

## **Deputy Chief Medical Officer**

### **About CalOptima**

CalOptima is a county organized health system that administers publicly funded health care coverage for low-income children, adults, seniors and people with disabilities in Orange County, California. CalOptima's mission is to provide members with access to quality health care services delivered in a cost-effective and compassionate manner. With \$3.5 billion in annual revenue, CalOptima serves nearly 800,000 members, delivering services through 14 health networks. For the past five years, CalOptima has been rated the top quality Medi-Cal plan in California, according to the National Committee for Quality Assurance (NCQA) Medicaid Health Insurance Plan Ratings 2018–2019.

### **Position Summary:**

In consultation with the CMO, the Deputy Chief Medical Officer oversees the medical care delivery system, including development and implementation of strategies, programs, policies and procedures for all medical services. The incumbent will be responsible for establishing and revising standards for evaluating providers for inclusion into CalOptima's programs and monitoring the on-going performance of participating providers. Leads determinations of medical quality and appropriateness of medical services. Collaborates with Directors and Medical Directors in the operational oversight of the medical division, including: Quality Improvement, Medical Data Management, Utilization Management, Case Management, Population Health Management, Pharmacy Management, Long Term Care, and other medical management programs. Maintains all activities of the office of the CMO and provides continuity during the CMO's absence.

### **Position Requirements:**

- Medical Doctor degree from a fully accredited university.
- Current, valid, unrestricted California Physician & Surgeon's License with Board certification in area of specialty.
- 8+ years medical managerial and practitioner experience that includes HMO, Medi-Cal/Medicare and/or insurance required.

### **CalOptima's Deputy Chief Medical Officer must possess the ability to:**

- Conceptualize, develop and implement health care delivery policy in an effective managed care system.
- Plan, organize, and direct utilization review, quality management, case management, prior authorization and grievance activities.
- Identify with providers as a practitioner and as a medical manager and provide effective influence and leadership.
- Establish and maintain effective interpersonal relationships with all levels of staff, other programs, agencies, and the general public.
- Provide leadership to a large staff and encourage the professional performance and development of subordinate staff.

- Communicate effectively at all organizational levels and in situations requiring instructing, persuading, negotiating, consulting, and advising.
- Effectively utilize computer and appropriate software (e.g. Microsoft Office Suite, etc.).

**CalOptima's Deputy Chief Medical Officer must have the knowledge of:**

- Medi-Cal and Medicare managed care including understanding of contracts and at-risk arrangements with providers.
- Industry and professional standards of health care, utilization management, quality improvement and other medical management functions.
- Principles and techniques of effective human resource management, including training and evaluation and effective utilization of staff.
- Principles and practices of healthcare, health care systems, and medical administration.
- Required governmental and other reporting criteria (i.e. NCQA, HEDIS).

**Application Process**

For a complete job description and to apply online, please go to [www.caloptima.org](http://www.caloptima.org). Questions can be directed to Debbie Neal, Senior Recruiter, 657-235-6891 or [dneal@caloptima.org](mailto:dneal@caloptima.org).