

# CalAIM 2023: Population Health Management (PHM) Implementation

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Managing Medical Director

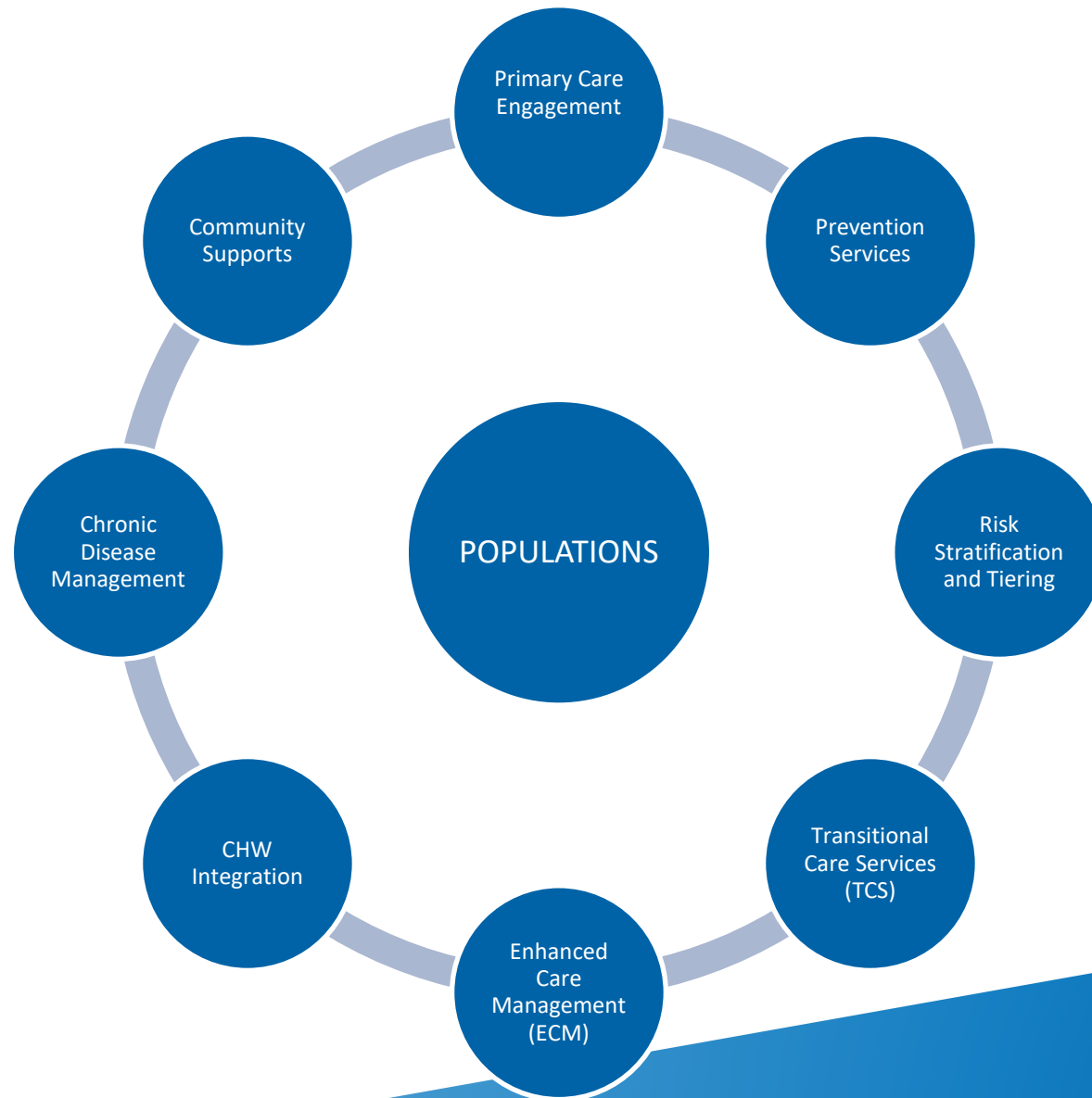
Anthem Blue Cross

**EVERYTHING  
EVERYWHERE  
ALL AT ONCE**

**We meet members where they are...**

Anthem<sup>®</sup>

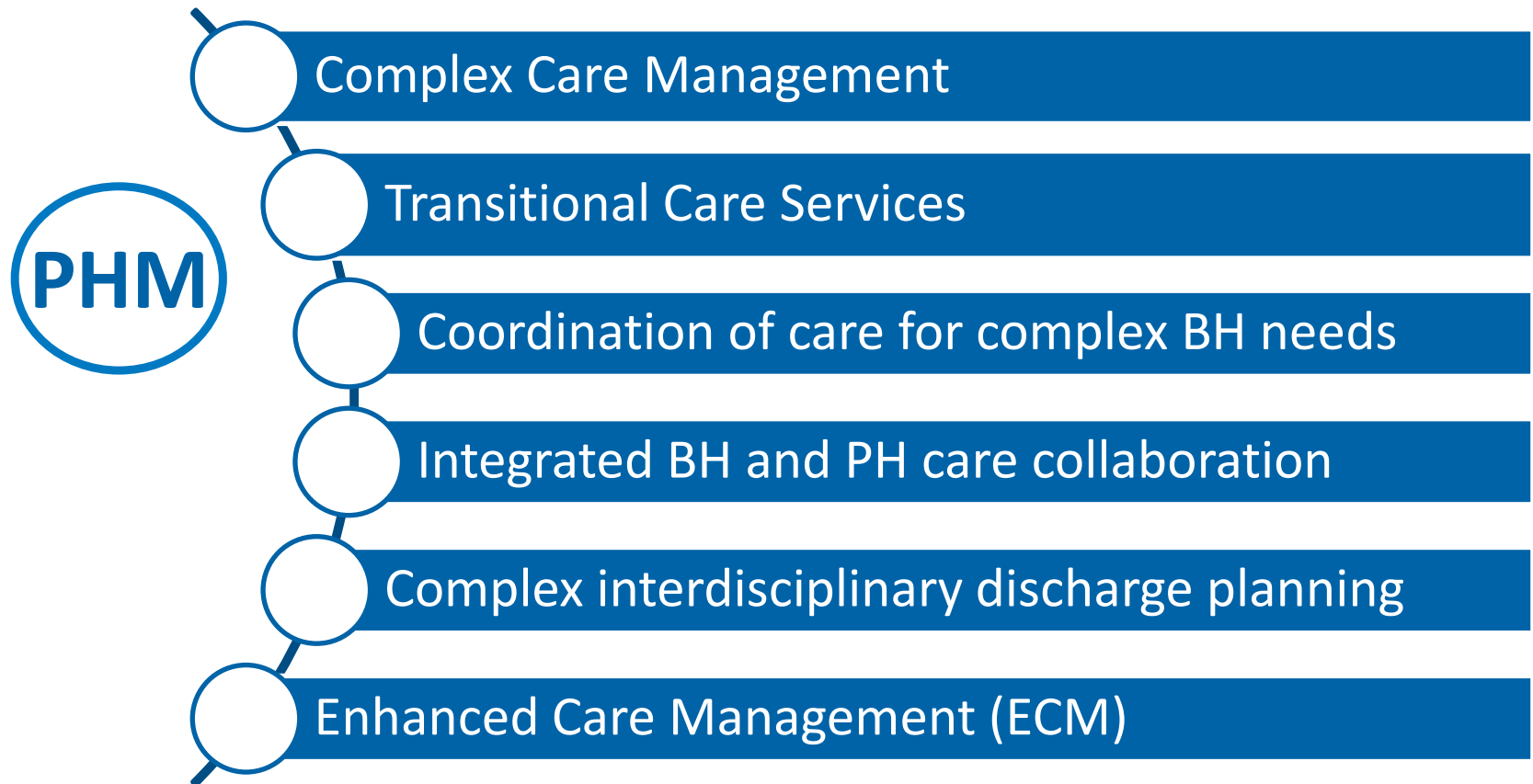
# Domains of the PHM Program



# Meet Sue...

- 52 year old woman who has suffered with mental health challenges her entire adult life
- Under the care of Sacramento County Mental Health for >20 years
- “the most difficult patient in Sacramento County”
- Multiple physical health problems
- Inpatient > 1000 days

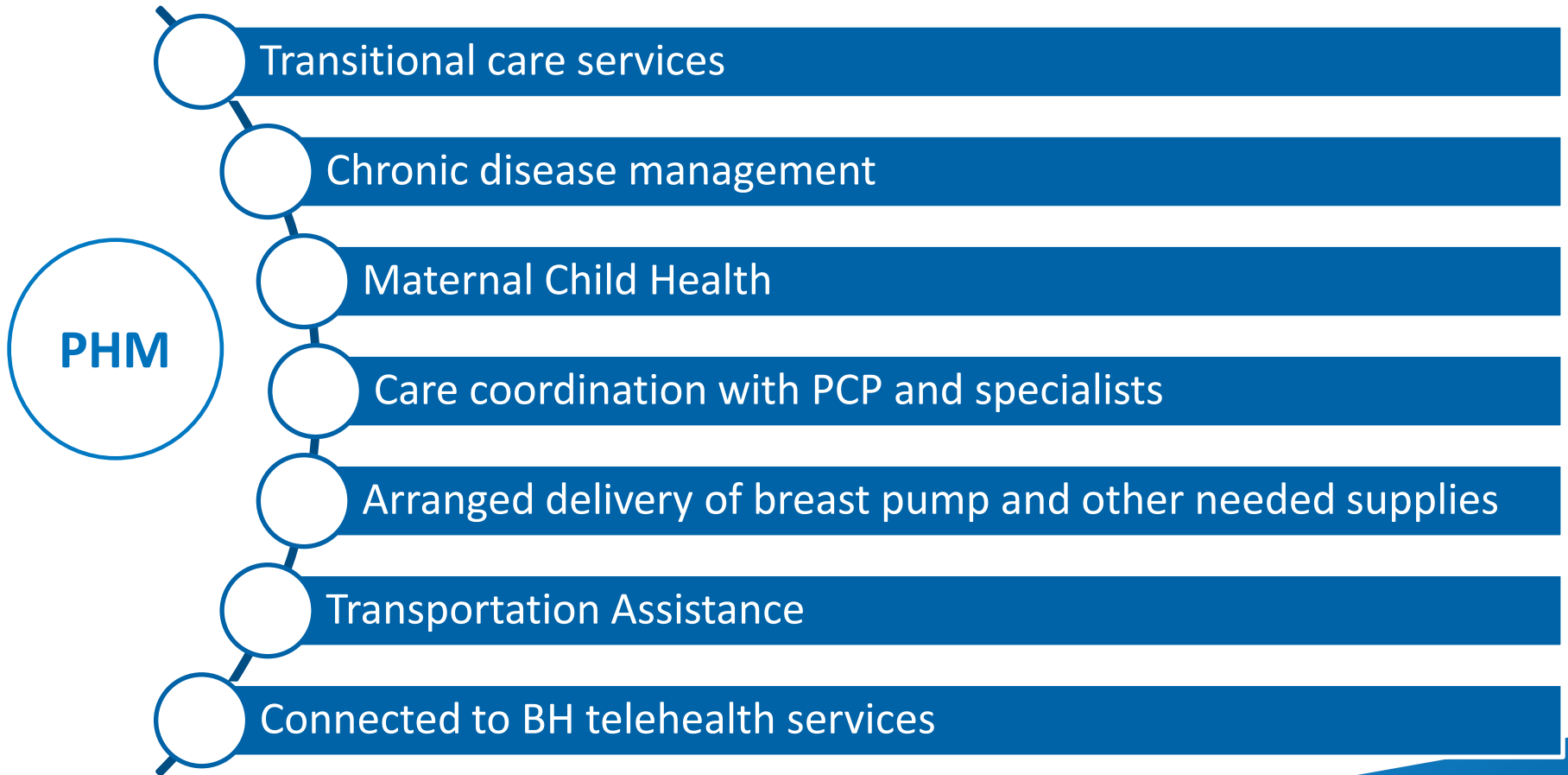
## Anthem Blue Cross Care Management Team Engages with Sue...



# Meet Beverly...

- 31 year old woman admitted to the ICU after childbirth
- She has a blood clotting disorder and blood clots in her lungs
- Requiring immediate post-discharge specialty follow-up care
- She does not have supplies for her newborn baby
- She suffers with anxiety disorder and is feeling overwhelmed

# Anthem Blue Cross Connects with Beverly...

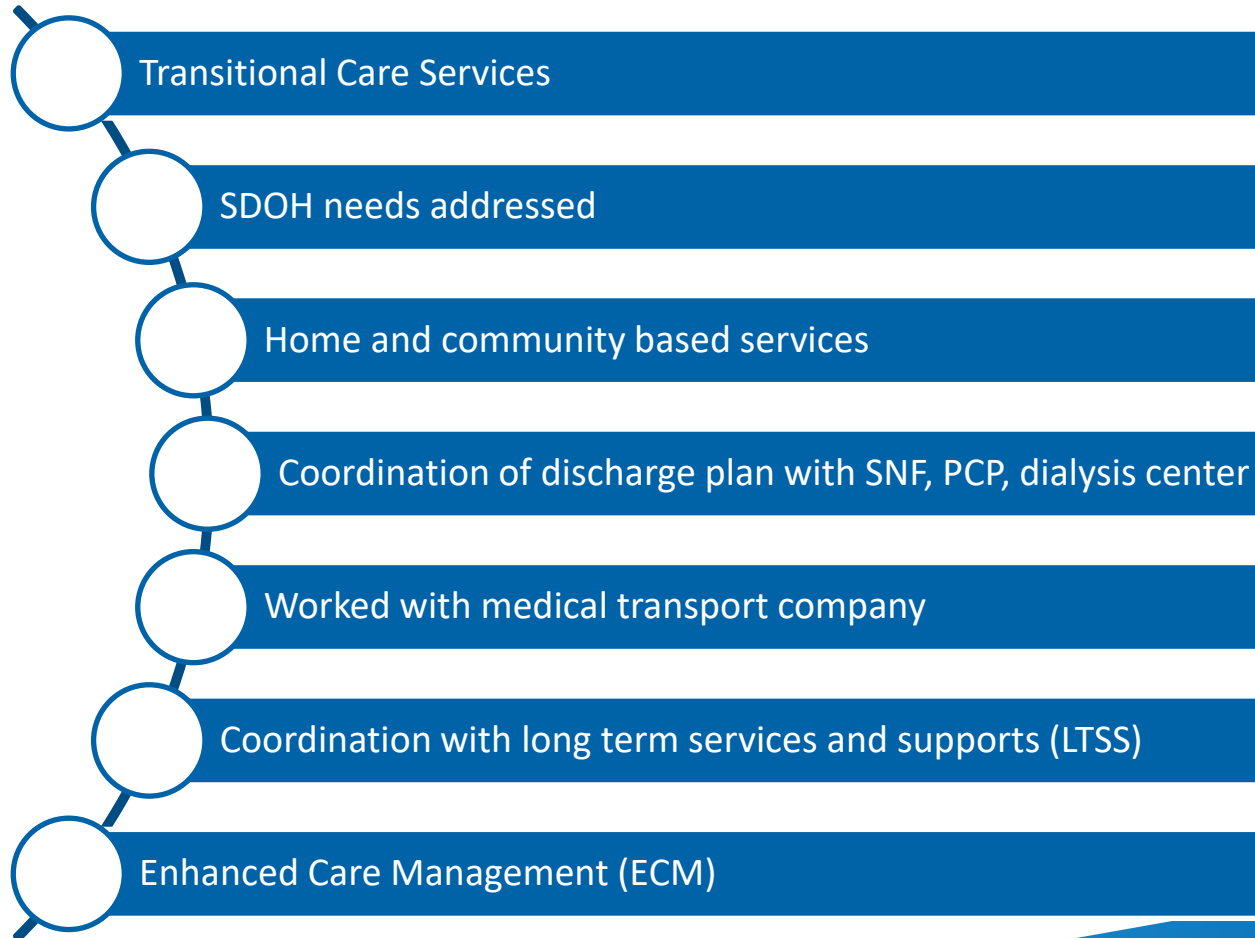




# Meet George...

- 53 year old man
- He weighs almost 300 pounds and has end stage renal disease
- Prior to engagement in our PHM programs, he had been hospitalized 6 times in a 3 month period mainly because he was missing his dialysis appointments
- Our team engaged the member after he was discharged to a skilled nursing facility. They found out why he was missing dialysis.
- He is wheelchair bound, requires a bariatric wheelchair and, being oxygen dependent, he must travel with 4 oxygen tanks
- His own vehicle is not big enough to accommodate these needs

# Anthem engages George...



# Blue Cross of California Partnership Plan

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## Accreditations, Certifications & Distinctions

Last updated on 03/15/2023



### Health Equity Accreditation

Health Equity Accreditation highlights organizations that have implemented an actionable framework to deliver more equitable care and reduce disparities in care provided.

**EVALUATION PRODUCT** ⓘ

Health Equity Accreditation

**INSURANCE TYPE** ⓘ

Medicaid HMO

**STATUS** ⓘ

Accredited

**NEXT REVIEW DATE** ⓘ

08/19/2025



### Multicultural Health Care

This program evaluates clinicians and practices that use teamwork and technology to deliver coordinated and patient-centered primary care.

**EVALUATION PRODUCT** ⓘ

Multicultural Health Care

**INSURANCE TYPE** ⓘ

Medicaid HMO

**STATUS** ⓘ

Distinction

**NEXT REVIEW DATE** ⓘ

N/A

