,239 California |

### PLAN-PROVIDER ARRANGEMENTS

|  |  |
|--|--|
| Model types (ranked in descending order) | Network of Medical Groups and IPAs,<br>Direct Contracting with Physicians, Staff |
| Number of medical groups/IPAs            | 59 contracted  |
| Number of hospitals                      | 164 contracted   |
| Number of physicians                     | 76,986 contracted  |
| Number of other licensed clinicians      | 1,458 contracted   |
| Number of provider offices               | 114,722 contracted   |

### COMPENSATION METHODS

|  |   |
|--|---|
| Physicians—primary care (ranked by method) | Group Capitation, Individual Capitation,<br>Fee-For-Service |
| Physicians—specialty (ranked by method)    | Fee-For-Service, Capitation                                 |
| Hospitals (ranked by payment type)         | Per Diem, Capitation  |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|  |      |
|--|------|
| Covered California (Individual Market) | HMO  |
| Individual market                      | None |
| Small group (2–50 employees)           | None |
| Large group (50+ employees)            | None |
| Medicare Advantage                     | HMO  |
| Medigap (Supplemental Insurance)       | None |
| Special Needs Plans (SNPs)             | HMO  |
| Medicare Part D stand-alone            | None |
| Medi-Cal Managed Care                  | HMO  |
| Healthy Kids                           | None |
| Major Risk Medical Insurance/GIP       | None |

#### ANCILLARY PRODUCTS

|                                  |      |
|----------------------------------|------|
| Vision                           | None |
| Chiropractic                     | None |
| Dental                           | None |
| Prescription Drugs               | None |
| Long Term Health Care            | None |
| Life Insurance                   | None |
| Accidental Death & Dismemberment | None |
| Acupuncture                      | None |
| Substance Abuse                  | None |
| Massage Therapy                  | None |
| Durable Medical Equipment        | None |
| Rehabilitation                   | None |
| Workers' Compensation            | None |

## EXECUTIVE OFFICERS

**Grace Li**  
*Chief Executive Officer*

**Carl Gerlach**  
*Chief Financial Officer*

**Ben Lui, MD**  
*Chief Medical Officer*

**Eileen Kunz**  
*Chief of Government Affairs  
and Compliance*

**Nicole Torres**  
*Chief Operating Officer*

## PRIMARY CONTACTS

**Eileen Kunz**  
*Government Relations*  
(415) 292-8722

**Tammie Pitkin**  
*Senior Director of  
Health Plan Services*  
(408) 795-3987

## On Lok PACE (On Lok Senior Health Services)

1333 Bush Street • San Francisco, CA 94109

Ph: (415) 292-8888 • Fax: (415) 292-8745 • [www.OnLok.org](http://www.OnLok.org)

## PLAN ORGANIZATION

Parent Company/Affiliate . . . . . On Lok, Inc.  
Recent mergers or acquisitions within California . . . . . None  
Year founded . . . . . 1971  
Year licensed. . . . . 1999  
Tax status . . . . . Non profit  
Number of employees . . . . . 900  
Health Plan Enrollment . . . . . 1,892 (Jan 1, 2024)

## PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order). . . . . Staff Model  
Number of medical groups/IPAs . . . . . 0 owned, 76 contracted  
Number of hospitals . . . . . 0 owned, 13 contracted  
Number of physicians . . . . . 44 employed (not including Medical Director and CMO),  
2,300+ Specialists contracted  
Number of other licensed clinicians. . . . . 0 owned, 25 contracted (OSPs)  
Number of provider offices . . . . . 9 owned, 290 contracted

## COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Employed  
Physicians—specialty (ranked by method) . . . . . Fee-For-Service  
Hospitals (ranked by payment type) . . . . . Fee-For-Service

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

Individual market . . . . . None  
Small group (2–50 employees) . . . . . None  
Large group (50+ employees) . . . . . None  
Medicare Advantage. . . . . None  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . None  
Medicare Part D stand-alone . . . . . None  
Access for Infants and Mothers . . . . . None  
Medi-Cal Managed Care . . . . . None  
Healthy Kids . . . . . None  
Major Risk Medical Insurance/GIP . . . . . None  
Other . . . . . PACE: HMO

### ANCILLARY PRODUCTS

Vision . . . . . None  
Chiropractic . . . . . None  
Dental . . . . . None  
Prescription Drugs . . . . . None  
Long Term Health Care . . . . . None  
Life Insurance . . . . . None  
Accidental Death & Dismemberment . . . . . None  
Acupuncture . . . . . None  
Substance Abuse . . . . . None  
Massage Therapy. . . . . None  
Durable Medical Equipment. . . . . None  
Rehabilitation . . . . . None  
Workers' Compensation . . . . . None  
Other . . . . . None



## Partnership HealthPlan of California

4665 Business Center Drive • Fairfield, CA 94534

Ph: (707) 863-4100 • Fax: (707) 863-4117 • [www.partnershiphp.org](http://www.partnershiphp.org)

### CALIFORNIA OFFICE LOCATIONS

**Headquarters**  
4665 Business Center Drive  
Fairfield, CA 94534

**Santa Rosa Office**  
495 Tesconi Circle  
Santa Rosa, CA 95401

**Redding Office**  
2525 Airpark Drive  
Redding, CA 96001

**Eureka Office**  
1036 5th Street, Suite E  
Eureka, CA 95501

**Auburn Office**  
249-299 Nevada Street  
Auburn, CA 95603

### EXECUTIVE OFFICERS

**Sonja Bjork**  
*Chief Executive Officer*

**Wendi Davis**  
*Chief Operating Officer*

**Patti McFarland**  
*Chief Financial Officer*

**Robert Moore, MD, MPH**  
*Chief Medical Officer*

**Kirt Kemp**  
*Chief Information Officer*

**Mark Bontrager**  
*Behavioral Health  
Administrator*

**Katherine Barresi, RN, BSN**  
*Chief Health Services Officer*

**Amy Turnipseed**  
*Chief Strategy &  
Government Affairs Officer*

### PRIMARY CONTACT

**Amy Turnipseed**  
*Chief Strategy &  
Government Affairs Officer*  
(707) 420-7545

### PLAN ORGANIZATION

|  |            |
|--|------------|
| Parent Company/Affiliate . . . . .                         | None       |
| Recent mergers or acquisitions within California . . . . . | None       |
| Year founded . . . . .                                     | 1994       |
| Year licensed. . . . .                                     | 2005       |
| Tax status . . . . .                                       | Non profit |
| Number of employees. . . . .                               | 1,026      |
| Health Plan Enrollment . . . . .                           | 918,649    |

### PLAN-PROVIDER ARRANGEMENTS

|   |  |
|---|--|
| Model types (ranked in descending order). . . . . | Direct Contracting with Physicians,<br>Network of Medical Groups |
| Number of medical groups/IPAs . . . . .           | 0 owned, 48 contracted   |
| Number of hospitals . . . . .                     | 0 owned, 88 contracted   |
| Number of physicians . . . . .                    | 0 owned, 13,451 contracted                                       |
| Number of other licensed clinicians . . . . .     | 0 owned, 6,840 contracted  |
| Number of provider offices . . . . .              | 0 owned, 1,797 contracted  |

### COMPENSATION METHODS

|  |   |
|--|---|
| Physicians—primary care (ranked by method) . . . . . | Individual and Group Capitation, Fee-For-Service            |
| Physicians—specialty (ranked by method) . . . . .    | Fee-For-Service, Individual Capitation,<br>Group Capitation |
| Hospitals (ranked by payment type) . . . . .         | Per Diem, Capitation, Diagnosis-Related Group               |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|  |      |
|--|------|
| Individual market . . . . .                | None |
| Small group (2–50 employees) . . . . .     | None |
| Large group (50+ employees) . . . . .      | None |
| Medicare Advantage. . . . .                | None |
| Medigap (Supplemental Insurance) . . . . . | None |
| Special Needs Plans (SNPs) . . . . .       | None |
| Medicare Part D stand-alone . . . . .      | None |
| Access for Infants and Mothers . . . . .   | None |
| Medi-Cal Managed Care. . . . .             | HMO  |
| Healthy Kids . . . . .                     | None |
| Major Risk Medical Insurance/GIP. . . . .  | None |
| Other . . . . .                            | None |

#### ANCILLARY PRODUCTS

|   |      |
|---|------|
| Vision . . . . .                          | HMO  |
| Chiropractic . . . . .                    | HMO  |
| Dental . . . . .                          | HMO  |
| Prescription Drugs . . . . .              | HMO  |
| Long Term Health Care . . . . .           | HMO  |
| Life Insurance . . . . .                  | None |
| Accidental Death & Dismemberment. . . . . | None |
| Acupuncture . . . . .                     | HMO  |
| Substance Abuse . . . . .                 | HMO  |
| Massage Therapy . . . . .                 | HMO  |
| Durable Medical Equipment . . . . .       | HMO  |
| Rehabilitation . . . . .                  | HMO  |
| Workers' Compensation . . . . .           | None |
| Other . . . . .                           | None |

#### EXECUTIVE OFFICER

**Yolanda R. Richardson**  
CEO

#### EXECUTIVE STAFF

**Darin Moore**  
CIO

**Anne Price**  
Chief Finance  
and Strategy Officer

**Kaliki Kantheti**  
Chief Operations Officer

**Nina Maruyama**  
Chief Officer,  
Regulatory Affairs  
and Compliance

**Eddy Ang, MD, MPH**  
Chief Medical Officer

#### PRIMARY CONTACTS

**Serena Chin Kirk**  
Director, Policy and  
External Affairs  
(415) 615-5978

**Nina Maruyama**  
Chief Officer,  
Regulatory Affairs  
and Compliance  
(415) 615-4217

## San Francisco Health Plan (San Francisco Health Authority)

50 Beale Street • San Francisco, CA 94105

Ph: (415) 547-7818 • Fax: (415) 615-6435 • [www.sfhp.org](http://www.sfhp.org)

#### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . None  
Recent mergers or acquisitions within California . . . . . None  
Year founded. . . . . 1997  
Year licensed. . . . . 1996  
Tax status . . . . . Non profit/Public Agency  
Number of employees. . . . . 448 full time  
Health Plan Enrollment . . . . . 185,473

#### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order). . . . . Network of Medical Groups and IPAs  
Number of medical groups/IPAs . . . . . 0 owned, 9 contracted  
Number of hospitals . . . . . 0 owned, 8 contracted  
Number of physicians . . . . . 0 owned, over 4,000 contracted (PCP & Specialists)  
Number of other licensed clinicians. . . . . 0 owned, 381 contracted (Mid-Level providers)  
Number of provider offices . . . . . 0 owned, over 600 contracted (PCP sites)

#### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Group Capitation, Fee-For-Service  
Physicians—specialty (ranked by method) . . . . . Group Capitation, Fee-For-Service  
Hospitals (ranked by payment type) . . . . . Capitation, Fee-For-Service

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

Individual market . . . . . None  
Small group (2–50 employees) . . . . . None  
Large group (50+ employees) . . . . . None  
Medicare Advantage. . . . . None  
Medi-Cal Managed Care. . . . . HMO  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . None  
Medicare Part D stand-alone . . . . . None  
Access for Infants and Mothers . . . . . None  
Healthy Kids . . . . . None  
Major Risk Medical Insurance/GIP . . . . . None  
Other . . . . . Healthy Workers: HMO

##### ANCILLARY PRODUCTS

Vision . . . . . None  
Chiropractic . . . . . None  
Dental. . . . . None  
Prescription Drugs . . . . . None  
Long Term Health Care . . . . . None  
Life Insurance . . . . . None  
Accidental Death & Dismemberment. . . . . None  
Acupuncture. . . . . None  
Substance Abuse . . . . . None  
Massage Therapy . . . . . None  
Durable Medical Equipment . . . . . None  
Rehabilitation . . . . . None  
Workers' Compensation . . . . . None  
Other . . . . . None

## Santa Clara Family Health Plan (Santa Clara County Health Authority)

6201 San Ignacio Avenue • San José, CA 95119

Ph: (408) 376-2000 • Fax: (408) 376-2191 • [www.scfhp.com](http://www.scfhp.com)

### EXECUTIVE OFFICER

**Christine Tomcala**  
*Chief Executive Officer*

### EXECUTIVE STAFF

**Ngoc Bui-Tong**  
*Chief Health Equity &  
Strategies Officer*

**Teresa Chapman**  
*Chief People Officer*

**Neal Jarecki**  
*Chief Financial Officer*

**Ria Paul M.D.**  
*Chief Medical Officer*

**Jonathan Tamayo**  
*Chief Information Officer*

**Christine Turner**  
*Chief Operating Officer*

**Chelsea Byom**  
*VP, Marketing,  
Communications & Outreach*

**Tyler Haskell**  
*Vice President,  
Government Relations  
and Compliance*

**Dang Huynh**  
*Vice President,  
Health Services*

### PRIMARY CONTACT

**Tyler Haskell**  
*Vice President,  
Government Relations  
and Compliance  
(408) 376-2000*

### PLAN ORGANIZATION

|  |            |
|--|------------|
| Parent Company/Affiliate . . . . .                         | None       |
| Recent mergers or acquisitions within California . . . . . | None       |
| Year founded . . . . .                                     | 1995       |
| Year licensed. . . . .                                     | 1997       |
| Tax status . . . . .                                       | Non profit |
| Number of employees. . . . .                               | 363        |
| Health Plan Enrollment . . . . .                           | 332,560    |

### PLAN-PROVIDER ARRANGEMENTS

|   |   |
|---|---|
| Model types (ranked in descending order). . . . . | Network of Medical Groups and IPAs,<br>Direct Contracting with Physicians |
| Number of medical groups/IPAs . . . . .           | 0 owned, 8 contracted   |
| Number of hospitals . . . . .                     | 0 owned, 9 contracted   |
| Number of physicians . . . . .                    | 0 owned, 4,835 contracted (PCPs & Specialists)                            |
| Number of Other Licensed Clinicians. . . . .      | 0 owned, 853 contracted<br>(Mid-level and Ancillary Providers)            |
| Number of Provider Offices. . . . .               | 0 owned, 175 contracted (PCP sites)                                       |

### COMPENSATION METHODS

|  |   |
|--|---|
| Physicians—primary care (ranked by method) . . . . . | Medical Group Capitation, Fee-For-Service |
| Physicians—specialty (ranked by method) . . . . .    | Medical Group Capitation, Fee-For-Service |
| Hospitals (ranked by payment type) . . . . .         | Capitation, APRDRG/MSDRG, Per Diem        |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|  |                   |
|--|-------------------|
| Individual market . . . . .                | None              |
| Small group (2–50 employees) . . . . .     | None              |
| Large group (50+ employees) . . . . .      | None              |
| Medicare Advantage. . . . .                | None              |
| Medi-Cal Managed Care. . . . .             | HMO               |
| Medigap (Supplemental Insurance) . . . . . | None              |
| Special Needs Plans (SNPs) . . . . .       | HMO (DualConnect) |
| Medicare Part D stand-alone . . . . .      | None              |
| Access for Infants and Mothers. . . . .    | None              |
| Healthy Kids . . . . .                     | None              |
| Major Risk Medical Insurance/GIP. . . . .  | None              |
| Other . . . . .                            | None              |

#### ANCILLARY PRODUCTS

|  |      |
|--|------|
| Vision . . . . .                           | None |
| Chiropractic . . . . .                     | None |
| Dental . . . . .                           | None |
| Prescription Drugs . . . . .               | None |
| Long Term Health Care . . . . .            | None |
| Life Insurance . . . . .                   | None |
| Accidental Death & Dismemberment . . . . . | None |
| Acupuncture. . . . .                       | None |
| Substance Abuse . . . . .                  | None |
| Massage Therapy . . . . .                  | None |
| Durable Medical Equipment . . . . .        | None |
| Rehabilitation . . . . .                   | None |
| Workers' Compensation . . . . .            | None |
| Other . . . . .                            | None |

## EXECUTIVE OFFICERS

**Sachin Jain, M.D.**  
CEO

**Nancy Monk**  
Chief Operations Officer

**Renee Delphin-Rodriguez**  
General Counsel

**Michael Plumb**  
Chief Financial Officer

**Payam Parvinchiha, M.D.**  
Chief Medical Officer

**Josh Goode**  
Chief Information Officer

**Lindsay Crawley-Herbert**  
Chief People Officer

**Karen Schulte**  
President

## EXECUTIVE STAFF

**Lyn Amor Macaraeg**  
Corporate Vice President,  
Chief of Staff

**Patrick Maloney**  
Corporate Vice President,  
Operations

**Sharon Jhavar**  
Corporate Vice President,  
Chief Pharmacy Officer

**Ginette Hawkins**  
Senior Vice President,  
Chief Risk Officer

**Jill Selby**  
Senior Vice President, Product  
Development, Marketing and  
Market Expansion

**Stanton Sasaki**  
Vice President, Sales

**Matt Kazan**  
Vice President, Policy &  
Government Affairs

**Mark Fleming**  
Vice President, Service Innovation

**Nathan Wheeler**  
Vice President,  
Claims & Shared Services

**PRIMARY CONTACT**  
Government Relations  
(202) 436-5947

# SCAN Health Plan

3800 Kilroy Airport Way, Suite 100 • Long Beach, CA 90806  
Ph: (562) 989-5100 • Fax: (562) 989-5200 • [www.scanhealthplan.com](http://www.scanhealthplan.com)

## PLAN ORGANIZATION

Parent Company/Affiliate . . . . . SCAN Group  
Recent mergers or acquisitions within California . . . . . None  
Year founded. . . . . 1977  
Year licensed. . . . . 1985  
Tax status . . . . . Non profit  
Number of employees. . . . . 1,569 full-time, 115 part-time  
Health Plan Enrollment . . . . . 286,987

## PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Network of Medical Groups and IPAs  
Number of medical groups/IPAs . . . . . 0 owned, 62 medical groups/352 IPAs contracted  
Number of hospitals . . . . . 0 owned, 119 contracted

## COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Group Capitation, Individual Capitation,  
Fee for Service, Salaried  
Physicians—specialty (ranked by method) . . . . . Group Capitation, Fee-for-Service  
Hospitals (ranked by payment type) . . . . . Capitation, Medicare Fee-for-Service, Per Diems

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

Individual market . . . . . None  
Small group (2–50 employees) . . . . . None  
Large group (50+ employees) . . . . . None  
Medicare Advantage. . . . . HMO  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . HMO  
Medicare Part D stand-alone . . . . . None  
Access for Infants and Mothers . . . . . None  
Medi-Cal Managed Care . . . . . HMO  
Healthy Kids . . . . . None  
Major Risk Medical Insurance/GIP . . . . . None  
Other . . . . . None

### ANCILLARY PRODUCTS

Vision . . . . . HMO  
Chiropractic . . . . . HMO  
Dental . . . . . HMO  
Prescription Drugs . . . . . HMO  
Long Term Health Care . . . . . HMO  
Life Insurance . . . . . None  
Accidental Death & Dismemberment . . . . . None  
Acupuncture . . . . . HMO  
Substance Abuse . . . . . HMO  
Massage Therapy . . . . . HMO  
Durable Medical Equipment . . . . . HMO  
Rehabilitation . . . . . None  
Workers' Compensation . . . . . None  
Other . . . . . None

## Scripps Health Plan (d/b/a Scripps Health Plan Services, Inc)

10790 Rancho Bernardo Rd • San Diego, CA 92127

Ph: (844) 337-3700 • Fax: (858) 964-3102 • [www.scrippshealthplan.com](http://www.scrippshealthplan.com)

### EXECUTIVE OFFICER

**Richard Neale**  
*President*

### EXECUTIVE STAFF

**Karri Rodgers**  
*VP, Managed  
Care Operations*

**Linda Pantovic, LVN**  
*Chief Compliance Officer*

**Melissa Halgas**  
*Sr. Director,  
Service Operations*

### PRIMARY CONTACT

**Monique Koch**  
*Manager,  
Regulatory Compliance*  
(858) 927-5456

### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Scripps Health  
Recent mergers or acquisitions within California . . . . . N/A  
Year founded . . . . . 1997  
Year licensed. . . . . 2015  
Tax status . . . . . Non Profit  
Number of employees . . . . . 136  
Health Plan Enrollment . . . . . 17,168

### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order). . . . . Network of Medical Groups and IPAs;  
Direct Contracting with Physicians  
Number of Medical Groups/IPAs. . . . . 0 owned, 6 contracted  
Number of hospitals . . . . . 0 owned, 9 contracted  
Number of physicians . . . . . 0 owned, 2,355 contracted  
Number of other licensed clinicians . . . . . 0 owned, 630 contracted  
Number of provider offices . . . . . 0 owned, 798 contracted

### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Group Capitation; Fee-for-Service  
Physicians—specialty (ranked by method) . . . . . Group Capitation; Fee-for-Service  
Hospitals (ranked by payment type) . . . . . DRG; Discounted Charges; Charges

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

Covered California (Individual Market) . . . . . None  
Individual market . . . . . None  
Small group (2– 50 employees). . . . . None  
Large group (50+ employees) . . . . . HMO  
Medicare Advantage. . . . . None  
Medi-Cal Managed Care. . . . . None  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . None  
Medicare Part D stand-alone . . . . . None  
Access for Infants and Mothers. . . . . None  
Healthy Kids . . . . . None  
Major Risk Medical Insurance/GIP. . . . . None  
Other . . . . . None

#### ANCILLARY PRODUCTS:

Vision . . . . . None  
Chiropractic . . . . . None  
Dental . . . . . None  
Prescription Drugs . . . . . None  
Long Term Health Care . . . . . None  
Life Insurance . . . . . None  
Accidental Death & Dismemberment. . . . . None  
Acupuncture. . . . . None  
Substance Abuse . . . . . None  
Massage Therapy . . . . . None  
Durable Medical Equipment . . . . . None  
Rehabilitation . . . . . None  
Workers' Compensation . . . . . None  
Other (please specify) . . . . . None



## EXECUTIVE OFFICERS

**Melissa Hayden Cook**  
*President and  
Chief Executive Officer*

**Rita Datko**  
*Chief Financial Officer*

**Leslie Pels-Beck**  
*Chief Operations Officer*

**Cary B. Shames, DO**  
*Chief Medical Officer*

**Michael Byrd**  
*Chief Business  
Development Officer*

## PRIMARY CONTACTS

**Leslie Pels-Beck**  
*Chief Operations Officer*  
(858) 499-8327

**Tom Carroll**  
*Director, Marketing and  
Customer Strategy*  
(858) 499-8124

# Sharp Health Plan

8520 Tech Way, Suite 200 • San Diego, CA 92123

Ph: (858) 499-8377 • Fax: (858) 499-8244 • [www.sharphealthplan.com](http://www.sharphealthplan.com)

## PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Sharp HealthCare  
Recent mergers or acquisitions within California . . . . . None  
Year founded. . . . . 1992  
Year licensed. . . . . 1992  
Tax status . . . . . Non profit  
Number of employees. . . . . 333 as of 12/1/23  
Health Plan Enrollment . . . . . 146,524 current membership as of 11/1/23

## PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order). . . . . Network of Medical Groups, IPAs,  
Individual Practices, Physician Practices  
Number of medical groups/IPAs . . . . . 0 owned, 13 contracted  
Number of hospitals . . . . . 0 owned, 13 contracted  
Number of Provider Practices (including specialists) . . . . 0 owned, 645 contracted  
Number of Behavioral Health Providers. . . . . 0 owned, 844 contracted  
Number of provider offices . . . . . 0 owned, 1,576 contracted

## COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Group Capitation, Fee-For-Service  
Physicians—specialty (ranked by method) . . . . . Group Capitation, Fee-For-Service  
Hospitals (ranked by payment type) . . . . . Capitation, Discounted Charges, Per Diem, Case Rates

## PLAN PRODUCTS

### PRODUCTS CURRENTLY OFFERED

Individual market . . . . . HMO, HSA  
Covered California (CCSB). . . . . HMO, HSA  
Small group (1–100 employees) . . . . . HMO, POS, HSA  
Large group (101+ employees) . . . . . HMO, POS, PPO, HSA  
Medicare Advantage. . . . . HMO  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . None  
Medicare Part D stand-alone . . . . . None  
Access for Infants and Mothers . . . . . None  
Medi-Cal Managed Care. . . . . None  
Healthy Kids . . . . . None  
Major Risk Medical Insurance/GIP. . . . . None  
Other . . . . . None

### ANCILLARY PRODUCTS

Vision . . . . . HMO  
Chiropractic . . . . . HMO/Other  
Dental . . . . . HMO  
Prescription Drugs . . . . . HMO  
Long Term Health Care . . . . . None  
Life Insurance . . . . . None  
Accidental Death & Dismemberment. . . . . None  
Acupuncture. . . . . HMO/Other  
Substance Abuse . . . . . HMO  
Massage Therapy . . . . . Other  
Durable Medical Equipment . . . . . HMO  
Rehabilitation . . . . . HMO  
Workers' Compensation . . . . . None  
Other . . . . . None

## SIMNSA Health Plan

2088 Otay Lakes Road, #102 • Chula Vista, CA 91913  
Ph: (619) 407-4082 • [www.simnsa.com](http://www.simnsa.com)

### EXECUTIVE OFFICERS

**Christina Suggett**  
*Chief Executive Officer*

**Breanna Montalbo**  
*Chief Operating Officer*

**Elsa Hernandez**  
*Chief Financial Officer*

### EXECUTIVE STAFF

**Carlos Yidonoy**  
*Chief Legal Counsel*

### PRIMARY CONTACT

**Carlos Yidonoy**  
*Chief Legal Counsel*  
*Government Relations/  
Public Affairs*  
(619) 407-4082

### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Sistemas Medicos Nacionales, SA de CV  
Recent mergers or acquisitions within California . . . . . None  
Year founded . . . . . 1991  
Year licensed . . . . . 2000  
Tax status . . . . . For profit  
Number of employees . . . . . 550 full time  
Health Plan Enrollment . . . . . 55,100

### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Network, Direct Contracts and Staff  
Number of medical groups/IPAs . . . . . 1 owned  
Number of hospitals . . . . . 1 owned, 14 contracted  
Number of physicians . . . . . 2 owned groups, 500 contracted  
Number of other licensed clinicians . . . . . 20 contracted  
Number of provider offices . . . . . 200

### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Individual Capitation  
Physicians—specialty (ranked by method) . . . . . Fee-For-Service  
Hospitals (ranked by payment type) . . . . . Fee-For-Service

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

Small group (5–99 employees) . . . . . HMO  
Large group (100+ employees) . . . . . HMO

#### ANCILLARY PRODUCTS

Vision . . . . . HMO  
Chiropractic . . . . . None  
Dental . . . . . HMO  
Prescription Drugs . . . . . HMO  
Long Term Health Care . . . . . HMO  
Life Insurance . . . . . None  
Accidental Death & Dismemberment . . . . . None  
Acupuncture . . . . . HMO  
Substance Abuse . . . . . HMO  
Massage Therapy . . . . . HMO  
Durable Medical Equipment . . . . . HMO  
Rehabilitation . . . . . HMO  
Workers' Compensation . . . . . None

#### EXECUTIVE OFFICERS

**Phil Jackson**  
*Chief Executive Officer*

**Becky Alvarado**  
*Chief Financial Officer*

#### EXECUTIVE STAFF

**Peter Bergamo**  
*Vice President of Operations*

**Robert Bixler, M.D.**  
*Medical Director*

**Trisha Burgos**  
*Compliance Officer*

**Rob Carnaroli**  
*Vice President of Sales*

**Gretchen Lachance**  
*Deputy General Counsel*

**Michael Poole**  
*Senior Director of  
Healthcare Operations*

#### PRIMARY CONTACT

**Sy Neilson**  
*Senior Director, Marketing  
and Communications*  
(916) 292-0666

## Sutter Health Plus

2700 Gateway Oaks Dr., Suite 1200 • Sacramento, CA 95833  
Ph: (855) 315-5800 • Fax: (916) 643-1299 • [www.sutterhealthplus.org](http://www.sutterhealthplus.org)

#### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Sutter Health  
Recent mergers or acquisitions within California . . . . . N/A  
Year founded . . . . . 2012  
Year licensed . . . . . 2013  
Tax status . . . . . Non profit  
Number of employees . . . . . 85 fulltime FTE  
Health Plan Enrollment . . . . . 104,306

#### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Network of Medical Groups and IPAs  
Number of Medical Groups/IPAs . . . . . 12 contracted  
Number of hospitals . . . . . 30 contracted  
Number of physicians . . . . . 8,700 contracted  
Number of other licensed clinicians . . . . . Not tracked – N/A  
Number of provider offices . . . . . Not tracked – N/A

#### COMPENSATION METHODS

Physicians – primary care (ranked by method) . . . . . Capitation  
Physicians – specialty (ranked by method) . . . . . Capitation  
Hospitals (ranked by payment type) . . . . . Capitation; Per Diem

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

Individual market . . . . . HMO  
Small group (1–100 employees) . . . . . HMO  
Large group (101+ employees) . . . . . HMO  
Medicare Advantage . . . . . N/A  
Medi-Cal Managed Care . . . . . N/A  
Medigap (Supplemental Insurance) . . . . . N/A  
Special Needs Plans (SNPs) . . . . . N/A  
Medicare Part D stand-alone . . . . . N/A  
Access for Infants and Mothers . . . . . N/A  
Healthy Kids . . . . . N/A  
Major Risk Medical Insurance/GIP . . . . . N/A  
Other . . . . . N/A

##### ANCILLARY PRODUCTS

Vision . . . . . HMO  
Chiropractic . . . . . HMO  
Dental . . . . . HMO  
Prescription Drugs . . . . . HMO  
Long Term Health Care . . . . . N/A  
Life Insurance . . . . . N/A  
Accidental Death & Dismemberment . . . . . N/A  
Acupuncture . . . . . HMO  
Substance Abuse . . . . . HMO  
Durable Medical Equipment . . . . . HMO  
Rehabilitation . . . . . HMO  
Workers' Compensation . . . . . N/A  
Other (please specify) . . . . . N/A

## UnitedHealthcare

5701 Katella Avenue • Cypress, CA 90630  
Ph: (714) 952-1121 • Fax: (866) 383-0428 • [www.myuhc.com](http://www.myuhc.com)

### EXECUTIVE OFFICERS

**Stephen M. (Steve) Cain**  
President and CEO

**Chi U. Ho**  
Chief Financial Officer

**Archana Dubey, M.D.**  
Medical Director

**Jane Knous**  
Vice President of Operations

**Shelby L. Cuevas**  
Senior Associate  
General Counsel

**Susan L. (Sue) Tonkin**  
Chief Operating Officer

### PRIMARY CONTACT

**Shelby L. Cuevas**  
(602) 255-1716

### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . UnitedHealth Group  
Ultimate Parent Company . . . . . UnitedHealth Group

*Health plan products and services are offered by UnitedHealthcare of California, Indemnity insurance products (including PPO, medical, dental, life/AD&D and short term disability products) are underwritten by UnitedHealthcare Insurance Company and/or UnitedHealthcare Benefits Plan of California.*

Year founded. . . . . 1975  
Year licensed. . . . . 1978  
Tax status . . . . . For profit  
Number of employees . . . . . 5,000+ UHG employees  
Health Plan Enrollment . . . . . 745,800

### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Network of Medical Groups and IPAs  
Number of HMO (capitated/delegated) medical groups/IPAs. . . 0 owned, 285 contracted  
Number of hospitals . . . . . 0 owned, 313 contracted  
Number of physicians . . . . . 123,500 contracted  
Number of provider offices . . . . . 53,700 contracted

### COMPENSATION METHODS

Physicians—primary care (ranked by method). . . . . Depends on IPA/PMG subcontracts  
Physicians—specialty (ranked by method) . . . . . Depends on IPA/PMG subcontracts  
Hospitals (ranked by payment type). . . . . Capitation, Per Diem

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

Small group (1–99 employees) . . . . . HMO, PPO  
Large group (100+ employees) . . . . . HMO, PPO  
Medicare Advantage. . . . . HMO  
Medi-Cal Managed Care . . . . . by affiliate  
Medigap (Supplemental Insurance) . . . . . by affiliate  
Special Needs Plans (SNPs) . . . . . None  
Medicare Part D stand-alone . . . . . by affiliate  
Access for Infants and Mothers . . . . . None  
Healthy Kids . . . . . None  
Major Risk Medical Insurance/GIP . . . . . None  
Other . . . . . None

#### ANCILLARY PRODUCTS

Vision . . . . . PPO  
Chiropractic . . . . . HMO, PPO  
Dental . . . . . HMO, PPO  
Prescription Drugs. . . . . HMO, PPO  
Long Term Health Care . . . . . None  
Life Insurance . . . . . Other  
Accidental Death & Dismemberment . . . . . Other  
Acupuncture . . . . . HMO, PPO  
Substance Abuse. . . . . HMO, PPO  
Massage Therapy . . . . . None  
Durable Medical Equipment. . . . . HMO, PPO  
Rehabilitation . . . . . None  
Workers' Compensation. . . . . None  
Other . . . . . Infertility: HMO, PPO

#### EXECUTIVE OFFICERS

**Shawn Dewers**  
*CEO Brand New Day*

#### EXECUTIVE STAFF

**George Fields, M.D.**  
*Lead Medical Director  
Medicare Brand New Day*

**Udayan Shah, M.D.**  
*Lead Medical Director  
ICT and UM Brand New Day*

#### PRIMARY CONTACT

**Annie Shieh**  
*Bright Health  
ashieh@brighthealthgroup.com  
Sr. Director of Compliance, CA  
Compliance Officer*

## Universal Care Inc. (dba Brand New Day)

2400 E. Katella Ave., Suite 1100 • Anaheim, CA 92806  
Ph: (866) 255-4795 • Fax: (657) 400-1208 • [bndhmo.com](http://bndhmo.com)

#### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Bright Health Group, Inc.  
Recent mergers or acquisitions within California . . . . . Acquired Brand New Day in 2020  
Year founded . . . . . 1983  
Year licensed. . . . . 1985  
Tax status . . . . . For Profit  
Number of employees . . . . . 323  
Health Plan Enrollment . . . . . 72,640

#### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order)  
Number of medical groups/IPAs . . . . . 212  
Number of hospitals . . . . . 196  
Number of physicians . . . . . 7,705  
Number of other licensed clinicians . . . . . 23,213  
Number of provider offices . . . . . 15,435

#### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . Capitation, Fee for Service  
Physicians—specialty (ranked by method) . . . . . Capitation (via delegation), Fee for Service  
Hospitals (ranked by payment type) . . . . . Medicare DRG's, Per Diems, % of Medicare, Dual Risk

#### PLAN PRODUCTS

##### PRODUCTS CURRENTLY OFFERED

Covered California (Individual Market) . . . . . No  
Individual market . . . . . No  
Small group (2 – 50 employees) . . . . . No  
Large group (50+ employees) . . . . . No  
Medicare Advantage . . . . . Yes  
Medi-Cal Managed Care . . . . . No  
Medigap (Supplemental Insurance) . . . . . No  
Special Needs Plans (SNPs) . . . . . Yes  
Medicare Part D stand-alone . . . . . No  
Access for Infants and Mothers. . . . . No  
Healthy Kids . . . . . No  
Major Risk Medical Insurance/GIP . . . . . No  
Other . . . . . No

##### ANCILLARY PRODUCTS

Vision . . . . . HMO  
Chiropractic . . . . . HMO  
Dental . . . . . HMO  
Prescription Drugs . . . . . HMO  
Long Term Health Care . . . . . No  
Life Insurance . . . . . No  
Accidental Death & Dismemberment . . . . . No  
Acupuncture . . . . . HMO  
Substance Abuse . . . . . HMO  
Massage Therapy . . . . . No  
Durable Medical Equipment . . . . . HMO  
Rehabilitation . . . . . HMO  
Workers' Compensation . . . . . No  
Other . . . . . Transportation



## Valley Health Plan (Santa Clara County)

2480 North 1st Street, Suite 200 • San Jose, CA 95131

Ph: (408) 885-4080 • Fax: (408) 885-5921 • [www.valleyhealthplan.org](http://www.valleyhealthplan.org)

### EXECUTIVE OFFICER

**Laura Rosas**  
CEO

### EXECUTIVE STAFF

**Victoria Phan**  
COO

**Catherine Anthony**  
CFO

**Angelique Green, MD**  
CMO

**David Hurst**  
CBDO

**Kofi Johnson**  
Compliance Officer

### PRIMARY CONTACTS

**Patricia Mena**  
Executive Assistant II  
(669) 333-4640

**David Hurst**  
Chief Business  
Development Officer  
(408) 885-3652

### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . Santa Clara County  
Recent mergers or acquisitions within California . . . . . N/A  
Year founded . . . . . 1985  
Year licensed . . . . . 1985  
Tax status . . . . . Non profit  
Number of employees . . . . . 276 FTE  
Health Plan Enrollment . . . . . 212,646

### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order) . . . . . Two-Plan Model  
Number of medical groups/IPAs . . . . . 35 contracted  
Number of hospitals . . . . . 32 contracted  
Number of physicians . . . . . 9,756 staff/contracted  
Number of other licensed clinicians . . . . . 4,426 contracted

### COMPENSATION METHOD

Physicians—primary care (ranked by method) . . . . . Fee-For-Service, Capitation, Salary  
Physicians—specialty (ranked by method) . . . . . Fee-For-Service, Salary  
Hospitals (ranked by payment type) . . . . . Capitation, Per Diem, Percentage of Billed

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

Covered California (Individual Market) . . . . . HMO  
Individual market . . . . . HMO  
Small group (2–50 employees) . . . . . HMO  
Large group (50+ employees) . . . . . HMO  
Medicare Advantage . . . . . None  
Medigap (Supplemental Insurance) . . . . . None  
Special Needs Plans (SNPs) . . . . . None  
Medicare Part D stand-alone . . . . . None  
Access for Infants and Mothers . . . . . None  
Medi-Cal Managed Care . . . . . HMO  
Healthy Kids . . . . . HMO  
Major Risk Medical Insurance/GIP . . . . . None  
Other . . . . . COBRA: HMO

#### ANCILLARY PRODUCTS

Vision . . . . . None  
Chiropractic . . . . . HMO  
Dental . . . . . HMO  
Prescription Drugs . . . . . HMO  
Long Term Health Care . . . . . None  
Life Insurance . . . . . None  
Accidental Death & Dismemberment . . . . . None  
Acupuncture . . . . . HMO  
Substance Abuse . . . . . HMO  
Massage Therapy . . . . . None  
Durable Medical Equipment . . . . . HMO  
Rehabilitation . . . . . HMO  
Workers' Compensation . . . . . None  
Other . . . . . None

#### EXECUTIVE OFFICERS

**County Board  
of Supervisors**

#### EXECUTIVE STAFF

**Barry L. Zimmerman**  
*Health Care  
Agency Director*

**Dee Pupa**  
*Deputy Director  
Managed Care*

**Narcisa Egan**  
*Assistant Chief  
Financial Officer*

**Dr. Howard Taekman**  
*Chief Medical Officer*

#### PRIMARY CONTACT

**Dee Pupa**  
*Plan Administrator/CEO*  
(805) 981-5006

## Ventura County Health Care Plan

2220 E. Gonzales Rd., Suite 210B • Oxnard, CA 93036

Ph: (805) 981-5050 • Fax: (805) 981-5026 • [www.vchealthcareplan.org](http://www.vchealthcareplan.org)

#### PLAN ORGANIZATION

Parent Company/Affiliate . . . . . County of Ventura  
Recent mergers or acquisitions within California . . . . . None  
Year founded . . . . . 1993  
Year licensed. . . . . 1996  
Tax status . . . . . Non profit  
Number of employees . . . . . 61  
Health Plan Enrollment . . . . . 10,461 as of September 30, 2023

#### PLAN-PROVIDER ARRANGEMENTS

Model types (ranked in descending order). . . . . Direct Contract  
Number of medical groups/IPAs . . . . . None  
Number of hospitals . . . . . 2 County operated, 3 contracted  
Number of physicians . . . . . 0 owned, 448 contracted  
Number of other (NPs/PAs) . . . . . 0 owned, 114 PAs contracted  
Number of provider offices (all specialties) . . . . . 0 owned, 157 contracted, 58 PCPs

#### COMPENSATION METHODS

Physicians—primary care (ranked by method) . . . . . FFS  
Physicians—specialty (ranked by method) . . . . . FFS  
Hospitals (ranked by payment type) . . . . . Per Diem, Case Rates, % Charges

#### PLAN PRODUCTS

| PRODUCTS CURRENTLY OFFERED                 | HMO |
|--|-----|
| Individual market . . . . .                | No  |
| Small group (2–100 employees) . . . . .    | No  |
| Large group (100+ employees) . . . . .     | Yes |
| Medicare Advantage. . . . .                | No  |
| Medi-Cal Managed Care. . . . .             | No  |
| Medigap (Supplemental Insurance) . . . . . | No  |
| Special Needs Plans (SNPs) . . . . .       | No  |
| Medicare Part D stand-alone . . . . .      | No  |
| Access for Infants and Mothers . . . . .   | No  |
| Healthy Kids . . . . .                     | No  |
| Major Risk Medical Insurance/GIP . . . . . | No  |
| Other . . . . .                            | No  |

| ANCILLARY PRODUCTS                         | HMO |
|--|-----|
| Vision . . . . .                           | No  |
| Chiropractic . . . . .                     | Yes |
| Dental . . . . .                           | No  |
| Prescription Drugs . . . . .               | Yes |
| Long Term Health Care . . . . .            | No  |
| Life Insurance . . . . .                   | No  |
| Accidental Death & Dismemberment . . . . . | No  |
| Acupuncture . . . . .                      | No  |
| Substance Abuse . . . . .                  | Yes |
| Massage Therapy . . . . .                  | No  |
| Durable Medical Equipment . . . . .        | Yes |
| Rehabilitation . . . . .                   | Yes |
| Workers' Compensation . . . . .            | No  |
| Other (please specify) . . . . .           | No  |

## Western Health Advantage

2349 Gateway Oaks Drive, Suite 100 • Sacramento, CA 95833  
Ph: (916) 563-3180 • Fax: (916) 563-3182 • [www.westernhealth.com](http://www.westernhealth.com)

### EXECUTIVE OFFICERS

**Garry Maisel**  
*President and CEO*

**Rita Ruecker**  
*Chief Financial Officer*

### EXECUTIVE STAFF

**Khuram Arif, MD**  
*Chief Medical Officer &  
Chief Operating Officer*

**Jeff Cinciarelli**  
*Chief Sales Officer*

**Rebecca Downing**  
*Chief Legal Officer*

**Glenn Hamburg**  
*Chief Information Officer*

**Rick Heron**  
*Chief Experience Officer*

### PRIMARY CONTACTS

**Rebecca Downing**  
*Government Relations*  
(916) 563-3183

**Rick Heron**  
*Public Affairs*  
(916) 614-6009

### PLAN ORGANIZATION

|  |                                     |
|--|-------------------------------------|
| Parent Company/Affiliate . . . . .                         | None                                |
| Subsidiaries . . . . .                                     | None                                |
| Recent mergers or acquisitions within California . . . . . | None                                |
| Year founded . . . . .                                     | 1995                                |
| Year licensed . . . . .                                    | 1997                                |
| Tax status . . . . .                                       | Tax-Exempt                          |
| Number of employees . . . . .                              | 227 full time, 7 part-time/seasonal |
| Health Plan Enrollment . . . . .                           | 108,607                             |

### PLAN-PROVIDER ARRANGEMENTS

|  |   |
|--|---|
| Model types (ranked in descending order) . . . . . | Network of Medical Groups and IPAs,<br>Direct Contracting with Physicians |
| Number of medical groups . . . . .                 | 0 owned, 4 contracted   |
| Number of IPAs . . . . .                           | 0 owned, 2 contracted   |
| Number of hospitals . . . . .                      | 0 owned, 15 contracted  |
| Number of physicians . . . . .                     | 0 owned, 3,372 contracted   |

### COMPENSATION METHODS

|  |                              |
|--|------------------------------|
| Physicians—primary care (ranked by method) . . . . . | Group Capitation             |
| Physicians—specialty (ranked by method) . . . . .    | Group Capitation             |
| Hospitals (ranked by payment type) . . . . .         | Capitation, Discount Charges |

### PLAN PRODUCTS

#### PRODUCTS CURRENTLY OFFERED

|  |                            |
|--|----------------------------|
| Covered California (Individual Market) . . . . . | HMO, HSA HMO               |
| Individual market . . . . .                      | HMO, HSA HMO               |
| Small group (2–100 employees) . . . . .          | HMO, HSA HMO               |
| Large group (100+ employees) . . . . .           | HMO, HSA HMO, PPO, HSA PPO |
| Medicare Advantage . . . . .                     | HMO                        |
| Medi-Cal Managed Care . . . . .                  | None                       |
| Medigap (Supplemental Insurance) . . . . .       | None                       |
| Special Needs Plans (SNPs) . . . . .             | None                       |
| Medicare Part D stand-alone . . . . .            | None                       |
| Access for Infants and Mothers . . . . .         | None                       |
| Healthy Kids . . . . .                           | None                       |
| Major Risk Medical Insurance/GIP . . . . .       | None                       |
| Other . . . . .                                  | None                       |

#### ANCILLARY PRODUCTS

|  |   |
|--|---|
| Vision . . . . .                           | HMO   |
| Chiropractic . . . . .                     | HMO   |
| Dental . . . . .                           | HMO   |
| Prescription Drugs . . . . .               | HMO   |
| Long Term Health Care . . . . .            | None  |
| Life Insurance . . . . .                   | None  |
| Accidental Death & Dismemberment . . . . . | None  |
| Acupuncture . . . . .                      | HMO   |
| Substance Abuse . . . . .                  | HMO   |
| Massage Therapy . . . . .                  | HMO   |
| Durable Medical Equipment . . . . .        | HMO   |
| Rehabilitation . . . . .                   | HMO   |
| Workers' Compensation . . . . .            | None  |
| Other . . . . .                            | Health coaching<br>International travel assistance services<br>Hearing Aids |

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SAVE THE DATE

October 21-23  
2024







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Services**

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High-Cost  
**SpecialtyDrugReviews™**  
Powered by MRioA

Provider  
**GoldCardServices™**  
Powered by MRioA

MRioA  
**RegulatoryMonitoring™**

**~\$5B**  
AFFECTED ANNUALLY

**43**  
NET PROMOTER SCORE

**10+ MILLION**  
REVIEWS OVER 10 YEARS  
**1.9 MILLION** REVIEWS ANNUALLY

**LARGEST**  
SINGLY-OWNED INDEPENDENT IRO

**98%**  
CLIENT SATISFACTION  
RATING

**75%**  
REVIEWS DELIVERED  
IN LESS THAN 4 HOURS

**700+**  
MD Panel

**150+**  
Specialties

**35+**  
Internal MD

**70+**  
Nurses

**70+**  
Pharmacists

**50**  
State Licensure

Holiday, Weekend, After Hour Availability

A photograph of the California State Capitol building in Sacramento, featuring its iconic dome and classical columns. The image is used as a background for the top half of the document.

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(\*Average based on OTC Network data vs US census, Compared July 2021)





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info@hcfraudshield.com



**Healthcare  
Fraud Shield**



|                            |        |     |     |     |    |
|----------------------------|--------|-----|-----|-----|----|
| Female And seek            | 94733  | 286 | 338 | 2   | 4  |
| Female                     | 49590  | 157 | 315 | 15  | 14 |
| File Of Documents          | 14430  | 46  | 313 | 3   | 1  |
| Reconciliation             | 221    | 290 | 130 | 19  |    |
| Social Worker              |        | 278 | 35  | 3   |    |
| Female with Group of Males |        | 275 | 35  | 23  |    |
| Transduction meeting       |        | 275 | 3   | 2   |    |
|                            |        |     | 15  | 23  |    |
|                            |        |     | 3   | 12  |    |
|                            |        |     | 10  | 4   |    |
|                            |        |     | 15  | 6   |    |
|                            |        |     | 4   | 2   |    |
|                            |        |     | 0   | 1   |    |
|                            |        |     | 0   | 3   |    |
|                            |        |     | 35  | 41  |    |
|                            |        |     | 4   |     |    |
| Shop                       |        |     |     |     |    |
| The World                  |        |     |     |     |    |
| 28 View                    |        |     |     |     |    |
| et Cafe                    |        |     |     |     |    |
| Composite Image            | 40960  | 190 |     |     |    |
| edience                    | 105790 | 491 |     |     |    |
| Nauffeur                   | 6448   | 30  |     |     |    |
| ekerman                    | 12692  | 60  |     |     |    |
| estiment                   | 5476   | 26  |     |     |    |
| er Toned                   | 8096   | 39  |     |     |    |
| ppy people                 | 7055   | 34  | 202 | 2   | 1  |
| igh Studio                 | 14149  | 70  | 202 | 6   | 1  |
| al                         | 13168  | 65  | 202 | 2   | 3  |
| 60MG                       | 8061   | 40  | 201 | 15  | 5  |
| ck Ticker Board            | 19751  | 98  | 201 | 15  | 13 |
| esign                      | 5225   | 26  | 200 | 150 | 3  |
| And Field                  | 13610  | 58  | 200 | 3   | 2  |
| in Line                    | 5014   | 25  | 200 | 5   | 3  |
| R Photo                    | 41947  | 211 | 198 | 6   | 18 |
| ress Report                | 24742  | 126 | 196 | 1   | 3  |
| utter At Home              | 21452  | 110 | 196 | 3   | 16 |
| bat                        | 13351  | 59  | 195 | 25  | 3  |

# AI isn't the future it's Now

Start A.I.

Clear

OPPS/ASC Mode

DX 1: Y9302

Activity, grilling and smoking...

DX 2: J9809

Other diseases of bronchus, no...

Show More

HCPCS/Mod

DX

Qty

1: 31645RT

1.2

1

Brnchsc w/ther aspir 1st

2: 31660

2

1

Branch thermoplasty 1 lobe

3: 75630

2

1

X-ray aorta leo arteries

Pick GPC

DOB: 01/01/1980

Sex: Male

APC Wage: 1.2383

DOS: 01/25/2024

POS: 11

ASC Wage: 1.3053

PROFESSIONAL RESULTS

For Locality: (54) BAKERSFIELD, CA 2024 Priced @ 100% of CMS

31645-RT Denied, CMS Exception Found. (Primary Procedure)

75630 CMS pays: \$159.99

31660-51 CMS pays: (\$72 RT) Reduced. See pend message

AI Recommended Advice

SUGGESTED ACTION IS TO DENY THIS PROCEDURE: 31645- Right side (Bronchoscopy, rigid or flexible, including fluoroscopic guidance, when performed; with therapeutic aspiration of tracheobronchial tree, initial) is denied because the manifestation or sequela diagnosis for this claim or authorization cannot be primary. RSN CODE: 124

ADDITIONAL RECOMMENDATIONS:

IF PRICING CLAIM, SUGGESTED ACTION IS TO PEND FOR ENDO RECALCULATION THIS PROCEDURE: 31660 (Bronchoscopy, rigid or flexible, including fluoroscopic guidance, when performed; with bronchial thermoplasty, 1 lobe) because per CMS, VE advises you to recalculate reimbursement using multiple endoscopic procedure rules. Subtract the endo base code payment value from above procedure. Your base code is: 31622 (Bronchoscopy, rigid or flexible, including fluoroscopic guidance, when performed; diagnostic, with cell washing, when performed (separate procedure)). RSN CODE: 423

PEND CLAIM TO REVIEW CODE: 31660 (Branch thermoplasty 1 lobe) because CMS states that this procedure is rarely or never performed in a non-facility setting. Have claims manager/RN review claim documentation. RSN CODE: 143

FLAGGED FOR THIRD PARTY LIABILITY: Review and evaluate Y93.G2 for core cause.

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- Increases Auto-Adjudication
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