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CAHP Webinar

“Preparing for the Unexpected”

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Background

- **Field Experience**

- Deputy Sheriff
- Paramedic

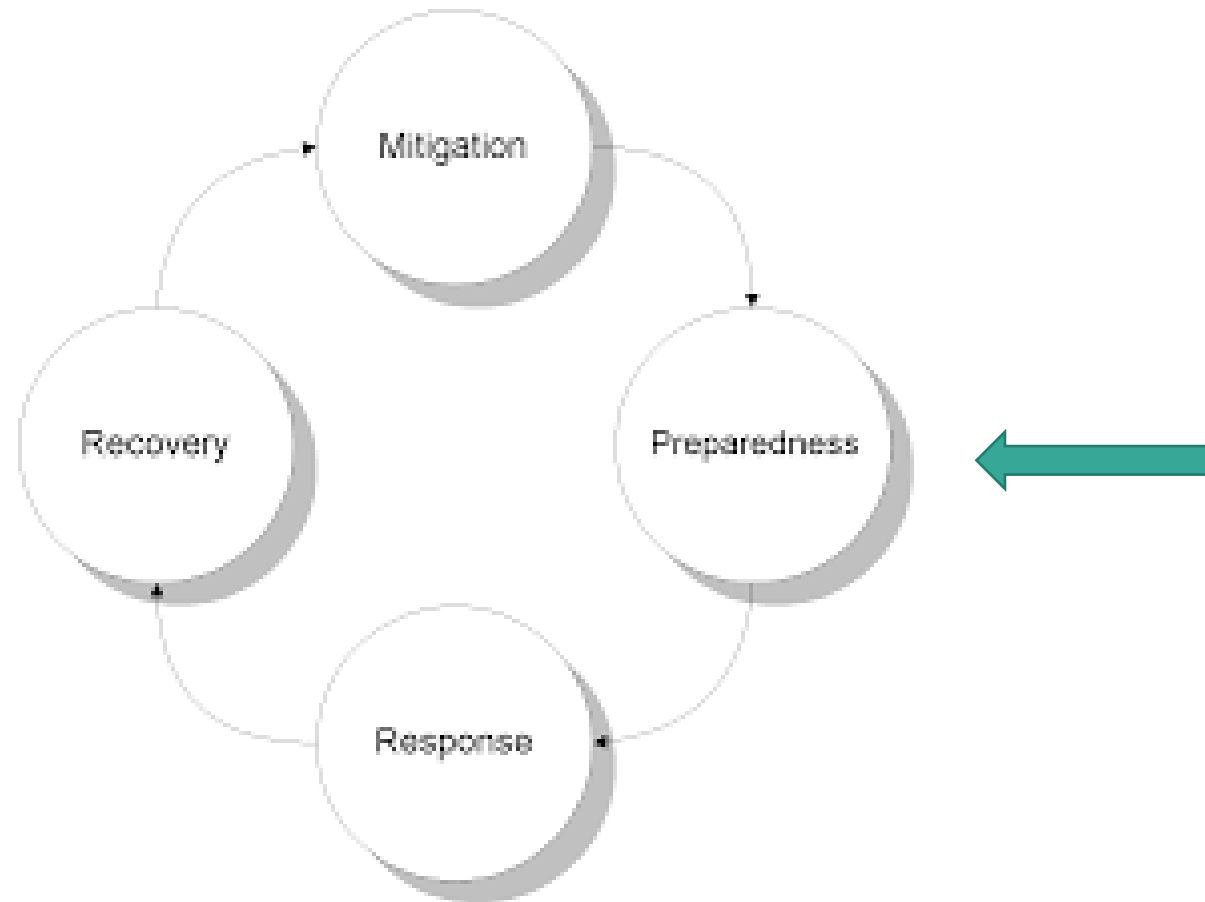
- **Public Health**

- County Director of Emergency Medical Services
- Deputy Director of County Public Health

- **Emergency Management**

- Santa Barbara County CEO's Office
 - Chief of Emergency Management
 - Multiple local, State and Presidential Emergencies & Disasters

Phases of Emergency Management



Preparedness

- **Risks?**

- Fire
- Flooding
- Earthquake
- Power*
- Internet Connectivity*
- Prolonged Heat/Cold Weather

* An “emergency” on your part, isn’t an “emergency” on their part.

- **Relationships**

- Local Public Health; Office of Preparedness (MOAC  CDPH)
- County Office of Emergency Management

Emergencies

- **Local “State of Emergency”**

- No Funding
- Organize Resources, Waive Various Regulations/Procedures
- Beyond Local Capabilities Then...

- **Governor Proclamation of “State of Emergency”**

(Government Code Section 8625)

- Organize State Resources to Assist local Government
- Initial Damage Assessment (IDE), work with FEMA and on...

The Medi-Cal Health Plan

- **Preparedness**

- Member Responsibilities
- Health Plan Responsibilities
 - Documents/Plans
 - Employee Orientation/Review
 - Educate Members
 - Educate Staff
 - Develop Health Plan Resiliencies for Continuity of Services

- **Be Part of a System – Coordinate, Assist and Don't Overstep**

- Understand Local Expectations by Local Officials (Who are you?)
- Local Officials are THE Source of Information

Plans Can Help....

- **Preparedness**

- Educate Members to Local Emergency Information Systems
 - OEM Texting Systems
 - OEM Websites
 - Local Calling Systems, i.e., 2-1-1 versus 9-1-1
 - How will the member be prepared?
- Internally
 - Staff (See Above) ↑
 - Member Services
 - Community Affairs (Web)
 - Childcare Issues?
 - Planning Documents
 - Resiliency
 - Communication Paths to Local (PHD/OEM) and State (DHCS/DMHC)

Thanks!

- **Help Members Be Prepared**

- Know Their Role in THEIR Preparedness
- Know where local emergency information resources
- How to get help or request assistance (What do your local officials do versus the health plan?)

- **Health Plans**

- Planning & Understanding
- Expectations – Internally & Externally
- Resilience
- Lessons Learned



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