

# California's Medi-Cal Managed Care Plans Advancing Health Equity



California Association of  
**Health Plans**



**California's Medi-Cal managed care plans are advancing health equity in communities across the state.** Enacting change and promoting health equity will improve health care for Californians that need it the most. **Some examples include:**

## Empowering Providers and Patient Education

- Providing focused training for providers to improve knowledge of health equity, and boost cultural competence.
- Implementing value-based contracts to incentivize providers to meet quality standards.
- Working locally to define health equity metrics and track health equity work.
- Partnering with local agencies like health departments and community-based organizations to understand community needs and to address social determinants of health.

## Tackling Social Barriers to Care

- Creating Chief Health Equity Officer positions to ensure equity is advanced and a crucial part of all plan operations.
- Allowing trained social workers to analyze and assess patient needs.
- Connecting patients to a strong network of community-based services.
- Implementing alternative payment models and diversifying provider networks to reach more people.
- Collaborating with the Department of Health Care Services (DHCS) to ensure a connection between health equity, the CalAIM initiative, provider networks, and other efforts.
- Achieving National Committee for Quality Assurance (NCQA) health equity accreditation, which is focused on improving equity across operations.

## Data-Driven Equity Analysis

- Developing reports and visuals to understand how demographics connect to social determinants of health and health outcomes.
- Using this data and analysis to identify communities and populations for outreach.
- Analyzing health data of members to implement strategies that will improve health outcomes for Medi-Cal enrollees.

**California's Medi-Cal Managed Care Plans are also committed to working with DHCS to bring the multi-year CalAIM initiative to fruition with the following new services:**

**Enhanced Care Management (ECM):** this new benefit provides services to those with the most complex medical and social needs. These members receive help in coordinating physical, behavioral, dental, developmental, and social services.

**Community Supports:** 14 services provided by Medi-Cal managed care plans to help members address social needs such as safe housing and healthy meals.

**DHCS and Medi-Cal managed care plans will be working together to expand these services even more in 2024 and beyond.**