Managing High Risk Members

Moderator: Barsam Kasravi, MD, MBA, MPH
Chief Medical Officer
Anthem Blue Cross, Medicaid Health Plan for CA
Anthem’s CA Medicaid Plan

Statewide Medicaid Membership 1,256,580

• Identify top 5% based on various tools
  o IP Census, predictive modeling, risk scores

• Intervention
  o Discharge planning programs
  o On-site inpatient programs
  o Face to Face navigator programs
  o BH Integration
  o Social Determinants

• Provider Enablement
  o Identify actionable tools for providers
  o Share best practices
  o Identify other resources and training needed

• Preparations for Health Homes and PRIME for Medi-Cal 2020
Discussion Topics

• Who are the 5% we need to focus on?
  – How are they identified by Payers vs. Providers

• What interventions are created by providers?
  – How are they measures for success?

• What roles should health plans have?
  – Around interventions?
  – Around sharing data?
  – Around incentives?

• Behavioral Health and Social Determinants

• Health Homes and Other Upcoming Programs

• "What is collaboration" and what does it mean to the various stakeholders?