

California's Health Care: It's Working

California has made great strides in reducing the ranks of the uninsured and providing Californians with options to access affordable health care that best suits their needs. With 86% of Californians reporting satisfaction with their health care and 75% saying they have a lot or the right amount of choice, it is clear that the foundation of California's health care system is working for tens of millions of individuals and families throughout the state.

Source: David Binder Research, Feb. 2018, PPIC

86%

of Californians say they are satisfied with their health care.

75%

say they have "a lot" or the "right amount" of choice in health care providers.



Californians are getting covered through their employer, a family member, the Medi-Cal managed care program, the Covered California insurance marketplace, or Medicare.

Covered California

11

participating health plans

One

of the top two states for health plan choice and competitiveness

3x

the national average of participating insurers

Californians Have Choices

48

CAHP MEMBER HEALTH PLANS
Offering Coverage



148,000+
DOCTORS



530+
HOSPITALS



California's health plans provide comprehensive coverage to **28 million Californians**

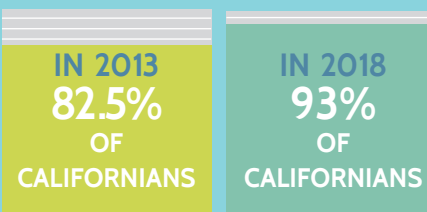



CALIFORNIA REPUBLIC

Source: Covered California, CAHP, UCSF, OSHPD, Kaiser Family Foundation

Ready Access to Health Care When and Where You Need It

Nearly all Californians, 93%, are covered by health insurance through their employers, Medicare, Medi-Cal, or through the individual market. Health plans are continuing to work to help the remaining 6.8% of uninsured Californians receive coverage. More than half of the remaining uninsured have access to coverage and may not be aware they are eligible.

Health plans are available in all 58 counties in California.

Californians have an average of 9 commercial health plan options in each county and anywhere from 1 to 7 options for Medi-Cal enrollees.

Access to World-Renowned Doctors, Hospitals, and Health Systems

- California is home to **world-renowned doctors**, **hospitals**, and **health care systems**, offering consumers access to leading and innovative treatments and services.
- California is a highly competitive health care market, so consumers here can choose from a vast array of health plans and provider networks based on their individual health care needs and budget
 - > Within these networks, health plan enrollees have access to a wide array of primary care physicians who can provide referrals to specialists in areas such as obstetrics, gynecology, pediatrics, cardiology, oncology, orthopedics, dermatology, physical therapy, and many more.
 - > Access to provider information and availability is made easier with provider directories available on health plan websites and in print upon request. Health plans are continuously striving to improve the timeliness and accuracy of provider directories.

Ensuring Timely Access to Care.

Having health coverage gives Californians the peace of mind of being able to access the specific, personalized care they need when they need it.

In California, residents and families with health coverage have the right to an appointment when needed.



Urgent care appointments within 48 hours



Specialist appointments within 15 business days



24/7 nurse hotline



Primary care appointments within 10 days



Physicians located within 15 miles of health plan members' home or office



Hospitals located within 15 miles or 30 minutes of members' home or office



Coverage for emergencies such as when a member is out-of-state



Language assistance for non-English speakers