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**CALIFORNIA HEALTH PLANS ASSIST CALIFORNIANS
AFFECTED BY SOUTHERN CALIFORNIA FIRESTORMS**

Plans Ease Policies and Provide Additional Services to Members In Need of Medical Care

Sacramento, CA – The California Association of Health Plans (CAHP) and its members have stepped up with a variety of services to ensure those affected by the recent fires in Southern California continue to receive their medications and medical care with as little disruption as possible.

California's health plans understand additional help is needed in the midst of disasters, and many of the plans are offering services ranging from the replacement of lost prescriptions to [counseling services](#). Different plans are offering different services, so members are urged to contact their individual plans to determine what services are available to them.

“Our hearts go out to those who have suffered losses in these devastating firestorms,” said Chris Ohman, president and chief executive officer of the California Association of Health Plans. “We urge those in the fire zones to continue to take care of their health in these difficult times. Our member health plans are committed to improving the health of Californians, and they are trying to make it as easy as possible for beneficiaries to have access to medications and other health services.”

Services for those affected by the Southern California wildfires vary from one plan to the next. But among the many services being offered by some of CAHP's member health plans are:

- Help for beneficiaries to receive uninterrupted access to health services;
- In-person or over-the-phone counseling services;
- Immediate access to replacement medications and early prescription refills;
- Approvals of medical care at out-of-network providers for residents who cannot see their normal doctor because of hospital and physician office closures;
- Toll-free telephone numbers for affected members to call for information and assistance on replacing insurance identification cards and accessing medical care.

The California Association of Health Plans is a statewide trade association representing 40 health plans that provide health coverage to more than 21 million Californians. The Association's mission is to improve the health of California's communities by promoting the growth of health plans dedicated to providing high-quality, affordable, accessible health care to their members.

For more information about CAHP please visit www.calhealthplans.com

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