



Preparing for the Unexpected: Health Care During Emergencies & Power Shut-Offs

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40 + years

Molina has decades of experience meeting the health and wellness needs of people and families in California.

Reduce Administrative Requirements

- Alleviate hospital and post-acute prior authorizations
- Pharmacy prior authorizations and early fill allowances
- Supports both providers and members during emergencies



Constant Communication

- Case management leaders coordinate with analytics team
- Identify and outreach to high-risk members
 - Members in identified ZIP codes
 - Ventilator dependent
 - Oxygen dependent
- 2-1-1 and IE Connect Portals



Serving Members' Needs

- Wellness checks
- Connecting to services and resources
- Address needs holistically
 - Physical needs (food, PPE, water, fans)
 - Behavioral and social needs (Molina greeting cards)
- Financial support to provider and community partners





Thank You!

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